



PRODUCTS

Embedded knowledge.

Get super powers for your operation
with contact center technology that makes you work better.

[TALK TO AN EXPERT](#)



→ Software for your contact center.

Optimize your operation and keep your customers happy. Our products gather the know-how and expertise acquired by implementing tens of thousands of agent positions worldwide. Get the results you need with inConcert knowledge embedded software.

inConcert Allegro Contact Center

Tools to make your contact center profitable.

inConcert Allegro is a full-fledged integrated software platform that covers all the functional needs of a high demand multimedia contact center.



Integration Dialer IVR Recording Messaging ACD

LEARN MORE

i6 OmniChannel Suite

Take your omnichannel operation to the next level.

inConcert i6 brings 360° omnichannel attention to a new level with sophisticated tools specially designed to seamlessly process interactions through diverse channels such as chat, email, SMS and social networks.



i6 Email ACD Facebook Twitter i6 Chat

LEARN MORE





Knowledge embedded software.

We know your needs. It shows in our products.

It is simple. We are focused in delivering highly effective contact center solutions so you can achieve a superb and profitable operation. That's all we do. Thanks to this specialization we have been able to acquire a deep knowledge of the contact center operation, industry and business.

This knowledge is encapsulated in the technology we develop. This is why our products make you work better. As all operations and business cycles are unique, we make an effort in providing solutions that solve your needs of today but we continue to research and develop the products you'll need tomorrow.

Discover inConcert in action.

Schedule a personalized online product demonstration.

[Demo](#)

Any Questions?

Schedule a personalized consultation session with a contact center specialist.

[Get in touch](#)

