Channels

MICHAEL LAROCCA

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Programs >

ER Discharge with Identified MH Issue

Program Lead: Pamela Wilson

When a patient is discharged from an Emergency Room or Inpatient Hospital for certain mental health conditions, a patient will need to have 2 follow up visits. One within 7 days of the discharge and the other within 30 days of the discharge. This program engages a Care Coordinator to work directly with the discharging facility, the patient and the patient's primary care physician to setup the follow up appointments and identify any potential barriers to post acute care including access to food, housing, transportation and medication. If barriers are identified, the Coordinator will help the patient to connect to local agencies and services including arranging transportation for the two follow visits if necessary.

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PROGRAM OVERVIEW

10 OPEN

8 LATE

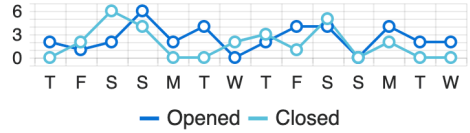
TASKS

TARGET DAYS TO CLOSE: 30

100%

0 AVERAGE DAYS TO CLOSE

GOALS



2 OPEN

12.5 / WEEK CLOSURE RATE

CASES

STAFF & CASE LOAD

Beth Davidson

OUTSTANDING TASKS

Case	Task	Assignee	Opened on	Due on	Status	Priority
Eric Roberts	Review SDOH Survey	Mark Taylor	5/20/2020	5/20/2020		U