

TICKETMASTER ACADEMY



What's New!



tmMessenger Preference Centre
Learn how to create and manage marketing preferences with the help of our new guides!



Microflex reporting
Our new video tutorial and job aid are there to assist you when setting up reporting permissions!

PTI Library

For all documentation, training material and video tutorials produced by PTI, visit the **Documentation Library**

- **Microflex (MNX)**
- **Ticketmaster Pro** user guide
- **Flex** (web point of sale)
- **EventGo** (event management)
- **TCT**
- **Reporting** (**Reports** and WMR)
- **Myca** and **Chopin** (Gift Cards)
- **Other tools** (Attraction Tool, Price Type Rule Editor, Password Tool and more)

Documentation Toolbox

Product Training & Documentation International (PTI): who we are & what we do

Meet the team: [PTI Team page](#)
Our remit:

- **Product Training**
- **New Market Implementations**
- **Product Documentation**
- **Release Training**
- **Best Practices & Product Consultancy**
- **Assist in Product Rollout**

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Training Calendar

Today