

**Section 7 Request Form**

Textform with Handwritten Signature

To the Commissioner for Trademarks:

The registrant requests the following amendment(s) to Registration No. 2,943,171 (LOCATOR)

Registrant proposes to amend the following:

Current: RightNow Technologies, Inc., a corporation of Montana, having an address of 77 Discovery Drive, Bozeman, Montana 59718 United States

Proposed: RightNow Technologies, Inc., a corporation of Delaware, having an address of 136 Enterprise Blvd., Bozeman, Montana 59718 United States

Miscellaneous Statement(s)

The application was filed and subsequently registered in the name of RightNow Technologies, Inc., a Montana Corporation, located at 77 Discovery Drive, Bozeman, Montana 59718. The applicant's state of incorporation was incorrectly entered and was a good faith filer error. The applicant information should have been entered in as RightNow Technologies, Inc., a Delaware Corporation. RightNow Technologies, Inc. became a Delaware Corporation effective 2000 (the date precedes the trademark application filing date). We respectfully request a new Certificate of Registration reflecting RightNow Technologies, Inc., a Delaware Corporation, at the current address of 136 Enterprise Blvd., Bozeman, Montana 59718.

**Declaration Signature**

The undersigned, being hereby warned that willful false statements and the like so made are punishable by fine or imprisonment, or both, under 18 U.S.C. §1001, and that such willful false statements may jeopardize the validity of the application or document or any resulting registration, declares that all statements made of his/her own knowledge are true; and all statements made on information and belief are believed to be true.

Signature Section:

Signature:  \_\_\_\_\_

Signatory's Name: Alan Rassaby

Signatory's Position: SVP, General Counsel

Date Signed: 7/26/2011