

Summary

[REDACTED] seeks an effective, automated method for quantifying technology organization performance. This means insight into person and team efficacy relative to cost, as well as reliable views of investment, progress, and risk for work initiatives.

Scope & Timeline

There are three phases to realize [REDACTED]'s desired executive views in Pinpoint:

Phase	Projected Duration
1. Connection to Jira, GitHub & design iteration	4 weeks
2. Integration w/ DataDog, PagerDuty, Jenkins and custom CD	4-6 weeks
3. Production deployment of software & training	2-4 weeks

During phases 1-2, [REDACTED] will be provided evaluation licenses to Pinpoint software. At completion of phase 2, [REDACTED] will have the option of purchasing Pinpoint for ongoing use.

For phase 3, Pinpoint will provide [REDACTED]:

- Training on the software itself;
- Consulting on the performance signals surfaced, including ways to improve areas of underperformance.

Dependencies

- Access to [REDACTED] software source systems
- Access to [REDACTED] IT staff in order to have the proper hardware / system access
- [REDACTED] stakeholder availability for bi-monthly Design Reviews