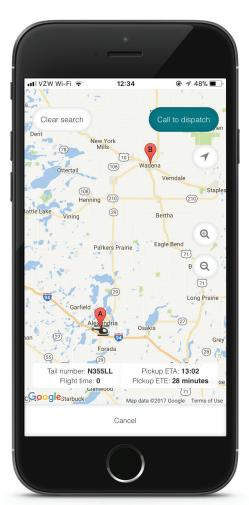
OneLink

Air medical transport is now the click of a button away.



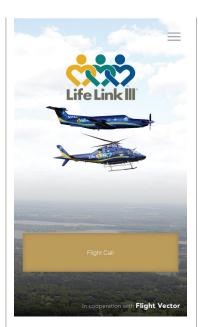
Available through Google Play, Apple Store and https://lifelinkiiiflightcall.flightvector.com





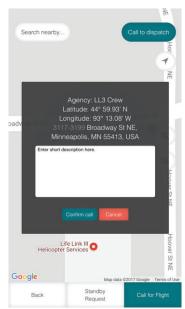
Life Link III's OneLink™ connects your mobile device, tablet or desktop directly to our Life Link III Communication Center to request an aircraft when transport is required. All transport requests are transferred immediately to our computer aided dispatch (CAD) system to get the request initiated—when time and the patient are critical.

OneLink™ is available for both scene incidents and interfacility transports. Both the helicopter and airplane can be requested through OneLink™ – allowing you to get transport started as quickly as possible. True to our commitment of always doing what is best for the patient, Life Link III will continue to send the closest appropriate aircraft—whether it is Life Link III or another service.



Initiating a Standby or Flight Request

Life Link III's OneLink™ can be accessed by downloading the app through the Apple Store, Google Play or by accessing the desktop version. Once you access the app, you will need to register as a new user and be required to provide a valid email address, phone number and identify the hospital or EMS agency you are registering with. Pending approval, a verification code will be sent to your email.

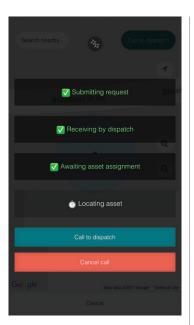


Once you have received the code, you will select your four-digit pin which you will be required to enter to access the app and/or request transport.

SCENE REQUESTS: OneLink™ uses GPS to preload your location for both standby and flight requests. Enter a brief description of your transport request and press Confirm Call to submit.

HOSPITAL/INTERFACILITY TRANSPORTS: Registered users that work in a hospital setting will have their referring hospital information preloaded. Enter a brief description of your transport request and identify the receiving hospital in the

notes section. Press **Confirm Call** to submit.



Upon submitting your request to the Life Link III Communication Center, you will be able to track an immediate response. Life Link III will send the closest appropriate aircraft—whether it is Life Link III or another service. If Life Link III is not available and the flight request is transferred to another service, the requester will be notified.



Once an aircraft has been assigned, the user who made the request will receive notification of which Life Link III aircraft is assigned and will be able to track estimated time of arrival. At any time, the user can press a button to be immediately connected to the Life Link III Communication Center.

Sending the Closest Appropriate Aircraft

Life Link III will send the closest appropriate aircraft—whether it is Life Link III or another service. Life Link III's OneLink™ is unable to track or provide ETAs for other services through the app.

About Life Link III

Life Link III provides helicopter and airplane services for rapid onscene emergency response and inter-facility transport for patients requiring critical care. Life Link III is a not-for-profit company comprised of the following member-owners: Allina Health, CentraCare Health, Children's Minnesota, Essentia Health, Fairview Health Services, Regions Hospital/HealthPartners®, Hennepin County Medical Center, Marshfield Clinic Health System, St. Luke's, and Sacred Heart Hospital. Life Link III operates seven helicopter bases that include Alexandria, Blaine, Brainerd, Cloquet, Hibbing, and Willmar, Minnesota, and Rice Lake, Wisconsin.

The company plans to add an eighth base of operations in Marshfield, Wisconsin in 2018.

Technical Requirements

Users will need to have access to wifi or cellular data in order to request an aircraft. In the event a user does not have access to wifi or cellular data, the app features a button to call our Communication Center directly to request an aircraft. The Life Link III Communication Center operates 24 hours a day, 7 days a week, 365 days a year.

Questions

If you are experiencing technical difficulty with the app, please contact **app@lifelinkiii.com**. For all other questions, please contact **612-638-4913**.

www.lifelinkiii.com