



Ultrasound Maintenance & Repair Plans



What do you do when a problem arises? You need trained used ultrasound technicians ready and on your side. This is where Avante Ultrasound's individual repair and contract services can make a difference. We have strategically located factory trained ultrasound service and technical support engineers on site and across the United States. These professionals sole responsibility is to get you answers and up and running as quickly as possible. What if you live in an area where Avante doesn't have an engineer? We will introduce you to our "Ready Team" members who are available to hop on a plane or into a car to make their way to you. We pride ourselves on being self-sufficient by taking care of our customers with our own skilled people.

Our Customer Service Representative's mission is to manage your used ultrasound service and repair needs while allowing you to focus on your customers and patients. The CSRs will leverage our state-of-the-art ERP system to schedule your service call promptly and make sure the technicians have all the components needed to complete the call with confidence.



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Service & Preventive Maintenance Contracts

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Global Care (Full Protection)

This comprehensive contract offers peace of mind, by offering a cap on your budget exposure as well as 100% coverage of the system and transducers against failure. Preventive maintenance visits (2 per year) to insure that your equipment meets calibration and accreditation requirements. Avante Ultrasound's factory trained engineers will provide timely and professional on-site support of your ultrasound systems and accessories. 24x7 technical support is complementary.

- ✓ Quality Assurance Certification to fulfill Accreditation Requirements
- ✓ Safety testing to ensure the equipment passes ANSI/AAMI ES60601-1:2005 leakage current standards.
- ✓ Unlimited Parts to maintain system performance
- ✓ Unlimited Transducer replacements for normal failure.
- ✓ Unlimited Labor & Travel to maintain system performance.
- ✓ 2 Planned Preventive Maintenance inspections per year.
- ✓ 20% Discount on other Avante Ultrasound products or services.

Global Shared Care (Full Protection)

A more flexible option that will empower your Biomedical Engineers and help control cost. This contract includes parts and transducer coverage, system specific training for the Biomedical team and backup labor. This option is completely customizable to your fleet and facility. Another way Avante Ultrasound works to provide the best options for each customer.

- ✓ Quality Assurance Certification to fulfill Accreditation Requirements
- ✓ Safety testing to ensure the equipment passes ANSI/AAMI ES60601-1:2005 leakage current standards.
- ✓ Labor & Travel for 2 emergency service repairs per year
- ✓ Parts needed for two emergency service repairs per year.
- ✓ Limited to 1 Transducer replacements for normal failure.
- ✓ 1 Planned Preventive Maintenance inspections per year.
- ✓ 20% Discount on other Avante Ultrasound products or services



Did You Know: One in Four Probes Need Some Sort of Repair

Avante can diagnose your current probe, make needed repairs and deliver your probe to you in as few as 3 days for a fraction of the cost of acquiring a new probe.



[INDUSTRY LEADING PROBE REPAIR SERVICES >](#)

Or try our Probe Assessment Tool:



Looking for something in particular?

Call: (800) 958-9986