



1-866-226-5638



Login

[Open an Account Login](#)

[HOME](#)

[PRODUCTS & RATES](#)

[WHY US](#)

[RESOURCE CENTER](#)

[CONTACT US](#)

[Open an Account](#)

Need help navigating? Just reach out.

We've worked hard to build a service that's easy to use. But if you have questions, you've got a few options for contacting us.



[By Email](#)

Feel free to email us.

For Synchrony Bank savings product questions [click here](#).

For Synchrony Bank Account specific questions & concerns, please [log in](#) and send us a message through your secure Message Center.

For Synchrony Financial Credit Card questions, [click here](#).



By Phone

1-866-226-5638

Through our 24/7 automated telephone service, you can check your account balances, access transaction information, make transfers between Synchrony Bank accounts, report lost or stolen ATM Cards, or make ATM card pin changes.

To speak directly with a Banking Representative, please call Monday through Friday from 8 a.m. to 10 p.m. Eastern Time or Saturday from 8 a.m. to 5 p.m. Eastern Time.



By Relay Service

For hearing impaired, please use an operator relay service to contact us at 1-866-226-5638

Credit Cards



Looking for a Synchrony Bank issued credit card? Please call 1-855-220-3806

Have questions about a CareCredit Card? Please call 1-866-893-7864



In Person-

Our branch is located at:
200 Crossing Blvd
Suite 101
Bridgewater, NJ 08807

Our branch is open Monday through Friday from 8 a.m. to 3 p.m. Eastern Time



By Mail

To send a deposit:
Synchrony Bank
P.O. Box 105972
Atlanta, GA 30348-5972

For general correspondence:
Synchrony Bank
P.O. Box 105972
Atlanta, GA 30348-5972

For expedited courier service:
Synchrony Bank, Attn: Bank Deposits
485 Lake Mirror Rd.
Atlanta, GA 30349

Important Note:

For customers sending a deposit, please include a completed deposit slip. To request additional slips, you can simply login, go to "Services" and click on "Deposit Tickets."
Please do not mail cash.

[Disclosures](#)

[Synchrony Financial](#)

[Sitemap](#)

[Site Terms](#)


[Privacy](#)

[Contact Us](#)



(<https://www.synchronybank.com/banking/index.htm?UISCode=0000000>)

1-866-226-5638

 (</banking/resource-center/faq/index.htm>)

LOGIN

(<https://www.synchronybank.com/myaccount/Login/Login.action?UISCode=0000000>)

Login to your Synchrony Bank accounts

Customer Login ID

 Customer Login ID is required

Continue

[Forgot your Customer Login ID?](#)

Don't have a Customer Login ID? [Register for online access](#)



1.30% APY**

14-Month CD with balances of \$2,000 or more.

(<https://www.synchronybank.com/banking/promotions/ccd14?>)



Explore Our Perks

Our loyal customers earn Perks rewards, just for saving with us.



Credit Cards

Looking for assistance with one of our Synchrony Bank issued credit cards?



Awards & Recognition

We've been recognized by Bankrate.com®, MONEY® Magazine, and more.***

UISCode=0000000)Learn More
(https://www.synchronybank.com/banking/p...
UISCode=0000000)

(https://www.synchronybank.com/banking/why-
us/loyalty/index.htm?UISCode=0000000)

Call 1-855-220-3806 (tel:1-855-
220-3806?UISCode=0000000)

(https://www.synchronybank.com/banking/why-
us/awards/index.htm?UISCode=0000000)

Learn More

See Our Awards

(https://www.synchronybank.com/banking/why-
us/loyalty/index.htm?UISCode=0000000)

(https://www.synchronybank.com/banking/why-
us/awards/index.htm?UISCode=0000000)

**Annual Percentage Yield (APY). FDIC insurance is up to \$250,000 per depositor, per insured bank, for each ownership category. Identity Theft Resolution Services are provided by Identity Theft 911.©

***See our awards page for details.

Disclosures (/banking/account-disclosures/index.htm?UISCode=0000000) Synchrony Financial (https://www.synchronyfinancial.com/)

Site Terms (/banking/TERMS?UISCode=0000000) Sitemap (/banking/sitemap/index.htm?UISCode=0000000)

Privacy (/banking/PRIVACY?UISCode=0000000)

(/banking/resource-center/secure-banking/index.htm?UISCode=0000000)

©2016 Synchrony Bank. All rights reserved.



1-866-226-5638



Login

Open an Account Login

HOME

PRODUCTS & RATES

WHY US

RESOURCE CENTER

CONTACT US

Open an Account

Let's get your paperwork in order

Find the forms you need to open or manage an account, register external accounts, and complete IRA rollovers.

Forms to open a new account:

Deposit Account Application

Traditional IRA Application Kit

Roth IRA Application Kit

Business Account Application Kit

Please mail forms to:

Synchrony Bank
PO Box 105972
Atlanta, GA 30348-5972

Forms for existing accounts:

Direct Deposit - Employer Payments

Direct Deposit - Government Payments

External Account Registration Form

Change Beneficiary Information Form

Wire Agreement Form

Please mail forms to:

Synchrony Bank
PO Box 105972
Atlanta, GA 30348-5972

[Wire Transaction Form](#)

[Business Account Information Change Form](#)

Direct Deposit Forms should be submitted to your Employer / Funds originator.

Forms for existing IRA accounts:

[Roth IRA Rollover Request](#)

[Traditional IRA Rollover Request](#)

[IRA Request for Distribution for Roth IRAs](#)

[IRA Request for Distribution for Traditional IRAs](#)

[IRA Request for Distribution for Traditional IRAs with State Withholding](#)

[IRA Transfer Request for Roth IRAs](#)

[IRA Transfer Request for Traditional IRAs](#)

[IRA Beneficiary Request for Distribution Form](#)

[IRA Beneficiary Change Information Form](#)

[IRA Traditional Request for Distribution if over the age of 70 1/2](#)

[IRA Roth Contribution Form](#)

[IRA Traditional Contribution Form](#)

Please mail IRA forms to:

Synchrony Bank
Retirement Services
PO Box 105972
Atlanta, GA 30348-5972

[Disclosures](#)

[Synchrony Financial](#)

[Sitemap](#)

[Site Terms](#)

[Privacy](#)

[Contact Us](#)