



Dallas Animal Services

- COVID-19
- ADOPT A PET
- LOST PETS
- VOLUNTEER & FOSTER
- DONATE TO SAVE LIVES
- RESCUE GROUPS
- PET SUPPORT
- UPCOMING EVENTS
- REPORT ANIMAL CRUELTY

Welcome to Dallas Animal Services

NEWS: [Adopt ONLINE!](#)

There's a new way to adopt from DAS!

We've just launched the first phase of our Dallas90 Shelter Service System—a new way to *virtually adopt* a pet!



- PET LAWS
- FOUND ORPHANED KITTENS?
- ABOUT DAS
- CONTACT

[Click here to learn more.](#)



After more than a year in development, Dallas Animal Services has launched the first phase of its Dallas90 Shelter Service System (D90SSS). The system allows adopters to complete the entire adoption process from their smart device and includes improved pet search functions and the ability to save favorite pets.

Last year, DAS was awarded a \$200,000 investment during the 2019 Innovation Showdown -- a collaborative project from [Petco Foundation](#), the [Jackson Galaxy Project](#) and the nation's top animal welfare organizations to develop D90SSS. We encourage you to check out this first phase of the project and explore this new virtual way to adopt your new best friend. [Click here to check it out!](#)

At this time, the only non-staff permitted inside the building are those who believe we have their missing pet and approved volunteers but you can be a **VIRTUAL lifesaver!** [Become an adopter](#) or [become a foster ONLINE](#) today!

NEWS: [DAS Joins Innovative Coalition](#)

Dallas Animal Services joins a national coalition of 13 animal shelters called **Human Animal Support Services (HASS)**, which is aimed at keeping pets in homes. As a pilot shelter, DAS will implement a new animal welfare organizational model that recognizes pets and people as family-units and works to keep them together. [Click here to learn more.](#)



CONTACT INFO

Dallas Animal Services Main Location and Adoption Center
 1818 N. Westmoreland Road
 Dallas, Texas 75212
 Phone: (214) 670-6800

HOURS OF OPERATION

MAIN SHELTER
 1818 N. Westmoreland Rd.
 Dallas, Texas 75212
 Phone: (214) 670-6800

Adoptions: Because of COVID-19, adoptions are via telephone by appointment only. [Click here for more information.](#)

Lost and found hours: Monday-Sunday: 10 a.m. - 5:30 p.m.

Dallas Animal Services

dallascityhall.com/departments/dallas-animal-services/Pages/default.aspx

Phone: (214) 670-6800

PETSMART EVERYDAY ADOPTION CENTER*
16821 N. Coit Rd.
Dallas, Texas 75248

*There are currently NO pets at the PetSmart Everyday Adoption Center because of the COVID-19 emergency.

THINK YOU FOUND ORPHANED KITTENS?

It's "Kitten Season" in Texas so it's not uncommon to find litters of tiny kittens. However, not all kittens need help! Visit the [DFW Kitten Network](#) page to learn how to verify that they're truly orphans in need of rescue, find out who can help you save their lives, and learn important kitten rearing skills

Proud Pilot Shelter
HUMAN ANIMAL SUPPORT SERVICES

NEWS: How to help DAS pets - SAVE LIVES while social distancing!

COVID-19 FACTS **COVID-19 OPERATIONS**

As the COVID-19 situation continues to unfold, we will be keeping everyone up to date if there are new operational developments or developments related to COVID-19 and pets. We have altered both field and shelter operations to minimize human contact for residents while remaining committed to both public safety and lifesaving.

DAS Animal Services Officers will continue to respond to urgent, high-priority calls including sick or injured animals and animals that threaten public safety. Calls for services can be placed with 311.

Currently, the only non-staff permitted to enter the building will be individuals **who believe DAS has their lost pet and approved volunteers.**

Thank you for your support during COVID-19!

Thank you.

11:57 AM 7/15/2020

Dallas Animal Services

dallascityhall.com/departments/dallas-animal-services/Pages/default.aspx

You can still help us save lives while social distancing by:

- **ADOPTING.** We are doing adoptions ONLINE only! [Click here for more information and to view adoptable pets.](#) Pre-scheduled pet pick-ups will only take place at our main shelter (1818 N Westmoreland Rd.). We currently do not have any pets at our PetSmart Everyday Adoption Center.
- **FOSTERING.** You can become a foster online! [Click here for more information on fostering, to watch our video orientation, and to read our foster guidelines.](#)
- **MAKING A DONATION.** To make a donation of our most needed supplies, please visit our [Amazon Shelter Wishlist](#) by clicking here. To make a monetary donation online, please visit [friendsofdas.org](#).

Other operational changes:

OWNER SURRENDERS: DAS is asking that all owners interested in surrendering their pets first [make an intake appointment](#). More information about surrendering a pet can be found by [clicking here](#).

AN UPDATE ON COMMUNITY CATS: DAS is NOT taking in healthy community cats at this time; we are ONLY taking in emergency cases, including kittens. DAS considers sick or injured cats and kittens and **confirmed** orphaned bottle-baby kittens (not weaned or eating solids) to be emergencies. We are not taking in healthy moms and litters, healthy kittens that are weaned and eating solids or "gruel" or bottle baby kittens that are not confirmed as orphaned. Any kittens with a mother should be monitored until 8 weeks of age rather than brought to the shelter. For more information regarding nursing or orphaned kittens, please [click here](#).

NEED HELP AT THIS TIME? For food and medical assistance, please [click here to learn more about the SPCA of Texas Pet Resource Center](#).

We will be keeping everyone updated as the COVID-19 situation continues to develop. Be sure to [follow us on Facebook](#) for more updates.

NEWS: Don't be a KIT-NAPPER!

11:57 AM 7/15/2020

Don't be a KIT-NAPPER!

Most kittens don't need rescuing!

My mom offers the best chance for my survival. She is likely hunting for food and will be back soon!

Did you find kittens living outside?

STOP! First, determine if they are truly orphaned. Mom won't return if you're nearby, so locate the kittens where you found them and check back in a few hours for any signs she returned.

DID MOM COME BACK WITHIN 6 HOURS?

YES! AWESOME! Let mom care for them until they are 4 weeks old and then make sure they are spayed/neutered. For more information on next steps and resources, visit: DFWkittennetwork.com

NO! YOU'D MAKE A GREAT CARETAKER! The kittens are likely orphaned and need help. If you're willing to care for the kittens until they're 8 weeks old, the SPCA of Texas can provide you with the supplies you need to be successful. If you're unable to care for the kittens and you found them in the City of Dallas, please call 311.

BE A Foster

FOSTERING SAVES LIVES! DAS is always in need of foster volunteers to provide care for kittens, particularly from April - October when we are overwhelmed with orphans. For more information about fostering, visit: www.dallasanimal-services.org

For more kitten resources: DFWkittennetwork.com

For more information, please visit DFWkittennetwork.com.

NEWS: Quarterly Report for FY20-Q2

We are excited to release the quarterly report for the first quarter of the fiscal year 2019/2020! For the full version, please [click here](#).

FY20 Q2 QUARTERLY REPORT

HALFWAY THROUGH FY20

January - March 2020

15,041 TOTAL LIVES SAVED FISCAL YEAR TO DATE.*

CLICK HERE to view the full FY20 Q2 report.

NEWS: Join Our DAS Alumni Group

Have you adopted a pet from DAS? Then you should join our [DAS Alumni Facebook Group](#)! It's a great way to chat with other adopters and animal lovers, plus you can read educational information and check out resources provided by DAS! [Join the group today!](#)

NEWS: "The Climb to Dallas90" Video



Catch a glimpse of Dallas Animal Services' climb from a 13% live release rate in 2007 to exceeding 90% for four months in a row earlier this year! This critical transformation has been the result of years of hard work from animal lovers throughout the community and though there is still plenty of work to be done, we want to say THANK YOU to everyone -- adopters, fosters, volunteers, staff, rescue partners, advocates, elected officials, and donors -- who have made an impact on this climb. You are the heart of Dallas90.

NEWS: Dallas One of First Cities Certified as a "Better City for Pets"

Better **CITIES** for pets



DAS is honored to share that Dallas has been chosen as one of the first 25 cities in the country to be certified by Mars' Better Cities for Pets program! This certification recognizes the cities' commitment to improving the lives of pets and the people who love them as well as the progress made in sheltering, parks, business, and housing.

News: DAS Wins Innovation Showdown and \$200,000 Grant



Dallas Animal Services is honored to have won the 2019 Petco Innovation Showdown on Wednesday, April 17th, at Humane Society of the United States' Animal Expo in New Orleans. DAS received a \$200,000 investment in our ground-breaking Dallas90 Shelter Service System app, which will help DAS improve our customer service to increase our adoptions and decrease euthanasia for space. DAS was one of three finalists to compete in the Showdown and received the largest investment. Watch our presentation and get an idea of what this generous funding will help DAS achieve! The Innovation Showdown is a collaboration between nine of the nation's top animal welfare organizations: Petco Foundation, The Jackson Galaxy Project, ASPCA, Best Friends Animal Society, Maddie's Fund, Michelson Found Animal Foundation, Annberg Foundation, WaterShed Animal Fund, and Mary Jo and Hank Greenberg Animal Foundation.

Dallas90: Thinking Outside the Box to Save Lives



OUR VISION:
Lead the nation in compassionate care of animals while finding positive outcomes for all placeable pets through innovative shelter operations and community engagement.

OUR PLAN:
Dallas90 is a community outreach campaign designed to generate support of and participation in Dallas Animal Services' effort to find positive outcomes for all healthy and behaviorally sound pets, which we believe

exceeds 90% of our shelter population.

[Learn more about Dallas90 and how you can get involved.](#)

News: City Replaces Pet Licensing with Mandatory Microchip

DAS no longer offers a pet licensing program. Instead, all dogs and cats in the City of Dallas are now required to be microchipped. Not sure if your pet is microchipped? All pets adopted from DAS and most local adoption groups are microchipped. Your veterinarian or any shelter can verify if your pet is microchipped.



A microchip is small computer chip about the size of a grain of rice that is placed under your pet's skin using a needle (similar to a vaccination) where it remains throughout life. The chip contains a unique identification number that can be located with a special scanner; this number is linked to your contact information through a microchip database. It is not a GPS tracker and you must update your information whenever it changes in order for the chip to remain effective.

Microchipped dogs have a 238% higher rate of returning home while cats have a 2000% higher rate!

DAS is currently NOT offering public microchips due to the COVID-19 emergency.



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CITY OF DALLAS ADOPTED A TAX RATE THAT WILL RAISE MORE TAXES FOR MAINTENANCE AND OPERATIONS THAN LAST YEAR'S TAX RATE.
THE TAX RATE WILL EFFECTIVELY BE RAISED BY 6.41 PERCENT AND WILL RAISE TAXES FOR MAINTENANCE AND OPERATIONS ON A \$100,000 HOME BY APPROXIMATELY \$33.61.