

C.H. Robinson

NAVISPHERE[®] TECHNOLOGY PLATFORM



C.H. Robinson's powerful Navisphere technology platform gives you the flexible, efficient, and integrated technology solutions you need to bring all aspects of your supply chain together. Apply smart solutions to your business for maximum results.



Navisphere Online Customer Tools

Easy Access to Information

- Homepage dashboard to view transportation activities at a glance
- 24/7 online access to your information
- Track shipments using your reference numbers
- Provide customers, vendors, suppliers with their own self-service tracking tools
- Global visibility to shipping documents

Customized Process for Accelerated Operations

- Tender orders, request quotes, view invoices
- Personalized shipment entry
- Global-ready web tools to support operations in multiple regions: languages, currencies, and business processes
- Configurable toolkit for easy access to common tasks
- Flexible levels of access for different users within your organization

Reporting and Business Intelligence

- On-the-spot data retrieval and scheduled reports
- Daily/weekly/monthly shipping or delivery report
- Reports on KPIs (baseline savings, on time performance, average lead time, etc.)

Flexible Integration Options

- EDI and other integration solutions to accommodate all of your transportation partners
- Accelerate efficiency and reduce costs with automated processes
- Set up, monitoring, and support included

Data Security

- Advanced data center for high level of availability
- Tested disaster recovery program
- Continued investment in infrastructure and innovative technology

5 Strategic Ways Navisphere[®] Impacts Global Supply Chains

1. Global Visibility
2. Customized Solutions
3. Easy Integration
4. Broad Connectivity
5. Advanced Security



5 STRATEGIC WAYS NAVISPHERE® IMPACTS GLOBAL SUPPLY CHAINS

① GLOBAL VISIBILITY

See your international shipments in one place and gain a big picture view of your transportation as it happens. Improve strategic decision making with comprehensive business intelligence.

② CUSTOMIZED SOLUTIONS

Configure the technology to meet your specific business model and increase your efficiency with flexible account access options to give the right people control. Collaborate with experts for the perfect combination of people + technology.

③ EASY INTEGRATION

Connect your technology systems with our single global platform to automate business processes and improve data quality. Scale and proven practices allow for evolution alongside your business over time.

④ BROAD CONNECTIVITY

Centralize access to over 100,000 shippers, contract carriers, and other service providers who make up one of the largest established transportation networks in the world. Rely on responsive, local experts to help you execute your shipments and ensure global compliance.

⑤ ADVANCED SECURITY

Be confident in the stability, integrity, and performance of a reliable technology platform, backed by an advanced data center and tested disaster recovery program. Continued investment in technology provides you with the latest capabilities and market advantages.

