

Professional Protection—Healthcare™

Policy Package

Prepared for Preparedfor

This package includes:

- Your welcome letter
- Important contacts including Claim **Reporting Information**
- Your policy documents
- Terms & Conditions





Dear FullName

On the behalf of the whole Berxi team, I want to welcome you as a customer, and thank you for choosing us.

At Berxi, we take pride in delivering a top-tier customer experience and an excellent value, backed by a long-term commitment to your insurance needs. We recognize that insurance is often something you're required to have, but we're well aware that you don't have to get it from us. To that end, if you ever need help—whether you're looking for additional information, need proof of insurance or anything else—please log in at berxi.com/support or call us at 833-242-3794. We're ready to help.

Need to update your policy? Certain changes can affect your insurance coverage, so please make sure your information is accurate and up to date. If you do need to make changes during the term of your policy, log in at **berxi.com** with your email address and password to make adjustments. You should update your policy information if you:

- change your address
- change your profession or specialty
- change your employment state
- change your payment information

In addition to giving you the security of being back by Berkshire Hathaway Specialty Insurance, everything we do is geared towards bringing simplicity and efficiency to buying and managing insurance. We're glad to have you as a customer. If there's anything we can do, please get in touch or visit us at **berxi.com**. We're here for you.

Sincerely,

Jennifer Parker

Customer Experience Manager jenn@berxi.com | 857-504-7094

jenn parker

P.S. Any way we can make your experience better? I'd love to hear from you.



Important Contacts

Claims Info:

- Email (for fastest service)
 claims@berxi.com
- Phone855.453.9675

Customer Support:

- Webberxi.com
- Email support@berxi.com
- Phone833-242-3794