

Get Help With:

Popular Service Requests

This category lists requests that are frequently requested or used.

Animal Care and Control

This category can be used to submit requests related to animals

City Code Violations

This category can be used to submit requests related to Code Compl...

City Parks

This category can be used to submit requests regarding Dallas City P...

Popular Service Requests:

24 Hour Parking Violation

Use this service request to report a vehicle that has been parked on the str...

Code Concerns

Use this service request to report code concerns and or violations, i.e., hig...

Community Cleanup Event

Use this service request to register to partner with the City of Dallas in orga...

Dead Animal Pick Up

Use this service request to report the removal of dead animals. Deceased...

Get Help With:

Court and Detention Services

This category can be used to submit requests regarding vehicles boot...

Creeks, Streams, Storm Drains, and Waterways

This category can be used to submit requests regarding creeks, strea...

Environmental Quality Concerns

This category is used to submit requests related to air quality, abando...

Fair Housing Concerns

This category can be used to submit requests regarding the investigat...

Popular Service Requests:

Use this service request to report the removal of dead animals. Deceased...

Emergency Regulations Violation

Use this service request to report violations of emergency regulations curre...

Homeless Encampment

Use this service request to report an encampment OUTSIDE where homel...

Homeless Meal Event

Use this Service Request to document and track where the homeless are b...

Dallas 311 - Service request type x +

dallascrm.force.com/public/servicetypes

How can we help?

Get Help With:

- Housing and Community Concerns**
This category can be used to submit requests regarding housing and ...
- Miscellaneous Concerns**
This category can be used to submit requests for miscellaneous city is...
- Non-Emergency Police and Fire Services**
This category can be used to submit requests regarding Parking, Pan...
- Parking Concerns**
This category can be used to submit requests regarding issues relate...

Popular Service Requests:

- Sanitation Commercial Roll Cart Services**
Use this service request for commercial business to request new roll cart s...
- Sanitation Missed Brush/Bulk**
This service request is for residential use to report that your sanitation bulk ...
- Sanitation Missed Garbage**
Use this service request to report your missed garbage collection. Sanitatio...
- Sanitation Missed Recycle**
Use this service request to report your missed recycle collection. Sanitation...

Windows taskbar: Type here to search, Desktop, 11:52 AM 7/15/2020

Dallas 311 - Service request type x +

dallascrm.force.com/public/servicetypes

How can we help?

Get Help With:

- Sanitation Services**
This category can be used to submit requests regarding Trash, Roll ca...
- Streets, Alleys, and Sidewalks**
This category can be used to report requests for Alleys, Streets, Side...
- Traffic Signs and Signals**
This category can be used to submit requests related to traffic signs, ...
- Transportation and Regulation**
This category can be used to submit requests regarding issues relate...

Popular Service Requests:

- Sanitation Missed Garbage**
Use this service request to report your missed garbage collection. Sanitatio...
- Sanitation Missed Recycle**
Use this service request to report your missed recycle collection. Sanitation...
- Scooter Share**
Use this request to report concerns regarding shared (electronic) scooters ...
- Utility Complaint/Information**
Use this service request for utility complaints or utility information. If reques...

Windows taskbar: Type here to search, Desktop, 11:52 AM 7/15/2020

How can we help?

Get Help With:

Traffic Signs and Signals

This category can be used to submit requests related to traffic signs, ...

Transportation and Regulation

This category can be used to submit requests regarding issues relate...

Water Concerns

This category can be used for concerns regarding Dallas Water Utilites...

Other

All other types of requests

Popular Service Requests:

Sanitation Missed Garbage

Use this service request to report your missed garbage collection. Sanitatio...

Sanitation Missed Recycle

Use this service request to report your missed recycle collection. Sanitation...

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Use this request to report concerns regarding shared (electronic) scooters ...

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Use this service request for utility complaints or utility information. If reques...