

Communications & Customer Service

- Newsletters – *Municipal Power News* and *IMPA Wire*
- Assistance in producing utility or community publications or materials
- Advertising
- Promotional items
- Event participation and sponsorship
- Customer satisfaction surveys
- Training opportunities

Government Relations, Legal & Regulatory

In conjunction with in-house legal staff and contract attorneys, IMPA works with local, state and federal legislative and regulatory bodies to ensure the ability of municipal systems to continue to operate fairly and efficiently.

- Year-round monitoring of state and federal legislative activity
- Legislative briefings/updates
- Work with local, state and federal elected officials and their key staff and state and federal regulatory officials
- Coalition building.
- Participation in and coordination of legislative events and seminars

Economic Development

- Aerial photos
- Site & building database/ED website
- Lead processing & communication
- Partnership with state & national ED organizations
- Economic development workshops
- Assistance in producing ED publications or materials
- Economic development resources and consulting

A D V A N C E
A N D E R S O N
A R G O S
B A I N B R I D G E
B A R G E R S V I L L E
B R E M E N
B R O O K L Y N
B R O O K S T O N
C E N T E R V I L L E
C H A L M E R S
C O L U M B I A C I T Y
C O V I N G T O N
C R A W F O R D S V I L L E
D A R L I N G T O N
D U B L I N
D U N R E I T H
E D I N B U R G H
E T N A G R E E N
F L O R A
F R A N K F O R T
F R A N K T O N
G A S C I T Y
G R E E N D A L E
G R E E N F I E L D
H U N T I N G B U R G
J A M E S T O W N
J A S P E R
K I N G S F O R D H E I G H T S
K N I G H T S T O W N
L A D O G A
L A W R E N C E B U R G
L E B A N O N
L E W I S V I L L E
L I N T O N
M I D D L E T O W N
P A O L I
P E N D L E T O N
P E R U
P I T T S B O R O
R E N S S E L A E R
R I C H M O N D
R I S I N G S U N
R O C K V I L L E
S C O T T S B U R G
S P I C E L A N D
T E L L C I T Y
T H O R N T O W N
T I P T O N
W A L K E R T O N
W A S H I N G T O N
W A Y N E T O W N
W I N I M A C

IMPA

Indiana
Municipal
Power
Agency

11610 N. College Ave.
Carmel, IN 46032
(317) 573-9955
FAX: 575-3372
www.IMPA.com
info@IMPA.com



INDIANA
MUNICIPAL
POWER
AGENCY

Member Benefits

YOUR
INDIANA
POWER
PARTNER

11610 N. College Ave.
Carmel, IN 46032
(317) 573-9955
FAX: 575-3372
www.IMPA.com
info@IMPA.com

Power Supply & Transmission Service

IMPA, a not-for-profit organization, was formed by state statute in order to bring economies of scale in power supply and transmission service to communities around Indiana.

Municipalities that sign a power supply contract with IMPA can be assured that all of their power supply needs – including growth – will be met for the term of the contract at the **lowest possible cost available**.

IMPA has a 24-hour control center that provides continual load monitoring, power purchase adjustments, scheduling and transmission arrangements to ensure loads are being met and that its members are receiving the lowest cost power available at any given time. IMPA members purchase all of their power requirements from the Agency.

IMPA is responsible for the operation and maintenance of its generating facilities and is involved in wholesale purchased power negotiations and administration, fuel purchasing and inventory management.

In addition, IMPA provides support to members in environmental compliance and other regulatory issues.

Engineering, Rates & Consulting Services

IMPA provides its members with expert engineering analysis and guidance upon request. Some of these offerings are done as a benefit of IMPA membership. For technical or system-related projects that require long-term dedication of

IMPA technical staff, a fee proposal will be presented by IMPA's not-for-profit consulting arm: ISC.

Engineering and Project Management Services:

- Transmission and distribution system planning and protection
- Transmission and distribution engineering design and project management
- Substation planning and project management
- Development of system maintenance programs and procedures
- System power quality monitoring
- System power factor assessment
- System infrared observations
- Substation/switchgear/relay testing and maintenance

Rate Related Services

- Cost of service studies
- Rate design studies
- Cost unbundling studies
- Development of special rates
- Development or review of terms and conditions of service
- Regulatory filings
- Asset valuation studies

Management Consulting Services

- Organizational studies
- Compensation studies

Retail Customer Services (Services beyond the Meter)

These services support municipal electric utilities in providing technical assistance to their large commercial and industrial customers, including:

- Rate analysis and interpretation
- Load profile by area or device
- Energy audits
- Analysis of energy management systems
- Power quality monitoring
- Power factor assessment
- Infrared observations
- Substation/switchgear/relay testing and maintenance
- Key accounts representation

Energy Efficiency Services

IMPA is a proud steward of the environment, utilizing environmentally-friendly technology at its generating stations, investigating alternative energy sources and working with its members to promote and encourage energy conservation and efficiency.

- Wildlife areas at Gibson Station and Trimble County Station
- State-of-the-art emission control equipment at generating stations
- Energy efficient lighting education and promotions
- CFL recycling
- Internet-based energy audits and calculators
- Energy efficiency information and handouts
- Consumer Corner website

For more information about IMPA membership and services:

Carolyn Wright
Vice President of Government
and Member Services
317-575-3873
cwright@impa.com