



Products

Solutions

Enterprise

Resources

Pricing

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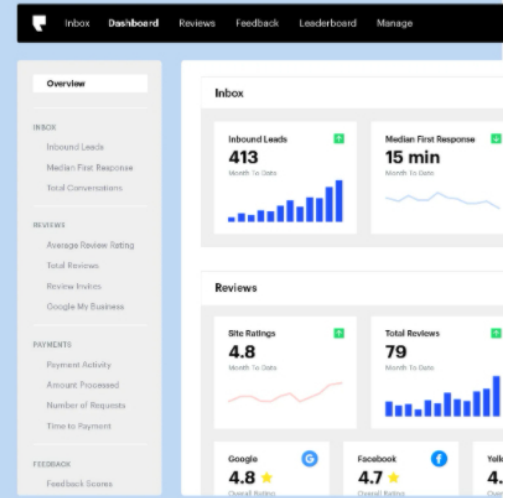
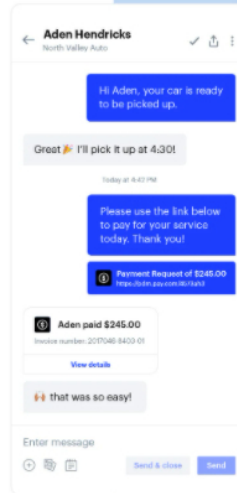
Watch Demo

BUSINESS SUCCESS

Messaging tools that get business done.

From reviews to messaging customers about appointments and collecting payment, Podium empowers you and your team to save time, get more customers and showcase your success with reviews on the sites that matter most.

Easily integrating with the systems you use already, Podium powers over 60,000 businesses to make business better for you, your employees and your customers. Watch a 2-minute demo to see how Podium can work for you.



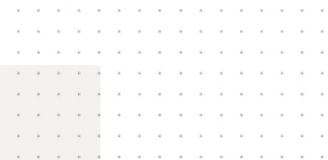
Get Started For Free

▶ Watch Demo



INTERACTION MANAGEMENT

Everything you do well, done faster through text.



Bring every conversation into one easy-to-use inbox.

Whether it's from a message on Google, Facebook or a text, Podium empowers your team to collaborate more efficiently, resolving customer concerns and closing deals in a fraction of the time. Assigning conversations to specific employees, creating focused channels and defining permissions is all at your fingertips.

Steven Owens
 Message via Facebook
 Can I get a quote for how much it would ...

Jackson Mendez
 Message via Text
 Thanks for the help, everything looks ama...

Alexandra Bosco
 Message via Google
 Yes, Wednesday at 3:00 works. Do I need...

Jamie Grey
 Message via Webchat
 We decided to do the windshield repair d...



The most trusted messaging tools for local business.

Podium's suite of messaging tools have been recognized by G2 on its lists for Highest Satisfaction, Top Marketing Products, Fastest Growing Solutions, and Best Solutions for Small Business.

Thousands of integrations

Podium integrates with the leading systems currently powering your locally focused business making it easy get more from what you are doing already. No matter the business, driving more convenient conversations with customers makes you the obvious choice and helps to grow your business.



"30% of the people who come through our doors started their

conversation with Couch Potatoes on our website through Webchat"



Brian Morgan
Austin's Couch Potatoes

Move your business forward with confidence.



Support

Podium's messaging tools have been built for ease-of-use and we're constantly improving them. If you ever run into unique challenges, our US-based support team has an expert that can give you personalized support.



Security

Podium's security policies align with the ISO risk framework, and all customer data is hosted in data centers that are SOC2, ISO 27001 and HITRUST compliant, and support the storage of PHI in compliance with HIPAA. [Learn More](#)



Alignment

Take conversations off of your employees' personal devices and move them instead to a shared company inbox, empowering your team to collaborate with more efficiency, convenience, and security.



* First Name

* Last Name

* Email

* No. of Locations

Request more information to get started!

started.

Request Information

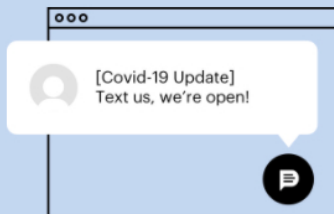
Ready to get started. Try Podium Starter right now.

See how easy it is to message customers, send reviews, collect payments and manage communication from a single inbox.



Messaging

Answer questions, coordinate appointments, and stay connected through text.



Webchat

Connect remotely with website visitors by taking the conversation to text.



Payments

Send payment requests via text to get paid quickly and safely from anywhere.

Learn More

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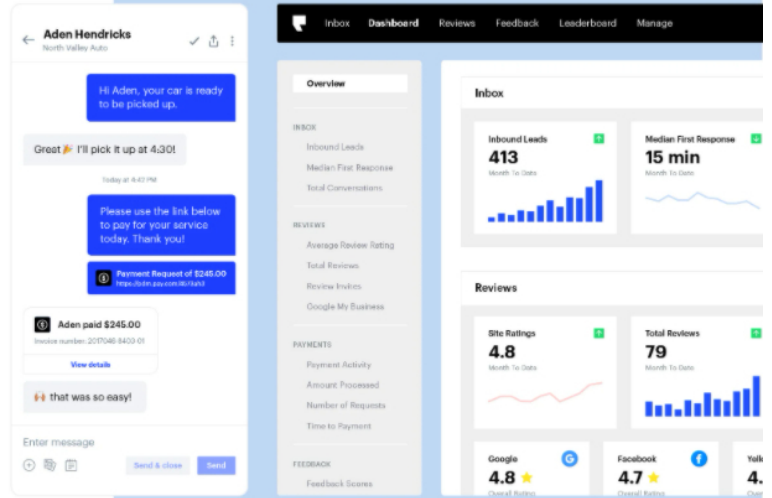


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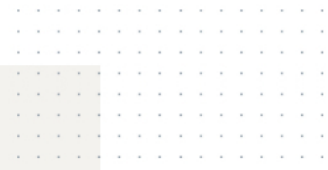
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& over 100 Others

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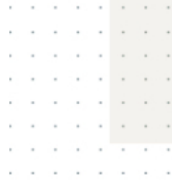
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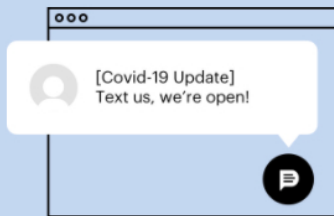
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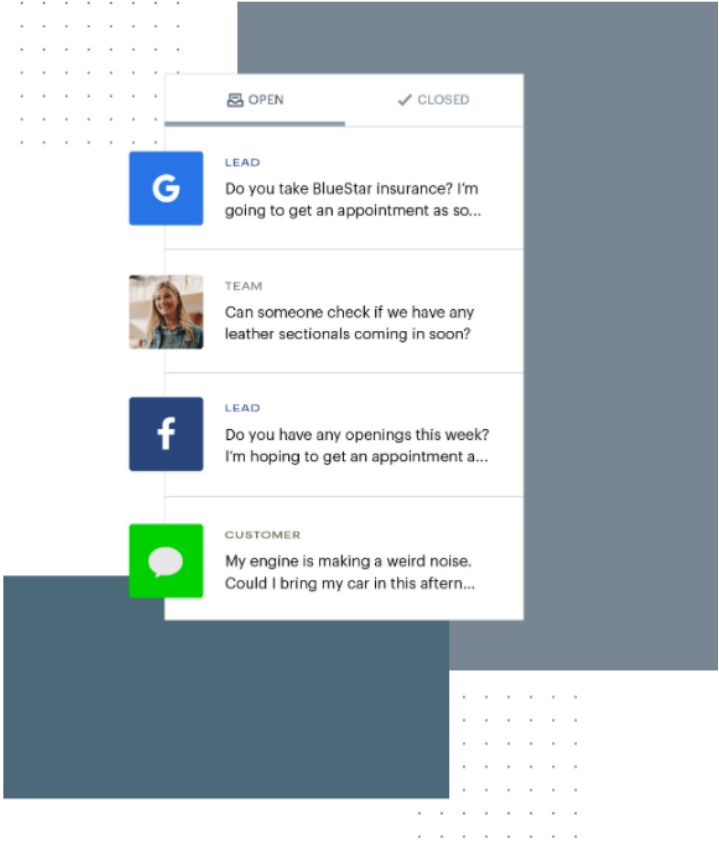




Messaging Platform™

All of your messages from Facebook, Google, SMS and more to a single inbox. Manage and respond to every message from one platform.

[▶ Watch Demo](#)



Messaging moves the needle.

01

Choose templates

Create your own template or choose from one of the ready-to-send options.

02

Respond automatically

Send automated messages to customers who text your business after hours.

03

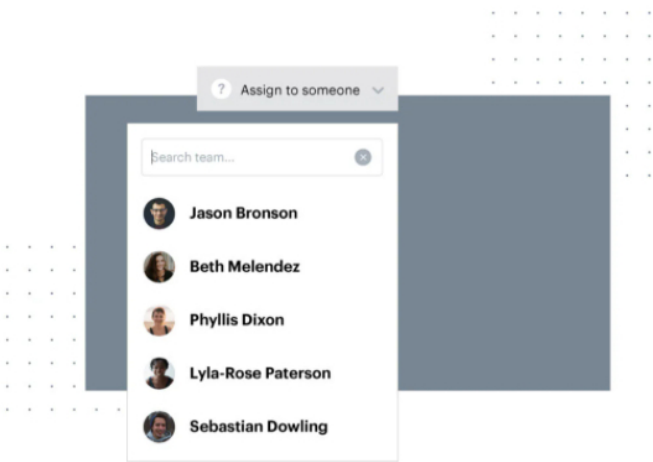
Manage conversations

See which messages still need a response and who has already read them.

“We had our call center guys going from Zendesk to Facebook Messenger to the reviews. Now that it’s just all on one system, it makes it a lot easier to manage and make sure that nothing gets forgotten.”

**TIRE
OUTLET**

Jenn Nicole
Marketing Coordinator



MANAGEMENT

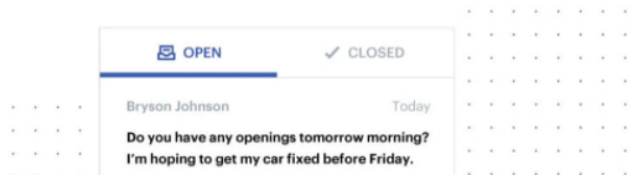
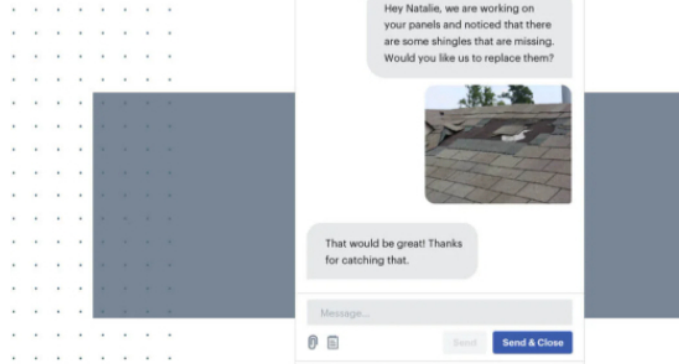
Manage your inbox.

Mark read and unread, assign conversations to different employees or business locations, filter conversation types, and define permissions.

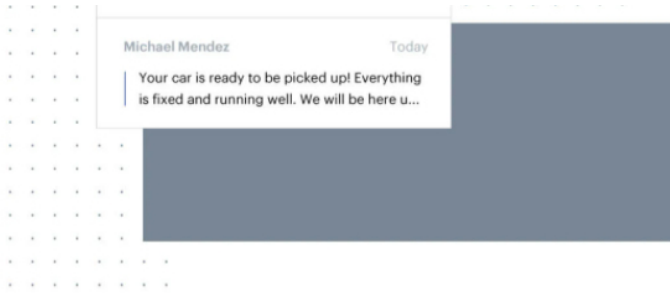
MOBILITY

Chat on the go.

With mobile and desktop apps, you can communicate with your leads, customers, and teams from anywhere.



ORGANIZATION



Grouped conversations

Podium intelligently groups incoming messages so you can see which messages need attention at a glance while drastically reducing response times.

Other features:



Attachments

Send and receive photos, videos, and all major file types.



Templates

Send personalized messages and invites or make it easier with customizable templates.



Auto Responder

Funnel leads from your website to your inbox with Webchat even when you can't respond in person.



Automations

Set up conversations to be automated, like review invites, feedback requests, and reminders.



Permissions

Give the right people access to the right conversations.



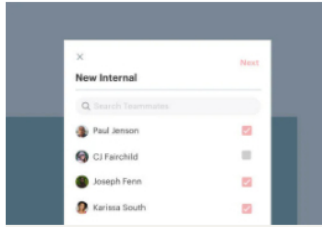
Assign Conversations

Transfer relevant conversations from one employee or business location to another.

Watch the demo to get started.

▶ Watch Demo

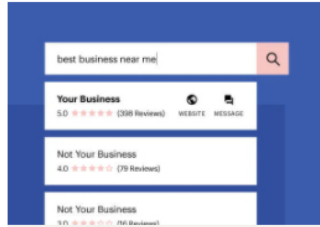
You might also be interested in:



Collaborate with Teamchat

Work smarter as a team.

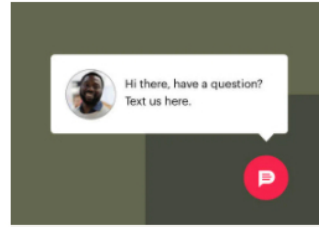
[Learn more >](#)



Get Found with Reviews

Stand out on the sites that matter.

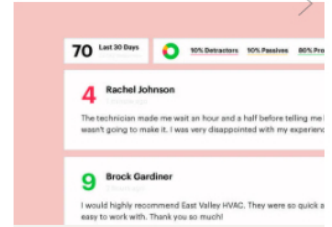
[Learn more >](#)



Convert with Webchat

Convert more of your website traffic.

[Learn more >](#)



Gather Feedback

Get the insights you need.

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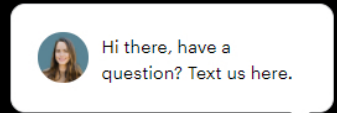
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Payments

Make payments part of the conversation.

Get paid fast and keep the conversation alive. Whether you're at home, in-store, or in the field. Podium text-to-pay and card readers have you covered.

Get Started For Free ↗

Watch Demo ↗



Trusted by over 90,000 businesses and 90 million happy customers.



Texts get opened. Deals get closed.





Sell while you text.

Send a simple link to close deals before the customer loses interest—or re-engage customers who have already walked out of your store.



Stop pushing paper.

Cut back on the wasted time and resources associated with gathering payment. No postage, no paper, no phone tag, no time at all.



Get paid faster.

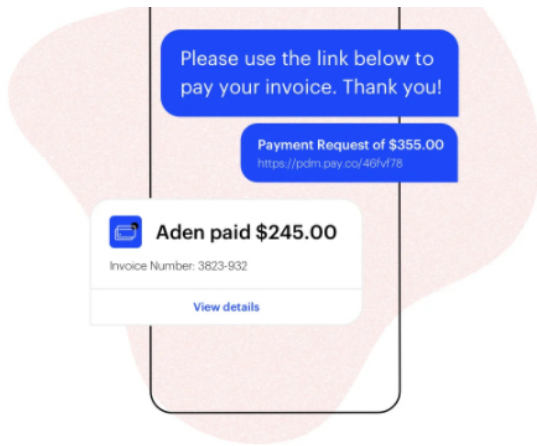
By requesting payment in an existing Podium text conversation, you'll see much higher response rates than with traditional methods.

"Improved customer satisfaction, reduction in fees, and saved time—that's what Podium Payments has provided us. We're constantly hearing from our customers how easy it is to pay through Podium."



Ryan Levitz, Director of Business Innovation
Ashley Furniture HomeStore



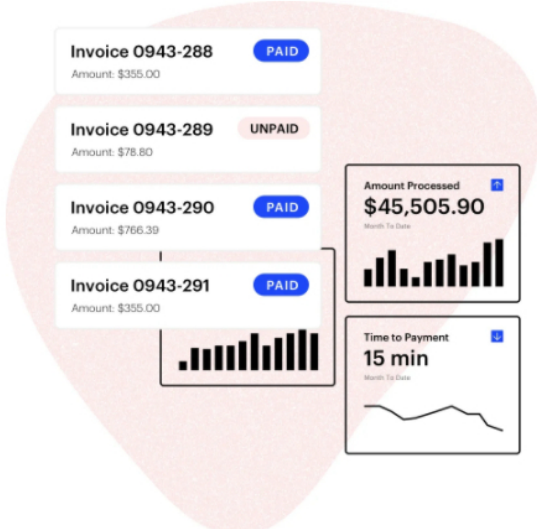
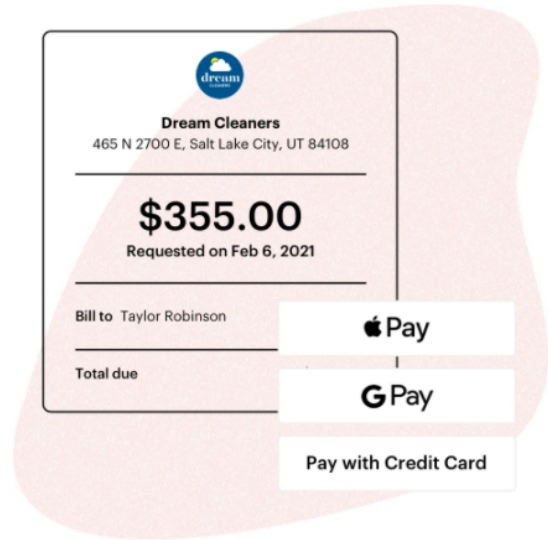


Industry-standard rates.

No monthly cost—just pay a standard processing fee per transaction, with one flat rate for every payment type.

Customizable invoices.

Brand your invoices with your company name and logo. Specify payment methods for certain types of customers or purchases (only allow e-check, disallow credit card, etc.).



Data at a glance.

Easily see who has completed payment, and who needs follow up. Quickly export to your accounting software with integration-friendly data formats.



Card readers built for local business.

Make payments convenient for you and your customers with hardware that's made to be mobile. Initiate every payment request from your computer or mobile device, collect payments through wireless card readers, in-store and in the field, gather reviews and opt-ins post-purchase, and do it all securely.



[Learn more about card readers](#)



Refunds

Quickly process refunds straight from your Podium dashboard.



Multiple Bank Accounts

Connect multiple bank accounts to make sure the correct departments are getting paid.



Line Items

Easily itemize your invoice to help customers see exactly what they are paying for.



Payment Methods

Give flexibility to pay with credit, debit, HSA, bank transfers, Google Pay or Apple Pay.



Advanced Fraud Protection

Our fraud model helps protect you from taking payments from stolen cards.



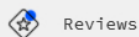
Secure Payments

Our PCI-compliant software protects you and your customers.

Do even more with these tools.

Thanks for choosing us!
Would you leave us a review using the link below?

Leave us a review!
<https://pdm.nw.co/98ed7>

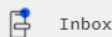


Text your way to the top of Google.

[Learn more](#)

David Henderson 1:27 PM
You are scheduled for Thursday at ...
SCHEDULING

Lillie Hayes 1:25
★★★★★ Left a review on Google
CUSTOMER SUCCESS

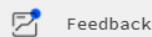


Every conversation in one place.

[Learn more](#)

Surveys Sent 54
Month To Date

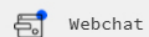
Customer Satisfaction 5



Customer surveys that actually work.

[Learn more](#)

Have a question?
Text us here!



Gather leads straight from your website.

[Learn more](#)



Watch the demo to get started.

First Name	Last Name
Company Name	Email Address
Mobile Phone	Watch Demo ↗

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Hi there, have a question? Text us here.





Email or mobile number

Next

[Forgot password?](#)

The image shows a composite of elements related to the Podium mobile app. On the right is a vertical screenshot of the app's interface. At the top is the Podium logo. Below it, the text reads "Swipe, dip, tap. Then text." followed by "readers business." and "paid \$25.00". A question asks "Would you like to schedule your next appointment?". At the bottom is a "Request demo" button with a right-pointing arrow. On the left is a white chat bubble with a circular profile picture of a woman and the text "Hi there, have a question? Text us here." Below the chat bubble is a blue circular button with a white hamburger menu icon.