

What is Vault Platform?

Vault is an app for recording and reporting misconduct at work. This could be anything from harassment to bullying, discrimination, theft, fraud, even ethical dilemmas. Its intention is to help employees feel safe to speak up about behaviors that concern them and to receive notification that their organization has taken action.



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Do I have to reveal my identity to use Vault Platform?

You have to activate your account to use Vault but any information you store is not visible to your employer until you submit it as an official report. Even then, if you choose to submit a report anonymously, your employer is unable to identify you. In this case, the Vault app is your secure and anonymous channel to communicate with your case manager so they can update you on their actions.

What if I witnessed something but wasn't directly affected?

Vault is designed to be used by people who witness and experience misconduct and we encourage you to submit anything you saw that made you feel uncomfortable or unsafe. We're here to help make your workplace a safer place.

What types of misconduct can I record and report?

Vault can be used to report any type of misconduct. We will work with your employer to configure reporting categories to cover what we feel is most relevant. Typical categories might be sexual harassment, bullying, fraud, corruption, discrimination, as well as general feedback.

What if an incident falls into two categories of misconduct?

The categories are there to help route your report to the most appropriate person or team. But they're mainly to guide you. Just select the misconduct category that best fits the view of your experience and you will be able to expand upon other areas in your report.

Who sees my reports?

Your Vault is your own personal safe space where you can record your concerns or evidence. Anything you add remains securely encrypted on your device and is not visible to your organization until you submit an official report.

When you submit a report, it's routed to the most appropriate person or team to investigate. These people work for your organization, so they understand your environment. We call them Case Managers. Depending on how we have worked with your employer to configure Vault Platform, you may be able to choose from a range of available Case Managers when you submit your report.

What is a Case Manager?

A Case Manager is the person reviewing and investigating your report. They work for your organization so they have an understanding of your working environment. It might be someone in HR for example. They will perform the investigation and will be able to message you directly via the Vault app, even if you choose to remain anonymous, so they can ask you questions and keep you updated.

What if the Case Manager is involved in the incident or friends with the person? Or what if I want a woman to deal with my case and not a man?

Depending on how we have worked with your employer to configure Vault Platform, you may be able to choose from a range of available Case Managers when you submit your report.

What if something happened a long time ago, or I'm not sure if I want to report it?

When an incident happens, even if you're not sure you want to report it, it's always best to make a note of it while it's still fresh in your memory. The longer you wait the harder it will be to recall details. Vault acts like a personal diary – you can keep going back and adding notes without having to submit an official report. No one can read these notes but you. The important thing is everything receives a timestamp, so if you collect notes for six months before submitting a report, Vault will help you establish your timeline for collecting information. By using Vault you're under no obligation to ever file a report, it's there for your peace of mind should you choose to use it.

Our vision is to help build workplaces where people can safely and freely speak up about things they are uncomfortable with, to make a better culture for everyone.

What is GoTogether™?

When you choose to submit a report you can identify yourself or remain anonymous. A third option, GoTogether™, will only submit a record when another Vault app user in your organization names the same specific individual as a perpetrator. When submitted via GoTogether™, the report remains in a pending status until the threshold is met, and only then is it submitted to the case manager.

We understand it's sometimes difficult to speak up about misconduct, especially if you think you might be the first or only one to do so. GoTogether™ ensures no one has to speak up alone.

How does Vault Platform secure my data?

Vault uses multiple security measures to ensure the safety of your data. Any data you enter into the Vault app is fully secured using Advanced Encryption Standard (AES-256) and a uniquely generated encryption key. Until your report is submitted no-one (not even Vault) can read any of your data. Once your report is submitted, only your assigned case manager can access the data which is end to end protected by security technology such as HTTPS and Transport layer security. All access to Vault infrastructure is highly restricted, monitored and logged.

What if my organization doesn't use Vault Platform?

If your organization doesn't use Vault Platform already and you'd like them to consider it, you can fill out this form anonymously and we will get in touch and offer it to them.

Any questions? Drop us a mail at support@vaultplatform.com



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We are changing work culture. For good.

Vault Platform is the next-generation solution for organizations and their people to record, report, and resolve misconduct at work.

Designed for humans. Built for the enterprise.

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Safe, private and secure

Vault Platform adheres to the highest security standards, including ISO27001, to ensure peace of mind for stakeholders at every level of the organization. Our mission is to increase the levels of trust in the workplace, so that misconduct cases are not just reported and resolved more effectively but reduced significantly over time.

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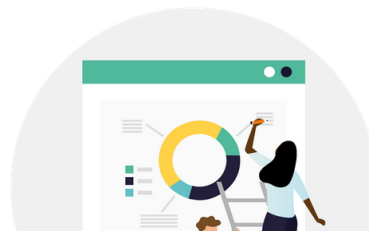
Report and resolve

Muddled information and mixed up reports are a thing of the past thanks to Vault's innovative case management system. The platform gathers and gives structure to the data allowing it to easily and effectively be read, understood and managed.

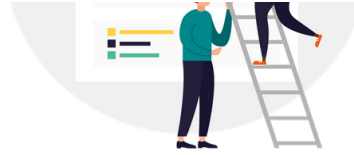
In addition to time-stamping, which improves the credibility of reports, the GoTogether™ feature of the platform empowers affected employees to add weight to the evidence by reporting on the same individual or incident at the same time or over a longer period of time.

Insight and action

Through analytics and reports, Vault delivers a detailed snapshot into your company's health and presents a portrait of your work culture, enabling you to take a well-informed course of action.



The platform helps your organization to navigate towards an increase in trust, diversity and inclusivity which means in the long run, Vault will rarely be called upon.



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Who are you?

[EMPLOYEE](#) [HR](#) [CEO](#) [D&I](#)

Employee empowerment

Until it happens to you, reporting misconduct can seem straightforward – but we know it isn't. Vault Platform empowers you to safely and confidentially record and report incidents and create a credible timeline of events using our time-stamping technology.

In addition, you can feel confident that you're not alone thanks to our GoTogether™ feature which only submits your report if you are not the first or only person affected.

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Helping HR teams and Chief People Officers

Vault Platform reinforces trust in HR with a new line of two-way communication between your team and your employees. Get all the evidence you need to start an investigation quickly and keep all the information in one place, so you see the full picture, any repeating patterns, and resolve cases through our efficient and flexible system.

We know how difficult it can be to collect evidence and trace an accurate, credible timeline. Vault Platform time-stamps everything irrefutably so you can quickly get to resolution quickly and efficiently.

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Protect your reputation and reduce risk

Vault Platform helps substantially reduce the risk of misconduct in the workplace and manage it when it does happen. With your reputation on the line and increasing scrutiny on workplace culture, it is now more important than ever to ensure your business is diverse, inclusive and risk-free.

Vault Platform uses practical reports and helpful analytics to show accurate insights into your company's culture, health and resilience so you can turn strategy into meaningful action.

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Helping employees feel safe

For a diversity and inclusion strategy to be successful, it's essential that all employees feel comfortable to be themselves at work. Where misconduct thrives, minority groups are particularly vulnerable to harassment, discrimination and bullying. If left unchallenged this will jeopardize your diversity and inclusion goals.

Employees need to feel empowered to speak up, so the fall out is not left bubbling beneath the surface, threatening your company culture.





The complete solution to record, report, and resolve misconduct at work.

Vault Platform empowers employees to feel confident to report misconduct and employers to take meaningful actions to reach a resolution.

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