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HELP DESK & TICKETING

Better track service tickets until customer issues are resolved and capture more billable revenue.

Vorex gives you an easy way to track service tickets through to completion, resulting in improved customer service and greater profitability. Never lose sleep again over the possibility of unbilled hours for a project or risk leaving money on the table.



PROJECT MANAGEMENT

Provides real-time access to project statuses and eliminate updates from team members.



RESOURCE ALLOCATION

Better plan for and bid on future projects, make staffing decisions on current tasks, and ensure that everything is done on-time and within budget.

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 $Providing \ software \ solutions \ that \ take \ the \ complexity \ out \ of \ IT \ management, because \ we \ know \ the \ success \ of \ your \ business \ depends \ upon \ managing \ IT \ more$ effectively, efficiently and securely.

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