



## Simple, Powerful Hosted Communication Services

### The strength of a global provider in an easy-to-use platform

In reach and infrastructure, NSv Connect has scale: top-5 hosted unified communications provider in the world, scale. But what truly sets NSv Connect apart is a platform so simple, so intuitive that it makes every task — collaboration, communication, even system management - easier and more efficient.

## Complete unified communication hosted in the cloud



Mobile app

Audio and video conferencing

Call recording

Virtual fax

Screen sharing

Auto attendant

Call reporting

Integrated chat



# Intuitive and easy-to-use

## From making a call to creating extensions, NSv Connect makes things simple

If we can eliminate a step, we do it. If we can make a complex operation drag and drop, we invest the time in building a new interface.

Why? Because we know that every small frustration and time-draining task we can eliminate saves your business money and makes you a happier customer.



## Reliable across every device

NSv Connect runs on its own dedicated infrastructure, so we stay in control of system stability, security and call quality.



## Mobile integration

### Voice, messaging and more, all through a single office extension

With the NSv Connect Mobile App, calls and voicemails to your office extension ring to your mobile when you're out of the office. With the app, you have a desk-level suite of collaboration and communication tools wherever you go. Since it runs over IP, you won't incur expensive cell phone bills.



## 99.999% up time

### Reliability you can trust

Our global infrastructure is at your disposal. If one of your offices loses its local connection, communications automatically route to other offices and mobile devices. For larger businesses and mission - critical services, we offer custom systems with dual-ISPs and active mirrored sites for optimum disaster recovery.



## Ready to grow with you

### State-of-the-art communications that can scale on demand

Video conferencing, live collaboration, call centers with back-end analytics — the advanced tools you need are simple subscription upgrades. No new hardware, no expensive software licenses required. As your business grows, expanding your communications is drag and drop, whether you're adding a few lines or opening a new office on the other side of the world.

## Complete, comprehensive support

### We'll support you as long as you subscribe

Our support doesn't end. Ever. Creating new accounts, adding service, technical troubleshooting, billing — we will be there for you.

### NSv Connect: complete feature set

- Account management
- Audit log
- Auto attendant / IVR
- Call barring by destination type / user
- Call conference room per person
- Call flow designer
- Call forwarding
- Call paging / group call paging
- Call park
- Call pick up
- Call recording
- Call reporting
- Call routing (DID)
- Call statistics (CDR logs)
- Caller ID management

- Chat messaging console
- Click to call
- Conference bridge numbers
- Contact management
- Corporate directory address book sync with phones
- Custom music on hold
- Device configuration
- Device management - status of phones
- Echo test
  
- Emergency service dialing localized to each market
- Extension dialing
- Federation — multisite
- File share
- HD call quality
- Internal call transfer
- International dial plans
- Media uploader
- Music on transfer
- National Directory Database
- Numbering (GEO / Non GEO / Toll Free / International)
- Presence (extension mobility)
  
- Receptionist web - based console
- Ring groups — simultaneous, sequentially, loop, random
- Session scheduler
- Search and download call recordings
- Self-programmable buttons on the phone's sidecar
- Screen share
- Soft client ( IOS & Android & PC)
- Speed dial, Busy lamp field and line configuration
- Time of day routing



## Talk to Panasonic

We can help you understand your options and create the best communications plan for your business.