



Dallas Fire-Rescue Services



Dallas Fire-Rescue

Home About Us Services Programs Recruiting Contact

Ambulance Bill Pay

Open Records Requests

Education and Safety

Emergency Medical Service

Fire Inspection / Permits & Fee Payments

Fire / Emergency Incident Report

Arson Investigations

The Fire Investigation and Explosive Ordnance Division of the Dallas Fire-Rescue Department is responsible for determining the origin, cause, and circumstances of fires that occur in the City of Dallas and protecting the population from explosive devices. This division's arson investigators are sworn peace officers and enforce the laws of the State of Texas pertaining to arson and malicious false alarms. They are specially trained in the discovery, preservation, and presentation of evidence in proving the crime of arson.

Bureau: [Prevention & Investigation](#)

Phone: [\(214\)670-4312](tel:(214)670-4312)

Priority Dispatch

The Purpose of the Tiered EMS Dispatch Pilot Program is to ensure the availability of the ambulances to respond to life-threatening medical emergencies, received through the 911 call system, by categorizing such calls in a way that ensures matching the emergency with the appropriate resource.

Bureau: [Communications & Recruiting](#)

Phone: [\(214\) 670-1111](tel:(214) 670-1111)

E-mail: dfquestions@dallascityhall.com

Fire Inspections

Every attempt is made to inspect all buildings in the City of Dallas on a regular basis to ensure Fire Code compliance and safety. The Inspection and Life Safety Education Division is responsible for inspecting assembly, business, educational, hazardous, institutional, residential, and special occupancies that are in the City of Dallas jurisdiction.

Bureau: [Prevention & Investigation](#) Phone: (214) 670-4319 E-mail: dfrquestions@dallascityhall.com

Fire Permit and Fee Payments

The Dallas Fire Code may require a permit or other associated fees to conduct an activity associated with a business or an event in the City of Dallas. The payment of those permits and fees can be mailed or made in-person at the Fire Inspection office located at 1551 Baylor Street, Suite 400, Dallas, Texas 75226. Business Hours are: Tuesday and Thursday 9 a.m. until noon

Phone: (214) 670-4319 E-mail: dfrquestions@dallascityhall.com

New Construction Inspections

Inspection of construction sites for fire hydrant locations, fire department access, fire protection during construction, welding and cutting operations, fire protection installations, and acceptance testing of life safety systems associated with the new development. To schedule a test, please contact Scheduler Michelle Price at 214-671-9844

Bureau: [Prevention & Investigation](#) Phone: (214) 670-4319 E-mail: dfrquestions@dallascityhall.com

Internal Affairs Division

The Internal Affairs Division (IAD) is the unit that is responsible for investigating allegations of professional misconduct. IAD assists in maintaining the Department's integrity and ensuring the highest standards so as to maintain the public's trust. Questions can be directed to this unit by calling (214) 670-7020. INTERNAL AFFAIRS: OUR MISSION IS TO PROTECT THE VISION Internal Affairs is staffed by Certified Peace Officers and Arson Investigators that are trained in interrogation, interview, and investigative techniques, and follow industry standards in serving as the primary administrative investigators for the Fire Chief.

Bureau: [Chief of Staff](#) Phone: (214) 670-1111 E-mail: dfrquestions@dallascityhall.com

Safety and Performance

The Safety and Performance Division encompasses several distinct areas of responsibility: Wellness and Physical Fitness, Resiliency, GIS and Performance Analytics, Personal Protective Equipment and Self-Contained Breathing Apparatus. Questions about this Division's responsibilities should be directed to (214) 670-8961.

Bureau: [Chief of Staff](#) Phone: (214) 670-1111 E-mail: dfrquestions@dallascityhall.com

Chaplain Services

DFR's Chaplains respond to all types of fire department members' needs. They are on call 24 hours and can be reached at 469-323-5890 or 5891. • Responds to all fire department members needs. • Provides guidance and counseling for fire personnel with personal, family and job related problems. • Station visitation to develop and maintain relationships with personnel. • Reports to hospital in case of major injuries, notifies family members, and provides transportation if needed. Works with family members of deceased Firefighters, making sure they are aware of all benefits available to them. • The Chaplains will conduct weddings, religious activities, and funeral/memorial services. • Attends graduations, award ceremonies, and social events and participates when requested. • Provides referral assistance to citizens by directing them to various help agencies in the Dallas Metroplex. • Assist with making food donations to the North Texas Food Bank.

Bureau: [Chief of Staff](#) Phone: (214) 670-1111 E-mail: dfrquestions@dallascityhall.com

Special Events

Place holder

Bureau: [Emergency Response \(Fire, Special Operations & EMS\)](#) Phone: 214-670-4311

Right Care

Bureau: [Emergency Response \(Fire, Special Operations & EMS\)](#) Phone: 214-670-4311

Mobile Community Health Paramedicine

Bureau: [Emergency Response \(Fire, Special Operations & EMS\)](#) Phone: 214-670-4311

Tier II Report Submissions

Bureau: Emergency Response (Fire, Special Operations & EMS) E-mail: dfrquestions@dallascityhall.com

EMS Ambulance Medical Record and PHI Request

Bureau: Emergency Response (Fire, Special Operations & EMS) Phone: 214-670-4311

Protected Health Information Authorization Form

Bureau: Emergency Response (Fire, Special Operations & EMS) Phone: 214-670-4311

Government Agency Request of Protected Health Information

Bureau: Emergency Response (Fire, Special Operations & EMS)

Request for Ambulance Patient Report

Patient care report written by DFR medical (paramedics) documenting patient treatment provided.

Bureau: Emergency Response (Fire, Special Operations & EMS) Phone: (214) 670-1111 E-mail: dfrquestions@dallascityhall.com

Request for Ambulance Patient Report

Patient care report written by DFR medical (paramedics) documenting patient treatment provided.

Bureau: Emergency Response (Fire, Special Operations & EMS) Phone: (214) 670-1111 E-mail: dfrquestions@dallascityhall.com

Active Incidents

Bureau: Communications & Recruiting Bureau: Administration Phone: (214) 670-1111
E-mail: dfrquestions@dallascityhall.com

Address

1500 Marilla Street
Dallas, TX 75201
Tel: 214-670-3111

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