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Total Care Text Messaging



Talk to an agent today about signing up for Mediacom's **FREE Total Care Text Messaging** service!
Now there are even more ways for you to get the most out of your Mediacom services.

TEXT MEDIACOM at 33915 for assistance!

Here are just some of the features you can use right now, with even more options coming soon!

Think you're experiencing an outage?

Text "OUTAGE" to 33915 to determine if a service outage is affecting your home or the entire neighborhood. You will receive a text message when the outage is clear and your service should be back up and running.



Need to know your balance or when your bill is due?

Text **"BALANCE"** to **33915** to receive a ^(<https://mediacomable.com/>)text back with your current balance and next bill's due date.

Forgot your Wi-Fi password?

Text **"WIFI PASSWORD"** to **33915** for your Wi-Fi password and SSID information.

Curious about your data usage?

Text **"USAGE"** to **33915** and get up-to-the-minute data usage info, including your allowance and how much you have already used that month.

Payment confirmation

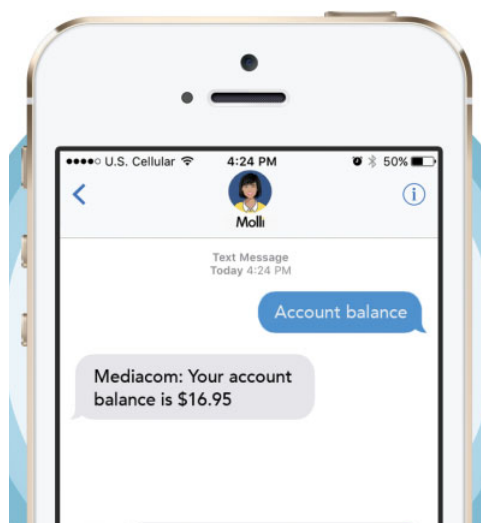
When you make a payment, we will send you a text confirming your payment was received.

Appointment confirmation

Once you schedule, reschedule or cancel a service appointment, you will receive a text message confirming your appointment information.

DID YOU KNOW...

As long as you include the key word, you can put your request in the form of a question or statement.



Add us to your contacts!


Mediacom Total Care Text Messaging is a free service, but your cellular carrier's data and usage rates will apply to each text.



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