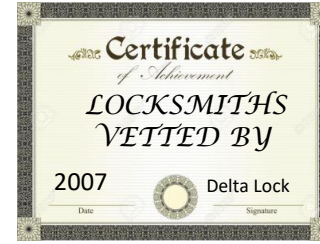


NALS North America Locksmith Services

A Delta International Industries Company



LOCKSMITHS DO MORE THAN KEYS AND LOCKS

- SITE SURVEYS OF ALL AREAS, FIXTURES, DOORS, OPENINGS, REQUIRING LOCKS
- INSTALL/SERVICE ALL LOCKS IN NEW DOORS, ROLL UPS, GATES, SAFES
- REPAIR AND/OR REPLACE EXISTING MECHANICAL LOCKS, CORES
- PROVIDE CONTINUING LOCK SERVICE AS REQUIRED
- PROVIDE 24/7 EMERGENCY SERVICE ON LOCKS AND LOCKOUTS
- CUT KEYS OF ALL TYPES
- RE-KEYING, MASTER KEYING, KEY MANAGEMENT
- CABINET, DRAWER, SHOWCASE AND FIXTURE LOCKS
- ELECTRONIC LOCK AND SECURITY DEVICE INSTALLATIONS
- • INSTALL AND REPAIR SAFES



PROGRAM MANAGEMENT TO INDIVIDUAL SITES

- Our locksmiths cover one or multiple sites.
- We educate them on the Scope of Work with illustrated checklists prior to visiting your site(s).
- Checklist in hand, our locksmiths report number of locks, type, cores, keyways, etc. and any anomalies different from the checklist, with photos and specs
- From their report, we prepare a Bill of Material per site and send all components directly to the locksmith along with illustrated instructions for repair or installation; often with a video if a complex procedure.
- We get back a full report from our locksmiths upon job completion with photos.
- The customer is walked through the installation or repair before having them complete the sign off sheet.
- Every item on the sheet is covered- courteous service, complete explanation of work performed, attention to detail of work performed including clean up, warranty.
- Emergency service phone numbers are given to the customer.

WHO IS A LOCKSMITH AND WHY NORTH AMERICA LOCKSMITH SERVICES?

A licensed locksmith is a trained professional that has been certificated by a school or training facility. Various states have licensing requirements for locksmiths and after many years of experience have become proficient in working with particular kinds of installation of locks. Most specialize in particular venues such as retail, residential, commercial, automotive, hospitality, sports or entertainment venues.

There is no “one size fits all” locksmith. The locksmith industry is unregulated and therefore there are no “standards” that individual locksmiths must meet to do work. We understand the venue and have the right locksmith for the job.

- ❖ NALS vets all locksmiths we deploy.
- ❖ Our standards for excellence are the ones they follow.
- ❖ NALS trains and educates so no time is lost or wasted on site.
- ❖ We are the most trusted and the largest custom lock manufacturer in the U.S. and provide all parts needed to our locksmiths.
- ❖ Our lock customers are the Who’s Who in the venues we serve.



- ❖ We bring over 150 years of expertise in fixture manufacturing, security, loss prevention, asset protection and technology integration.
- ❖ Our customer service is second to none and we share your sense of urgency.
- ❖ Courteous service, excellent communications, attention to detail, and immaculate clean up are all part of our service.

Showcase, Cabinet & Drawer Lock Services

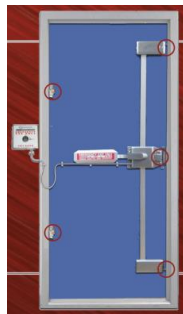


N.A.L.S. services every lock sold by Delta Lock Company and everyone else's too!

As industry leaders, we are intimately familiar with many of the other manufacturers' locks and can aid in servicing or replacing them. Our cores are compatible with most other brands and fit their housings. Delta's expertise in lock selection based upon application and level of security required, is second to none. In an unregulated industry, Delta sets the standard for materials, tolerances, form, fit and function. Our service record shows we do it right the first time; fast, efficient and cost effective. Mechanical or electronic- we do it all!

Our Lock SERVICES- *Roll Out, Repair, Replace, Retrofit*

- Showcase, Cabinet & Drawer Locks
- Interior and Exterior Door Locks
- Safe Locks
- Gate, Roll Up and Security Alarmed Doors
- Electronic Locks
- Biometric and Combination Locks
- Padlock and Locker Locks
- Kiosk Locks



WHAT MAKES N.A.L.S. DIFFERENT?

There are many service providers to choose from, so why select **N.A.L.S.**? As the service arm of Delta International Industries, LLC, a true **total solutions** provider, our team is made up of the most knowledgeable people in the industry. Our team members truly listen to the customer, build a solution that will address and satisfy their needs, then translate that solution to the security professional that is performing the work directly. This gives us the ability to solve the customers' problems quickly, efficiently, and to their complete satisfaction. We educate, train, share field experiences and handle the largest roll out programs for nationwide chains.

There are locksmiths, certified locksmiths and master locksmiths, the same holds true with installers- not all have the same training. Like any profession, there are specialists- experts in what they do. The **N.A.L.S.** service organization understands skill sets and abilities- our professionals do the job once and do it right; that is the **N.A.L.S.** difference.

Locks are our specialty, mechanical and electronic. There is no one company that can be "all things to all people" so we don't claim to be. Many National Service Providers look to N.A.L.S. as their "go to" company to save the end users time and money.



EDUCATION



TRAINING



FIELD EXPERIENCE



ROLL OUT EFFICIENCY

Safe Installation, Repair and Service

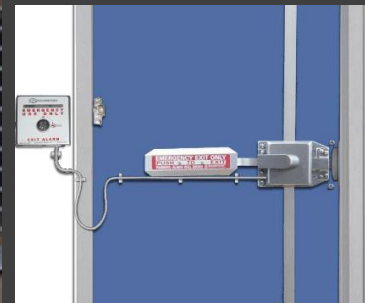
- Commercial enterprises rely on safes for protection and security of assets. The safes themselves rely on a trained locksmith to keep everything functioning smoothly and should be maintained once a year or more often if used frequently. It is easiest to repair a safe while the door is open, but if necessary, we can open locked safes, change the combination or upgrade your safe to a digital lock.
- N.A.L.S. help if-
 - If you've lost the combination or the combination you have doesn't work
 - A former employee left with the combination to your safe and you need to change the combination
 - Safes can fail like anything mechanical; we can repair and restore full functionality
 - You need to upgrade from mechanical to a digital lock
 - Adding CCTV activation or facial recognition when the safe is opened





Exit Door, Roll Up Door and Gates Services

- N.A.L.S. Can install and repair rolling doors, rolling gates, fixed gates and overhead door products. Our service quickly and efficiently resolves all point-of-entrance security issues to protect your facility.
- Ask about **our Preventive Maintenance Programs-**
- Increases operational efficiency, safety and reliability
- Extends the useful life of your equipment
- Reduces the likelihood of equipment malfunction
- Decreases expensive downtime
- Offers priority scheduling for service
- Establishes relationships with our professional technicians



Looking For Locksmith Services?

- Look no further! NALS is your single source for vetted, skilled, professional locksmiths that are available when you need them!
 - Ask about our locks, keys and cores as well- Delta Lock is a domestic manufacturer of mechanical locks, smart electronic locks, and retrofit smart keys that allow you to keep your existing locks and keys, but have all the features of expensive smart locks- they also communicate with CCTV cameras, analog or digital!
 - Call today and ask to speak with a locksmith expert!
- | | |
|----------------------------|--|
| • Toll Free (855) 80 DELTA | 366 Central Avenue |
| • (631) 238-7035 | Bohemia, NY 11716 |
| • Carmella Williams | N.A.L.S. is a division of |
| • Bill Bullwinkel | Delta International Industries, LLC |