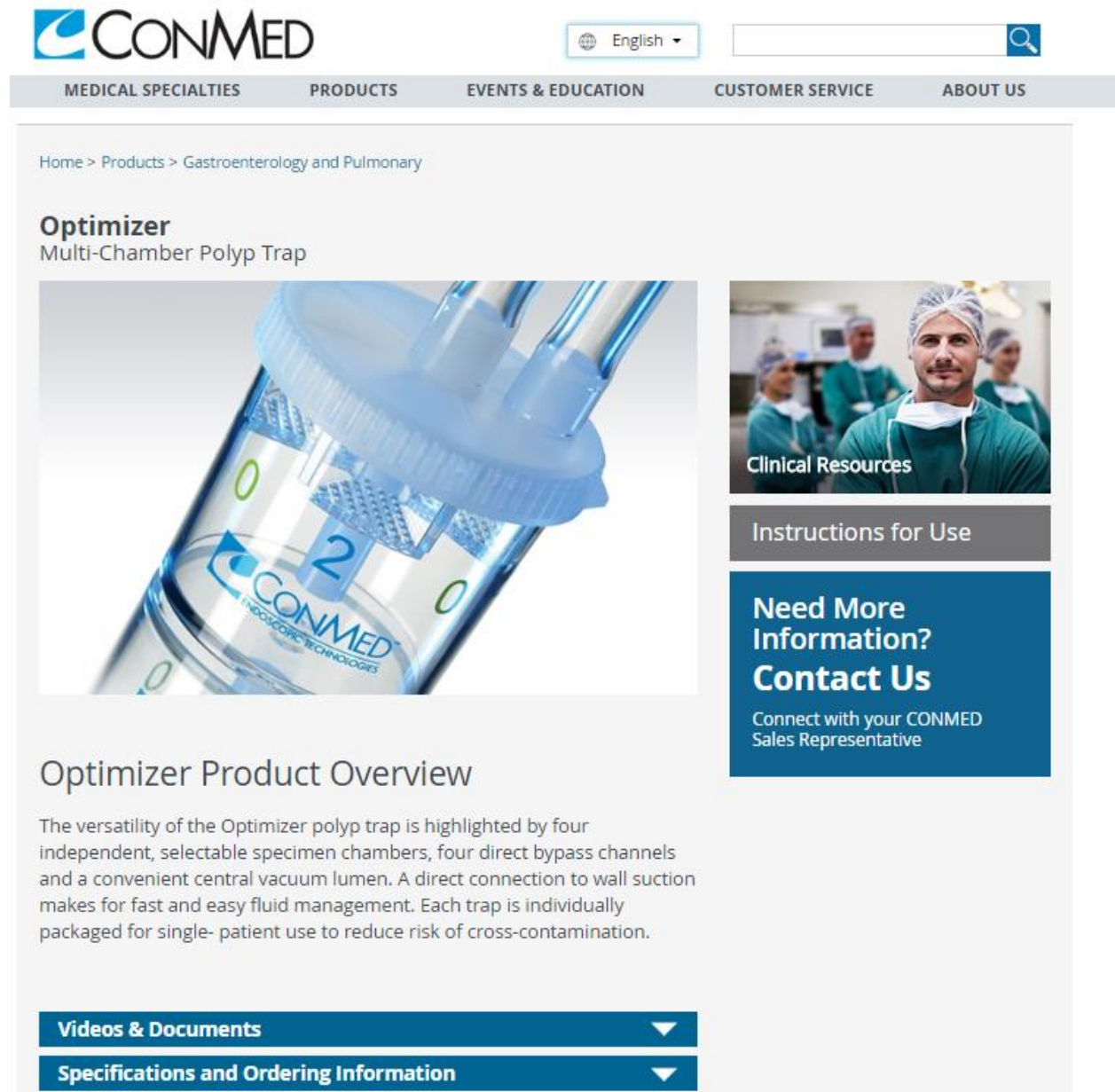


Applicant's webpages – last visited 4/15/20

- <https://www.conmed.com/en/products/gastroenterology-and-pulmonary/polyp-traps/optimizer-multi-chamber-polyp-trap>
- <https://www.conmed.com/en/customer-service>
- <https://www.conmed.com/en/customer-service/customer-service-contact-information/gastroenterology-and-pulmonology-2>



The screenshot shows the CONMED website interface. At the top left is the CONMED logo. To its right is a language dropdown menu set to "English" and a search bar. Below these are navigation tabs: MEDICAL SPECIALTIES, PRODUCTS, EVENTS & EDUCATION, CUSTOMER SERVICE, and ABOUT US. The main content area has a breadcrumb trail: Home > Products > Gastroenterology and Pulmonary. The product title is "Optimizer Multi-Chamber Polyp Trap". A large image shows the device, a clear plastic trap with a blue cap and internal components, with the CONMED logo and "ENDOSCOPIC TECHNOLOGIES" visible. To the right of the main image are three vertical buttons: "Clinical Resources" (with a photo of surgeons), "Instructions for Use", and "Need More Information? Contact Us" (with the text "Connect with your CONMED Sales Representative"). At the bottom of the page are two blue buttons with white text and dropdown arrows: "Videos & Documents" and "Specifications and Ordering Information".

Customer Service ▲

CONMED is committed to providing our customers with best-in-class customer service. Below are some quick links to CONMED product information that is easily accessible online. For additional assistance or to speak to a CONMED Customer Service Representative to order these CONMED products [click here](#).

Quick Links:

[Contact Us](#)

[CONMED Product Catalogs](#)

[Instructions for Use \(IFU\)](#)

[Maintenance & Service](#)

[Product Complaints](#)

Also from CONMED



Snares



NAKAO Spider-Net[®]
Retrieval Device

Home

Customer Service

Select the applicable medical specialty to speak to a CONMED representative about product information, to order products, or to receive additional assistance.

To speak to a CONMED representative about product information, to order CONMED products, or additional assistance, click on the applicable specialty below for contact information. If you are not sure which specialty to contact, please call 800-237-0169.



Customer Service Contact Information

- Orthopedics
- Hall Power
- Laparoscopic Open and Robotic
- Gastroenterology and Pulmonology
- Imaging and Visualization
- Cardiology and Critical Care



Service and Repair

- Shield Service Programs
- Latex Information
- Maintenance and Service



Financial Programs and GPO Solutions

- Advantage Rewards and Financing
- Healthcare Solutions



Instructions for Use (IFUs)

- eifu-finder

Need More Information? Contact Us

Connect with your CONMED Sales Representative

Instructions for Use

Advantage Rewards Financial Programs

Home > Customer Service

Gastroenterology and Pulmonology

At CONMED, service does not end with the sale of the product. We strive to ensure complete customer satisfaction of your products throughout their lifetime. Regular and proper maintenance is the best way to protect your investment. Over the long-term this will provide you with safer, less problematic product performance.

To order CONMED products, inquire about product information, need technical support or if you have encountered a problem, contact our In-house Product Support at (800) 448-6506 or your Local Sales Representative

Advanced Energy, Advanced Patient Monitoring, EndoMechanicals and Gastroenterology/Pulmonary Products

To place a USA based order or have product questions:

Please call 1-800-448-6506. Fax orders can be received at 1-800-438-3051. Emails can be sent to customerservice@CONMED.com.

Our Customer Service Department is available from 8:00am - 7:00pm EST, Monday through Friday.

If you need technical support for *CONMED Advanced Energy Products*, please contact our Technical Support Team at 1-800-552-0138, your local sales representative or email ElectrosurgeryTechService@CONMED.com.

To place an **OUS (Outside the US)** order or have product questions:

Please email your order to internationalorders@conmed.com or fax to +1-315-735-6235.

Our International Customer Service Department is available from 8:00am - 5:00pm EST, Monday through Friday.

CONMED Customer Service:

E-mail: customerservice@CONMED.com

Phone: (800) 448-6506

Fax: (800) 438-3051

Hours: 8:00 AM - 7:00 PM EST Monday - Friday

**Need More
Information?
Contact Us**

Connect with your CONMED
Sales Representative