

Technical Support

More in this Section...

Technical Support is available to most of the member types available. Refer to the Chart of Benefits to determine if the member type you want is eligible.

Check out all of the benefits your business will receive as a member of ATRA.

ATRA's HotLine technicians are available from 6:30am-4:30pm PST via phone, fax and email.



Expert technical support through ATRA's Online Tech Repair Center (members-only access)

- Knowledge Base access online: allows you to quickly search the database of more than 35,000 commonly referred technical documents containing fixes on today's current vehicles.
- Ten free tech support tickets every 3 months: submit your most challenging question directly to an ATRA expert, we answer with a customized response that you can trust "straight from the source".
- Search codes & definitions, diagnostics, chrysler wiring, cooling systems, the vehicle index and ratio charts and more in the Quick Reference section any time you need them



Access to Mitchell1 DIY



- wire schematics
- diagnostic routines
- rebuild information
- engine and emission systems and more



Access to Chilton Pro

CHILTON PRO

- wire schematics
- rebuild procedures
- emissions diagnostics and repair routines
- code information and more;
- estimating feature for labor time & parts



Access to Manufacturer Information

Through ATRA's technicians you have access to industry repair services for all of the manufacturer's web sites.



Access to Monthly Technical Bulletins online

ATRA has been producing monthly technical bulletins since the 1980's. These favorites among the members include the latest technical fixes on vehicles your technicians are currently working on.



Fix-It Forum

A discussion group specifically for technical discussions.



ATRA Technical Certification

Prepare for and test your knowledge in the three areas of technical certification with an easy to follow study guide and become ATRA Certified. Online testing is available 24/7/365. Receive certification in all three areas and receive priority placement with an ATRA Certified logo on the Shop Finder results page.



Access to Motor's Online Transmission Service Information

MOTOR
INFORMATION SYSTEMS

- transmission application chart
- wire schematics
- diagnostic routines and service bulletins
- rebuild information and more