

### How can we help you today?

- + New Support Ticket
- + Check Ticket Status

### Knowledge base

#### FAQ

#### Enrolling for a PayJet Account (1)

- When will my new payment card arrive?

#### Using Your Account and Card (6)

- How do I add money to my Account?
- Can I use my card at an ATM?
- What does "Available Balance" mean?
- What is "Amount on Hold"?
- How do I check my account balance?

See all 6 articles

#### Account Access and Card Activation (1)

- How do I activate my new payment card?

#### Issues with your Account or Card (2)

- Why was my attempted purchase or ATM transaction declined?
- How do I report a lost or stolen card?