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CUSTOMER SERVICE - NEWBORN CARE, HEARING & BALANCE



Need assistance? Give us a call, use the online form or send an email, fax or letter using the contact information below.

[Return Goods Policy](#)

[Customer Terms & Conditions \(PDF\)](#)

Within the United States, call us toll-free at 800-303-0306 (or fax us at 650-802-6620) during normal business hours. If you are outside the US, please contact your local distributor. Use the online form below for around-the-clock convenience:

Expedite your request by filling out this form. It will be routed to the person best able to provide you with assistance. A Natus representative will contact you shortly

*First Name:	<input type="text"/>	*Last Name:	<input type="text"/>
*Organization Name:	<input type="text"/>	*Region/Country:	<input type="text"/>
*Email Address:	<input type="text"/>		
*Work Phone Number:	<input type="text"/>	Mobile Phone Number:	<input type="text"/>

Please tell us which product you are ordering or inquiring about:

If you have a product or serial number, please enter it here.

Have you worked with a local distributor or representative? Please tell us who:

Enter your message here:

This step helps prevent unauthorized use of automated programs.



*Please enter the word as it is shown in the box above:

Contact us at 800-303-0306 or by fax at 650-802-6620.

Correspondence by mail may be sent to:

Customer Support
Natus Medical Incorporated.
1501 Industrial Road
San Carlos, CA 94070
USA

*Required fields