

Browser window showing the BrightSuite website. The address bar displays <https://brightsuite.com/>. The page features the BrightSuite logo, navigation links for Shop, Monitoring Plans, and Support, and a main promotional banner for Smart Home Simplified, starting from \$39/mo. The banner includes a 'Buy Now' button and a background image of a smiling girl holding a sparkler.

Browser tabs: Home >, WebTMS Infinity, Home | BrightSuite

Browser menu: File, Edit, View, Favorites, Tools, Help

Browser address bar: Search...

Browser bookmarks: Federal Student Aid, WebTMS Infinity, \_MW Sites, Suggested Sites, Web Slice Gallery

BrightSuite logo

Shop | Monitoring Plans | Support

Smart Home.  
Simplified.

From \$39/mo.

Buy Now

Taskbar: Windows, Search, Edge, File Explorer, YouTube, Mail, Teams, Word, Chrome

System tray: 10:36 AM, 1/10/2020



# Smart shouldn't be complicated.

Simple smart home security to protect what matters most.



**Reliable Network**  
BrightSuite uses a cellular service, so we're always on even if your Wi-Fi isn't.



**24/7 Monitoring**  
We've partnered with the industry-leading 911 call center so that you're always protected.



**Easy Installation**  
Setup BrightSuite on your own, or have one of our professionals install the system for you.



**All In One App**  
Our partnership with Alarm.com means that you can control all aspects of your system through a single app.



## ABOUT BrightSuite

BrightSuite does more than make homes smarter; it creates brighter living for you and your family. We've paired the safety and reliability of our parent company, Dominion Energy, with the most innovative smart home and security products on the market, to bring you intelligent experiences that make life easier, safer, and more enjoyable.

As smart home technology continues to evolve, so will BrightSuite. We plan to connect more devices and resources to BrightSuite's intelligent platform, allowing our customers to live more sustainably.

It's more than a smart home, it's BrightSuite.



Browser window showing the URL <https://brightsuite.com/about>. The page content includes:

- BrightSuite** logo and navigation links: Shop, Monitoring Plans, Support.
- Mobile App** section:
  - Icon of a mobile phone.
  - Text: "Whether you're home or away, you can control your entire home through a single, intuitive interface on your mobile device. See who's at the front door, dim the lights, adjust the temperature, watch live video, and secure your home, all with a few clicks from wherever you are."
  - Text: "powered by **ALARM.COM**"
- Hardware Partners** section:
  - Icon of a hexagon with a house inside.
  - Text: "We've carefully chosen best-in-class hardware and software to"

The Windows taskbar at the bottom shows the time as 10:39 AM on 1/10/2020.



## Hardware Partners

We've carefully chosen best-in-class hardware and software to intelligently equip your home, backed by award-winning partners such as Alarm.com, Qolsys and Yale. These partners work together with BrightSuite to seamlessly deliver service as one team, focused on using technology to empower you in your day-to-day life.



## Central Monitoring

Each BrightSuite home is backed by 24/7 professional monitoring, with



## Central Monitoring

Each BrightSuite home is backed by 24/7 professional monitoring, with on-demand access to a live agent at our award-winning response facility. In the event of an emergency, agents in our two fully redundant facilities in New York and California will work with your local emergency management agencies—including police, fire, and medical services—to ensure a rapid response.

## Installer Network

Browser window showing the URL <https://brightsuite.com/about>. The page content includes:

**BrightSuite** | Shop | Monitoring Plans | Support

Ensure a rapid response.

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### Installer Network

We understand that your family's safety and security can't wait, so when you call for service, one of our fully licensed professional installers will arrive within a one-hour window of your scheduled appointment time. For DIY types, we also offer easy self-setup options for many of our systems.

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### Customer Support

Our highly trained customer support agents—who undergo extensive background clearances and fingerprint checks—are ready to assist you

Windows taskbar at the bottom shows the time as 10:39 AM on 1/10/2020.

Browser window showing the BrightSuite website. The address bar displays <https://brightsuite.com/about>. The page title is "About | BrightSuite". The browser's address bar includes navigation icons (back, forward, refresh) and a search field. The page content features the BrightSuite logo, navigation links for "Shop", "Monitoring Plans", and "Support", and a "Customer Support" section. The Windows taskbar at the bottom shows the time as 10:40 AM on 1/10/2020.

Browser window showing the BrightSuite website. The address bar displays <https://brightsuite.com/about>. The page title is "About | BrightSuite". The browser's address bar includes navigation icons (back, forward, refresh) and a search field. The page content features the BrightSuite logo, navigation links for "Shop", "Monitoring Plans", and "Support", and a "Customer Support" section. The Windows taskbar at the bottom shows the time as 10:40 AM on 1/10/2020.

## BrightSuite

Shop ▾ Monitoring Plans Support ▾

### Customer Support

Our highly trained customer support agents—who undergo extensive background clearances and fingerprint checks—are ready to assist you with any support need you may have. From help with system or app setup, to after-hours support for non-emergency incidents (emergencies route directly to our monitoring team), our support staff is committed to making sure you and your home are properly taken care of.

Windows taskbar: 10:40 AM 1/10/2020





BRIGHTSUITE

- Overview
- Monitoring Plans

SHOP

- Popular Packages
- Experiences
- Build Your Own
- All Products
- All Packages

SUPPORT

- Works with BrightSuite
- Contact Us
- FAQ
- About BrightSuite
- Dominion Energy



Packages from \$39.99/mo. [Buy Now](#)



## Welcome Home

Whether you arrive home in the daytime or after dark, under sunny skies or pouring rain, toting grocery bags or sleepy toddlers, your Brightsuite system will be ready to welcome you home. Set your system to make automatic adjustments when you approach your house:

- Unlock the front door
- Adjust the thermostat
- Disarm the security system
- Turn on indoor or outdoor lights
- Play music with your Sonos® speaker

[Buy Now](#)

Packages from \$39.99/mo. [Buy Now](#)

## Time For Bed

No more snapping awake to wonder if you remembered to lock the front door: streamline your nighttime routine by automating your daily habits. A simple press of a button or a spoken command like "Hey Siri, it's bedtime" can make automatic adjustments such as:

- Lock the front door
- Close the garage door
- Adjust the bedroom thermostat
- Turn off the bedroom lights
- Play white noise with your Sonos® speaker





Packages from \$39.99/mo. [Buy Now](#)



## Heading Out

You run through the same mental checklist every time you leave the house: doors to close, locks to lock, lights and electronics to turn off. Get peace of mind by setting your BrightSuite system to make the same set of adjustments each time you leave:

- Turn off the lights
- Adjust the thermostat
- Lock the front door
- Arm the security system
- Monitor for fire or flooding
- Video monitor your pets

Packages from \$39.99/mo. [Buy Now](#)

## Eyes and Ears

With your BrightSuite system, you can have real-time interaction with your home's front entrance. Unlock the door for a visiting friend, confirm that a special package arrived safely, be notified when someone approaches your front porch. You now have complete control of your front entrance, no matter where you are:

- Turn on outdoor lights
- Communicate with a visitor
- Disarm and re-arm security system
- Unlock and re-lock doors

