



The BusBank Response Team FAQ's

For Our Bus Operator Partners

As an R-Team Service provider you will be a part of an elite team. As such, it is important for you to have the facts prior to becoming a member. Here are our responses to some of the most common questions asked about The BusBank Response Team.

Q: What is the R-Team?

The BusBank **Response Team** is an elite operator network that is trained and equipped to provide first access emergency charter bus services to a diverse group of clients. From natural disaster evacuation to acts of terrorism, it is our vision for the **Response Team** to become the industry's premier Emergency Response Transportation Service. Our immediate priority is to serve private sector clients and specialized public sector opportunities.

Q: How will I benefit from being an R-Team member?

A: You will make more money! Providing premium service means receiving premium compensation in return. Being a member of a selective team requires a high standard of service. The BusBank will ensure that our operators are rewarded appropriately, and in a timely manner. You will be paid an initial deposit on the day of travel and you will receive ongoing payments on a weekly basis. In addition to new revenue opportunities, as a **Response Team** member you will receive our proprietary **RedBox Ground Link platform**, on board GPS and two-way voice communication, as well the unparalleled support of **C³**, the Command & Control Center located at The BusBank headquarters in Chicago.

Q: What is the RedBox Ground Link platform?

A: The **RedBox Ground Link platform** is the charter bus industry's first fully integrated mobile communications solution to support emergency situations.

Developed under a partnership with Sprint Nextel, it provides a higher degree of communication with drivers and visibility of vehicle location and operating status. GPS tracking allows for internet tracking of your fleet and on-demand reporting via the internet right from your own computer. While working in a **Response Team** capacity, Direct Connect push-to-talk technology connects the driver, operator, and The BusBank **Command and Control Center (C³)** so that you have optimum communication when it counts. You also have these capabilities for your own service on a day-to-day basis.



Q: The benefits sound invaluable. What is my role?

A: As a **Response Team** member, our drivers will be asked to serve in volatile situations. Therefore, they will receive special training in emergency preparedness provided by The BusBank. Due to the critical nature of these charters, regular charter work must be rescheduled or canceled in order to respond in emergency situations, if necessary.

The BusBank requires the ability to contact a designated person(s) at your company 24/7, and for every bus in your fleet designated **Response Team**, there must be a **Response Team**-trained driver on call. We also require that every designated bus be **RedBox Ground Link platform** equipped.

Q: Are there any fees associated with being on the R-Team?

Out-of-pocket costs include a refundable deposit of \$1,000 for each **RedBox Ground Link platform**. If at any time you wish to return the **RedBox**, your deposit will be returned. Your only other out-of-pocket cost will be a monthly fee of around \$80 to maintain communication service, which is paid directly to Sprint Nextel.