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How can we help you?

Search

The COVID-19 situation is changing rapidly and that can make this a confusing time to travel and rent out accommodation. We're currently offering travellers and owners more flexibility in these unprecedented times, to see what applies to your guests and what options you have as an owner, please visit: [About the coronavirus outbreak \(COVID-19\) - for owners](#)

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Popular questions

- [Advice for owners affected by major incidents](#)
- [What is the CPSC Elevator & Key safety guidance?](#)
- [Bókun's Affiliate hub - an opportunity!](#)
- [Owner sign-up guide - how do I get my listing live?](#)
- [What is Instant book and how does it work?](#)
- [What do I need to know about vacation rental regulations?](#)
- [Why have my guest payment options changed?](#)
- [How do damage deposits work? \(for owners\)](#)
- [What are the changes to data protection law and how do they affect me?](#)