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Culture of Care

Kids and their families are at the center of all we do, and they inspire us to be better caregivers. We've joined with institutions around the country to show our commitment to family-focused care by participating in the Institute for Patient- and Family-Centered Care's Pinwheel Sponsors program, which supports the practice and understanding of patient-centered care.



Learn more about the other ways we're incorporating our high standards into our culture of patient care by visiting the areas below.

Patient Family Experience

Giving families the best possible experience is the core of our mission, something we strive for each and every day. Our patient family experience team works with NRC Picker, an outside survey group, to measure patient satisfaction. Using an outside survey group ensures feedback is confidential and enables us to compare results with other hospitals. Learn more about our patient family experience team.

Managing Pain

Managing your child's pain is a very important part of your child's care. We work hard to help your child feel better, and use many different ways to relieve pain. Learn more about managing your child's pain.

Patient Rights

We work with you to provide the best care possible for your child. Learn more about your child's rights and your family's rights while you're here.

Keeping Your Child Safe

Please speak up about any aspect of your child's care. You can tell us and ask us about anything you feel is important. Learn more about keeping your child safe.

Family Advisory Board

The Family Advisory Board was founded in 1992 to formalize the partnership between parents and hospital leadership, and to seek parents' consultation on an ongoing basis. Learn more about our Family Advisory Board.

Kids Advisory Board

The mission of the Kids Advisory Board is to recommend change that positively affects patient care here. Learn more about our Kids' Advisory Board.

Your Care Team

Many specially trained people care for your child. Together, these people are your child's healthcare team. Meet your care team.

Family services are another important component to our culture of care. Get more information about the family services we have available.

It is the policy of Children's Hospital of Chicago Medical Center not to discriminate with regard to race, color, age, sex, sexual orientation, gender identity or expression, disability, religion or national origin in the treatment of patients and their families.

Financial Assistance

For Healthcare Professionals

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- Find a Researcher

Lurie Children's MyChart

Lurie Children's MyChart: secure online access to portions of your child's electronic medical record

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