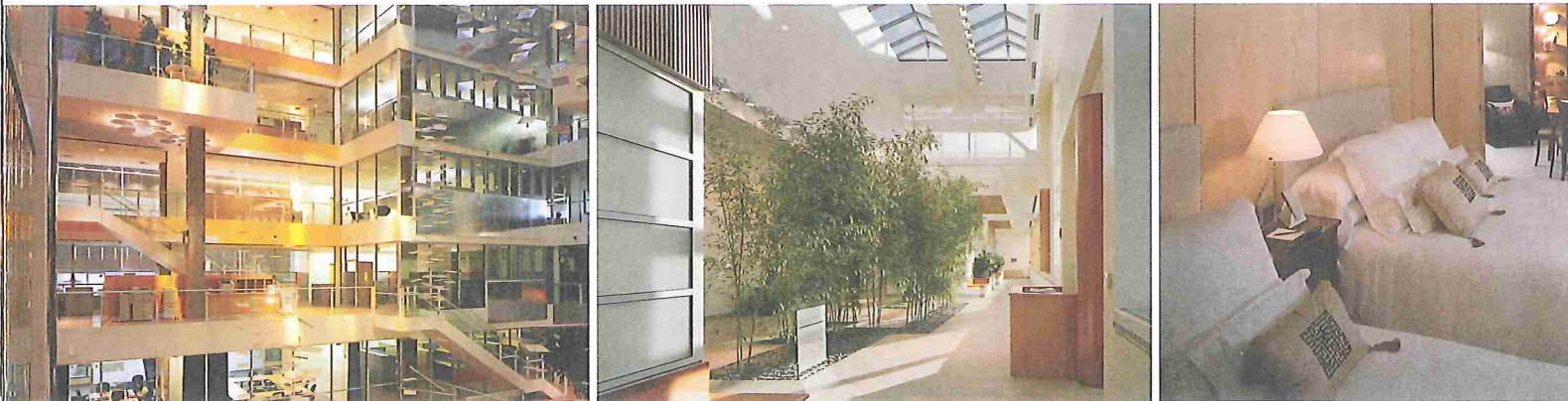


modernize your lighting control system, effortlessly

 **LUTRON**® SERVICES CO., INC.

no need to worry, we can take care of everything

Our goal is to provide product and service solutions that make your job easier. We continuously enhance our products to increase productivity, occupant comfort, and energy savings while simultaneously lowering your operating costs. Our Replacement Systems Specialists can manage all aspects of your project from start to finish.



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expanding systems
consolidating multiple lighting systems
- 06** | integrating with other technologies
optimizing energy usage
upgrading software
- 07** | support & maintenance plans
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getting started

why upgrade?

You originally purchased a Lutron lighting control system because you wanted the ultimate in reliability and performance. The pace of innovation in Lutron's products has been rapid – the systems of today have features that were beyond reach just five years ago. These features may be just what you are looking for as you modernize your facilities.

Alternatively, you may be in a situation where an older system is still meeting your day-to-day needs, but you are finding it difficult to get parts, software support, or service for it. In most cases, that system can be upgraded to modern technology without any significant facility rewiring. In addition to improved serviceability, a new system brings advanced control features and energy saving capabilities that will take your lighting control experience to the next level.

Regardless of your reasons for wanting to upgrade or replace your system, Lutron will integrate the best products and services to give you a solution that meets your needs.

what we can do for you:

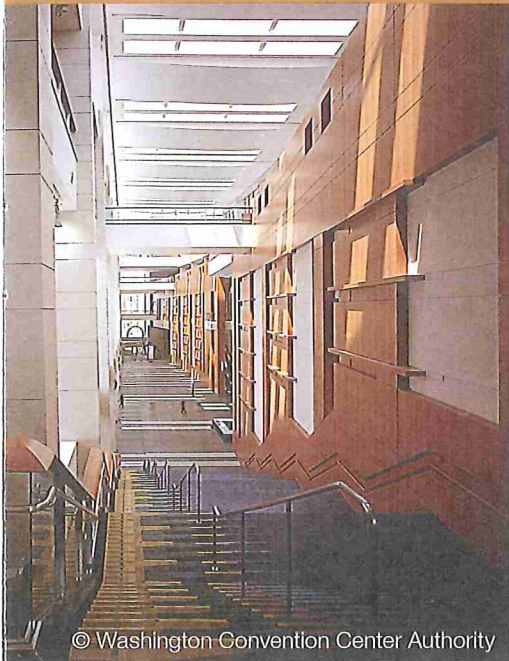
Review existing system capabilities and your objectives to determine the best possible solutions.

→ Discuss any contracting or purchasing requirements.

→ Present comprehensive solutions along with a preliminary budget and project schedule.

we understand that an upgrade to your building infrastructure cannot disrupt your daily operations

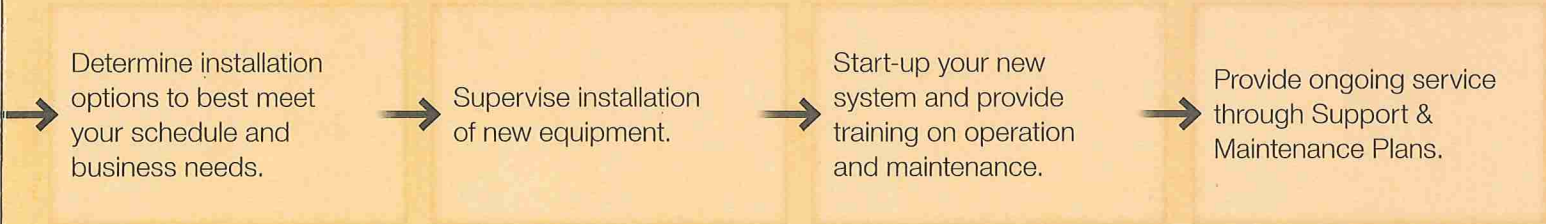
Our Replacement Systems Specialists will work to develop a plan that meets your specific requirements. We are committed to delivering results for you before, during, and after a system upgrade or replacement.



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Old System:
GRAFIK 6000®
 (with Set-up and Operate software)

New System:
GRAFIK 7000™
 (with eLumen® software)

“Lutron Services Company worked around our busy schedule to provide us with a state-of-the-art system. The system allows our clients options on setting multiple lighting patterns when needed.”

William Fleming, Maintenance Services Manager
Walter E. Washington Convention Center, Washington, DC



support & maintenance plans

After your new system is up and running, we can deliver ongoing service and support for many years to come. We have three standard plans available with labor and parts coverage. Two of those plans feature an annual scheduled maintenance visit and guaranteed response time.

let us help you

Our Replacement Systems Specialists want to make sure that you get the best possible solution for your lighting control application.

Whether you are adding a feature or replacing your entire system, we will work with you one-on-one to make sure your needs are met.

At any point in your planning process, we are available to answer questions and help you understand your options.

Replacement Systems Specialists:

phone:

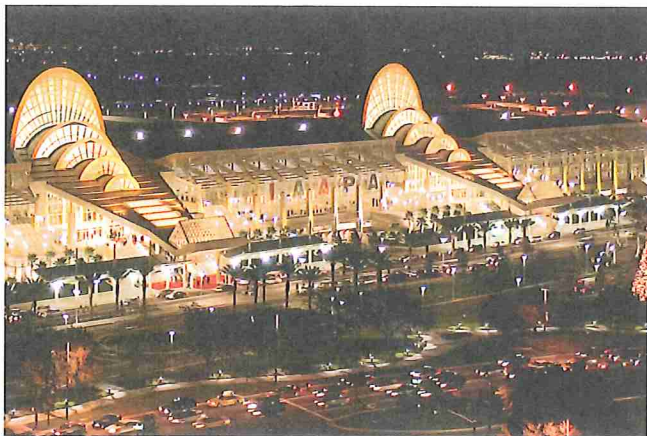
1.800.523.9466,
select option 4, then option 5

email:

rus@lutron.com

visit us on the web:

www.lutron.com/rus



A history of sustainability, innovation, and quality

Lutron is a company built on a belief in taking care of people: customers, employees, and the community. We are a proud member of the U.S. Green Building Council. And since 1961, we have been designing and delivering industry-leading light control technologies that enhance the visual environment, save energy and reduce green house gas emissions.

Lutron owns over 250 patents and manufactures over 15,000 products. For over 45 years, we have met and exceeded the highest standards of quality and service. Every one of our products is quality-tested before it leaves the factory, and we are available to help, on the phone or in the field, whenever we are needed.



“Lutron Services Company installed the processor and software seamlessly. Training on the new software was great. Overall, this has been a fantastic experience and we are pleased with how flexible the new system is!”

Traye Johnston, Building Maintenance Mechanic
Oklahoma City Civic Center Music Hall, Oklahoma City, OK



 **LUTRON**® SERVICES CO., INC.

www.lutron.com/service

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