

e-CARMA Mobile Risk Manager - Microsoft Internet Explorer provided by The Travelers Companies, Inc.

mobile.ecarma.travelers.com

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e-CARMA Mobile Risk Manager™

As a condition of logging onto e-CARMA Mobile Risk Manager, you hereby acknowledge and agree to the following:

- You are a Travelers employee or an authorized representative of one or more accounts for which information is accessible through e-CARMA Mobile Risk Manager.
- You will maintain the confidentiality of any and all such information, as set out in the [e-CARMA Mobile Risk Manager Usage Agreement Terms and Conditions](#).
- You will use such information solely for the purpose of account claims management.
- [e-CARMA Mobile Risk Manager Usage Agreement Terms and Conditions](#)

**User ID**

**Password**

**Ligon**

[Change your password](#)  
Report a Claim to Travelers: (800) 238-6225

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**e-Carma Mobile Risk Manager™ Usage Agreement Terms and Conditions**

This Agreement sets forth the terms and conditions under which The Travelers Indemnity Company ("Travelers" or "we") provides the availability of the e-Carma Mobile Risk Manager site, including any of its pages, (collectively, the "Site") as well as the terms and conditions governing your use of the Site (the "Terms and Conditions"). The Site is offered to certain commercial policyholders of Travelers and its property casualty insurance affiliates and subsidiaries (the "Policyholder") and authorized representatives of the Policyholder for purposes of, and relating to, the access of certain information related to claims reported under policies issued to Policyholder for the management of such claims. **BY USING THE SITE, YOU HEREBY AGREE TO BE BOUND TO AND ABIDE BY EACH OF THE TERMS AND CONDITIONS THAT APPEAR HERE. IF YOU DO NOT AGREE WITH ANY OF THESE PROVISIONS, DO NOT USE THE SITE. YOU MAY CONTACT YOUR TRAVELERS RISK MANAGEMENT INFORMATION SERVICES ACCOUNT EXECUTIVE WITH ANY QUESTIONS THAT YOU MIGHT HAVE REGARDING USAGE OF THE SITE OR ALTERNATIVES TO THE SITE.**

"You" and "Your" means the Site user. You represent and warrant that you are a Travelers employee, an authorized employee of the Policyholder or an authorized representative of the Policyholder with approved, verifiable authority to (i) access the Information on the Site by the Policyholder and Travelers and (ii) use the Site by Travelers.

**User ID /Password.** You are required to use a user identification ("User ID") and password for access. You are responsible for all activities executed under your User ID and are the only one who may use it. You are responsible for protecting your User ID and password from disclosure to any unauthorized employee, representative or third party and you are not permitted to avoid the use of required encryption technologies. It is a violation of the Terms and Conditions for you to permit an unauthorized person to use your User ID and its associated password or attempt to gain access to resources for which you are not authorized. Unauthorized access to an electronic device or exceeding authorized access can be a serious breach of security and may constitute a criminal act.

**Laws and Regulations.** Access to and use of the Site are subject to applicable federal, state and local laws and regulations.

**Protecting Confidential and Proprietary Information.** Confidential and proprietary information is accessible through the Site, including personally identifiable information of individuals. Such information may include claimants' names, accident dates, accident descriptions, resolution plans and claim payments. As such, you agree to hold any and all information contained within the Site in the strictest confidence, not to release it to any unauthorized party and to comply with any applicable laws or regulations regarding access to or disclosure of such information. Furthermore, you agree to safeguard the confidentiality of your User ID and password and access and use the Site in a manner which adequately protects the security and integrity of the Site and any and all of the information contained therein. You agree to access the Site, and use any information contained therein, for the sole purpose of claim management. You shall immediately notify Travelers of any breach of the confidentiality or security measures required under the Terms and Conditions.

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### What is e-CARMA Mobile Risk Manager™

e-CARMA Mobile Risk Manager™ will allow you to access vital risk management information from anywhere, at any time on any mobile device with a Web browser, including the iPhone® BlackBerry® and Android Smartphone.

<http://mobile.ecarma.travelers.com>  
<http://m.ecarma.travelers.com>



### What Information is Available

- Daily updated claim activity.
- Predefined activity categories: Today, Last Week, Last Month.
- Claim categories: New Claims, Closed Claims, Reopened Claims, Incurred Changes, Out of Work, Attorney Involvement and Subrogation.
- Summarized data with drill down to detailed loss and financial information.
- "Real-time" access to the most recent workers compensation Incurred Rationale and Resolution Plan claim notes.

### Supported Mobile Platforms and Devices

<b>Apple®</b> iPhone 3G and 4 G	<b>Palm®</b> Palm Treo 750 (stylus)
<b>Blackberry®</b> BlackBerry Storm Blackberry World Edition (trackball) Blackberry 8900 Curve Blackberry Tour 9630 Blackberry Bold 9700	<b>Android®</b> Motorola Droid HTC Eris HTC EVO HTC G1

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