

Michigan news

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Mail Management

Postal Products help busy customers

USPS NEWS

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Detroit, MI – USPS offers multiple products and services to help today’s busy customers manage their mail and package deliveries.

For example, Informed Delivery allows consumers to [preview images of their incoming mail and manage their packages](#) on smartphones, tablets and other devices.

Informed Delivery users can also sign up for text and email notifications, schedule delivery alerts, request redeliveries and enter delivery instructions.

Another tool, [USPS eSignature Online](#), allows customers to digitally sign for incoming mail and packages that require a signature, including Priority Mail Express and Signature Confirmation deliveries and items insured for \$500 or more.

For customers who take a long vacation or an out-of-town work assignment, USPS offers Premium Forwarding Service Residential, which allows them to have most mail sent to them while they’re away from home.

Customers who go out of town can also use the USPS Hold Mail service to have their mail held safely at a local Post Office until their return.

The USPS Package Intercept service allows customers to redirect some domestic packages, letters and flats, while Hold for Pickup allows a recipient to collect a package at a local Post Office.

The usps.com [Track and Manage Mail section](#) has more information.

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