ThinkPlus and Lenovo Care Services

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We provide a range of service level options based on your specific product type. Choose the option that best meets your service needs.

Lenovo Services for Warranty and Maintenance Options (WSU)

If your machine is still within its original warranty period, then you may upgrade your service with Lenovo Services WSU.

Lenovo Services for Warranty and Maintenence Options (/warrantylookup) (WSU) must be purchased during the original product warranty period, and your service term begins concurrently with the product warranty.

To view a Supported Products List for Lenovo Services for Warranty and Maintenance Options (WSU), click on its selection below:

- → Mobile products (/documents/tpad-wsu)
- → Desktop and Workstation products (/documents/tctr-wsu)
- → Server products (/documents/tsvr-wsu)
- → Monitors (/documents/dspl-wsu)



(http://www.lenovo.com/services_warranty/US/en/index.html)

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Lenovo Services for Post-Warranty Maintenance (MA)

If your machine is out of warranty, OR you have an existing warranty service upgrade (WSU) or maintenance agreement that is about to expire, then post-warranty maintenance (MA Lenovo Services) is right for you.

MA Lenovo Services may be purchased anytime during the life of the hardware, and your service term begins at the end of the hardware base warranty or the end of any other applied WSU, whichever occurs last.

To view a Supported Products List for MA Lenovo Services, click on its selection below:

- → Mobile products (/documents/tpad-pwma)
- → Desktop products (/documents/tctr-pwma)
- → Server products (/documents/tsvr-pwma)
- → Monitors (/documents/dspl-pwma)

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Accidental Damage Protection Services

If you are purchasing a new machine, you may upgrade your service with Accidental Damage Protection.

Accidental Damage Protection must be purchased within 90 days of your new Lenovo notebook, desktop and workstation product order, and your service term begins concurrently with the product warranty.

To view a Supported Products List for Accidental Damage Protection, click on its selection below:

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Mobile products (/documents/tpad-prot)