# Our Services

**BUILD BETTER REVERSE**

### Returns Management

Simplify returns and protect brands, collect & analyze key returns data, and support corporate stewardship.

### "RE" - Refurb and Reman

Highly scalable and metrics driven solutions. We operate as a 'manufacturer' – focus on velocity, quality and continuous improvement.

### Technical Services

Valuable returns and failure analysis information for highly complex or high MSRP home products.

### QaaS – Quality as a Service

Touching thousands of products and aligning returns and failure data with Voice of the Customer. Drive enterprise-wide improvements.

### Resale & Fulfillment

Create and manage global recommerce channels for brands and retailers. Fulfill single unit through truckload shipments

### Recycling

Ensure proper disposition of end-of-life, BER, recall or other products. Identify, sort, and process products to create homogenized commodities.

# Why ARC?

**Trusted.**

Global Retailers, Distributors, and Brands trust ARC to handle their consumer returns. ARC renewed products have the same out of box experience for the recommerce consumer.

**Tested.**

We process millions of products, reworking, and double - checking the quality of every single unit.

**Proven.**

Since 2002, ARC has grown to be the premier remanufacturing partner in North America by focusing on brand protection, value recovery, and doing what we promise.