



1-866-226-5638



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Need help navigating? Just reach out.

We've worked hard to build a service that's easy to use. But if you have questions, you've got a few options for contacting us.



[By Email](#)

Feel free to email us.

For Synchrony Bank savings product questions [click here](#).

For Synchrony Bank Account specific questions & concerns, please [log in](#) and send us a message through your secure Message Center.

For Synchrony Financial Credit Card questions, [click here](#).



By Phone

1-866-226-5638

Through our 24/7 automated telephone service, you can check your account balances, access transaction information, make transfers between Synchrony Bank accounts, report lost or stolen ATM Cards, or make ATM card pin changes.

To speak directly with a Banking Representative, please call Monday through Friday from 8 a.m. to 10 p.m. Eastern Time or Saturday from 8 a.m. to 5 p.m. Eastern Time.



By Relay Service

For hearing impaired, please use an operator relay service to contact us at 1-866-226-5638

Credit Cards



Looking for a Synchrony Bank issued credit card? Please call 1-855-220-3806

Have questions about a CareCredit Card? Please call 1-866-893-7864



In Person-

Our branch is located at:
200 Crossing Blvd
Suite 101
Bridgewater, NJ 08807

Our branch is open Monday through Friday from 8 a.m. to 3 p.m. Eastern Time



By Mail

To send a deposit:
Synchrony Bank
P.O. Box 105972
Atlanta, GA 30348-5972

For general correspondence:
Synchrony Bank
P.O. Box 105972
Atlanta, GA 30348-5972

For expedited courier service:
Synchrony Bank, Attn: Bank Deposits
485 Lake Mirror Rd.
Atlanta, GA 30349

Important Note:

For customers sending a deposit, please include a completed deposit slip. To request additional slips, you can simply login, go to "Services" and click on "Deposit Tickets."
Please do not mail cash.

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1-866-226-5638

 (</banking/resource-center/faq/index.htm>)

LOGIN

(<https://www.synchronybank.com/myaccount/Login/Login.action?UISCode=0000000>)

Login to your Synchrony Bank accounts

Customer Login ID

 Customer Login ID is required

Continue

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1.30% APY**

14-Month CD with balances of \$2,000 or more.

(<https://www.synchronybank.com/banking/promotions/ccd14?>)



Explore Our Perks

Our loyal customers earn Perks rewards, just for saving with us.



Credit Cards

Looking for assistance with one of our Synchrony Bank issued credit cards?



Awards & Recognition

We've been recognized by Bankrate.com®, MONEY® Magazine, and more.***

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Call 1-855-220-3806 (tel:1-855-
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**Annual Percentage Yield (APY). FDIC insurance is up to \$250,000 per depositor, per insured bank, for each ownership category. Identity Theft Resolution Services are provided by Identity Theft 911.©

***See our awards page for details.

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