



[Welcome](#) [Login](#) | [Register](#)

## Application and Technical Support

Dako has been a leader within antibody-based cancer diagnostics almost 50 years and our support to our customers when it comes to staining performance and optimizing reagent protocols is still recognized as the best in the market. We have a highly committed support organization that always provides you with professional and yet personal service.

With an extensive geographic presence, our local staff is always within easy reach. No matter where you are in the world, your dedicated Application Specialist or Technical Support Representative is just a phone call or an e-mail away.

Application and Technical Support include:

- Protocol Optimization
- Protocol Design
- Product Demonstrations

[Ask a support question](#)

### Protocol Optimization

Dako's Application Specialists and Technical Support Representatives are experts in troubleshooting and optimization, working closely together with you to ensure that our reagents operate at peak performance in your laboratory.

When you contact us, we know the importance of providing you with quick advice and competent troubleshooting relating to the use of our systems and reagents. Dako is organized worldwide with highly experienced staff that is able to assist you in choosing the right products and suggesting how to optimize the performance of your protocols.

### Protocol Design

Make use of Dako's unrivaled competence when it comes to choosing the correct reagents and combining them in the best possible way. We can perform assays in our laboratories in Carpinteria, USA and in Glostrup, Denmark or you can just send us your slides directly and we will optimize your protocols to your satisfaction.

### Product Demonstrations

Dako can provide you with all the documentation that is needed in order to get a good understanding for the advantages you will get by choosing Dako as your supplier. Nothing compares to hands-on experience where you and your colleagues can actually use the instrument and the reagents you are interested in in your own laboratory. Therefore Dako offers Product Demonstrations directly at customer sites for longer or shorter periods.

[Ask a support question](#)

