

Business Services



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Work Smarter



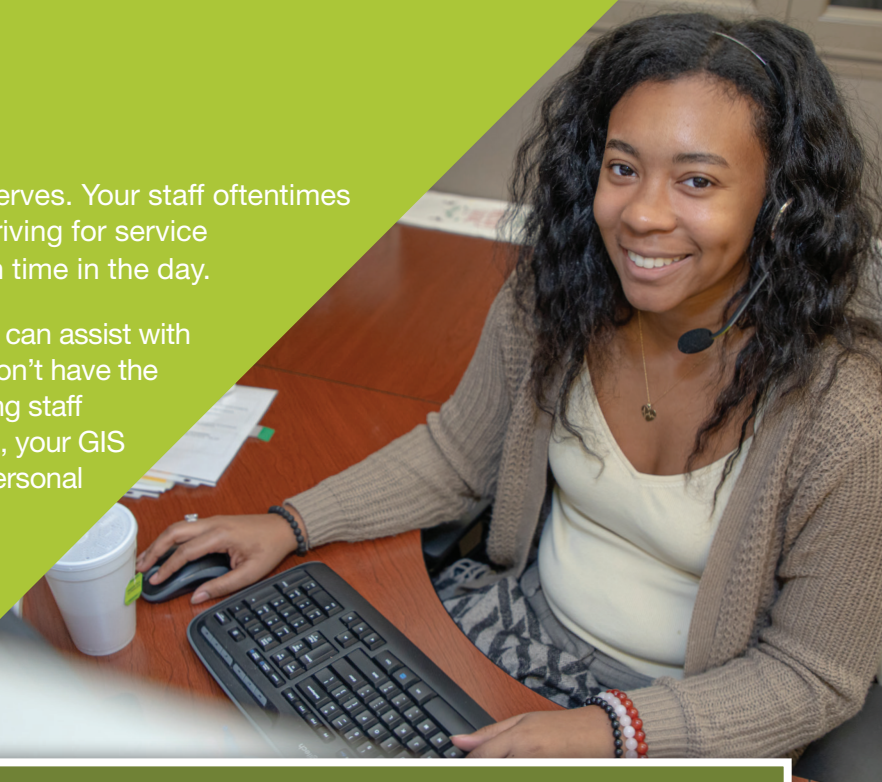
www.nisc.coop

NISC Business Services

Your organization's focus is on the community it serves. Your staff oftentimes plays many roles within your organization while striving for service excellence. And sometimes there just isn't enough time in the day.

With NISC Business Services, highly trained experts can assist with critical tasks that you may not have the time for or don't have the trained staff to manage. NISC can be your accounting staff during tax season, your IT crew protecting your data, your GIS specialists preparing for your big project and your personal mailroom team lowering your overall printing costs.

Keep your staff agile and focused on your community's needs – and allow NISC to keep up with the ever-changing industry challenges, efficiently and securely.



“ We selected NISC because they were willing to work with us and be more innovative. We also like the cooperative principles and values of NISC. We like the fact that NISC partners for our success and wants to do some of the same things that we're doing for our members. ”

~ Derrick Mottern, Chief Operating Officer, Consolidated Business Services

A True Enterprise Experience

NISC offers a true enterprise experience that's designed to operate like you do, putting the business processes you use most front and center. The NISC Enterprise offers persona-based features and functionality, designed to match the processes in your office from Financials and Operations to Marketing, Service and beyond. The NISC Enterprise is streamlined to work across your organization so you can keep your focus on your most important assets, your customers.



Payroll Services

Control your time entry process while NISC processes your ACH payroll, income and payroll tax payments, and quarterly and annual reporting.

Cybersecurity Services

Protect your critical data from cyberattacks with employee training, vulnerability and patch management and 24/7 monitored incident detection and response services.



Disaster Recovery

Protect your valuable data and ensure business continuity in the face of disaster—and all your organization will need is a computer and internet access.

Print and Mailroom Services

Make billing simple for your customers and cost-effective for your organization with NISC's Printing and Mailroom Services. Full integration with the NISC Enterprise gives you the option to print and mail billing statements, custom letters and postcards to get your customers the information they need when they need it.



Mapping Services

Reduce costs and staff time by leveraging our staff of GIS professionals to see you through all aspects of your GIS project, from start to finish. With Mapping Services, NISC becomes your GIS department and all of NISC serves as a resource.

Hosted Services

Leverage NISC's technical expertise and robust redundant (and secure) systems to host and monitor your applications, removing the need for time-consuming administration and costly investments in servers and third-party software.

Technical Services

Realize the true potential of your network, reach peak IT infrastructure efficiency and reduce costs while receiving best-in-class support from NISC and their strategic partners.





the
NISC
difference

NISC has been providing technology solutions to the utility and broadband industries for more than 50 years. What truly sets NISC apart is our focus on service after the sale. When you become an NISC Member, we're committed to making sure your business runs as effectively and efficiently as possible, and we're here to help when you need it.

From world-class support to online and in-person training, NISC wants to ensure you're getting the most out of your solutions. Our Members serve on both our Board of Directors and Member Advisory Committees that help drive the development of our software.

NISC is committed to research, development and quality of the latest in technology to ensure your solutions cannot only solve today's challenges, but are positioned to solve tomorrow's as well.

Our Shared Values drive every decision we make and focus on what's important – Integrity, Relationships, Innovation, Teamwork, Empowerment, Personal Development – and every decision is driven by one motive, to do the right thing, always.



Work smarter with NISC's Business Services solution.

To learn more, visit www.NISC.coop, email us at business.sales@nisc.coop or call 866.999.6472.

national information solutions cooperative

Effectively Store & Access Data | Maximize Productivity | Reduce Costs



At NISC, we understand Members require secure solutions that are complemented by reliability, availability and a commitment to ongoing enhancements. NISC Hosted Services is an offering that leverages best practices offered by reputable and trusted cloud providers along with the secure NISC private cloud infrastructure to deliver enhanced security and performance while leveraging economies of scale to bring greater value to the NISC Membership.

With NISC Hosted Services, you can also take your information technology requirements outside the box and into a new business environment built around the internet. Host your network and advanced server systems with us and worry no more about system administration, equipment purchasing or software licensing across the entire NISC enterprise. Leave the management, maintenance and backup to NISC's IT professionals.

Features:

- Allow NISC to host iVUE enterprise solutions at our hosting facilities, with access to the solutions via a virtual private network (VPN)
- Leverage cloud-based technology and architecture to improve availability and streamline business processes
- Proceed with your day-to-day activities with confidence that your data is protected by top security experts employing modern encryption methods
- Benefit from a consistently maintained cloud infrastructure, offering more secure and reliable functionality with automated testing and vulnerability corrections
- Simplify PCI Compliance within your organization
- Take advantage of enhanced reporting tools
- Reduce operating costs with no servers or software to purchase and simple administration
- Experience your own virtual data center with redundant power feeds, internet connections and 24/7 monitoring

Contact Us

Let us show you how NISC's Hosted Services can help you lower operating costs and simplify system administration. Visit www.NISC.coop today to learn more or contact NISC at 866.999.6472 or by email at hosted.sales@nisc.coop.

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Realize the Potential of Your Network | Reach Peak System Efficiency | Lower Costs



NISC provides a full range of technical services and support to assist you with analysis, implementation and maintenance to keep your IT infrastructure operating at its most efficient levels. Our highly experienced staff will be with you every step of the way from selecting the best system configuration to installation to testing. We will assist you with tuning, diagnostics and other system administrative support needs, meaning our service doesn't stop after the sale. NISC provides best-in-class solutions for all your IT requirements and has entered into strategic partnerships with a number of other industry-leading companies to ensure effective and efficient day-to-day operations. And it's all backed by NISC's industry-leading service and support.

Features:

- Analyze, implement and maintain your networks with the help of NISC's highly qualified staff
- Configure your LAN, WAN or VPN with confidence
- Leverage NISC Technical Services experts to assist with your initial installation, as well as your day-to-day operations, network analysis and special needs assessment
- Ensure dependability, flexibility and upgradability to meet your industry's changing needs
- Benefit from the strategic partnerships NISC has with a large number of third-party providers and the cost savings for best-in-class hardware and software
- Eliminate the time spent managing your Secure Sockets Layer (SSL) certificates so you can focus on more critical tasks – all while you enjoy discount savings from the published retail prices
- Eliminating the need for photocopying and mailing books prior to a Board meeting and streamline the document collection process with CalltoOrder®, a simple-to-use app for smart devices

Contact Us

Let us show you how NISC's industry-leading service and support can help make your network more efficient, your data more protected and your organization less vulnerable. Visit www.NISC.coop today to learn more or contact NISC at 866.999.6472 or by email at technical.sales@nisc.coop.

Protect Valuable Data | Store It Securely | Access It Anywhere



The backbone of your company quite simply is the data it maintains. Whether it is your customer information or your last month's billing, you need to ensure this information is not only backed up but also secure. In the event of a natural disaster or a massive system failure, you need to be confident that this core data, imperative to your business's operations, is completely replicated and accessible. Host your information with NISC, your trusted IT partner, and rest assured it will be there when you need it. Our services are highly secure with encryption and strict authentication, cost effective and constantly accessible via the web.

Features:

- Protect, store and access critical core iVUE Financial and Service data in a time of crisis
- Ensure business continuity during a disaster with only a computer and internet access
- Maintain an offsite copy of your data for added assurance and trust your data is secure and accessible anywhere
- Rest assured data integrity is verified to ensure validity
- Proceed with your day-to-day operations knowing your data is backed up and secure with encryption and strict authentication

Contact Us

Let us show you how NISC's Disaster Recovery and other data protection services can secure your valuable data. Visit www.NISC.coop today to learn more or contact NISC at 866.999.6472 or by email at recovery.sales@nisc.coop.