

RESOLVE *Services*

Services

Issues

RESOLVE customizes approaches and services to meet your needs, we offer the following services:

[Strategic Analysis & Planning](#)

[Speakers and Workshops](#)

[Learning & Independent Research](#)

[Building Partnerships & Collaboration](#)

[Conflict Resolution](#)

[Training & Capacity Building](#)

Strategic Analysis & Planning

Stakeholder Mapping (Understanding the Context)

Maps relationships and networks to anticipate key issues and their connections to future opportunities or conflicts.

Assessment and Design (Designing for Success)

Helps you convene appropriate stakeholders, understand the conflict issues, dynamics, and contexts, and evaluate whether and how collaborative processes support problem solving. Professional assessment links to professional design to develop clear goals and processes, strategies, tactics, and tools to accomplish those goals.

Strategic Planning (Responding to Challenges)

Supports an organization(s) to analyze context and develop clear goals, scenarios, and plans to take advantage of strengths and opportunities.

Planning & Logistics (Delivering Effective Meetings)

Designs, plans, and manages logistics for effective workshops, collaborative fact-finding processes, training, policy dialogues, advisory committees, and other types of meetings.

Speakers and Workshops

RESOLVE staff and partners are available to engage in a wide array of speaking opportunities, including keynote presentations, panel discussions, and joint presentations. RESOLVE's collaborative leaders can deliver unique workshops on trends in the field; theory and practice; effective strategies and approaches; and the business case for collaborative solutions. We can also design presentations or workshops tailored to specific issues, sectors, or challenges.

Learn more about RESOLVE's Speakers Bureau [here](#).

Learning and Independent Research

Since its founding, RESOLVE has worked to create and support the theory and practice of dispute resolution applied to environmental and public health issues. Our reports, trend analysis, case studies, and other research promote learning in the field and awareness in key sectors, develop partners' capacity, and promote new leadership. We regularly develop and test new collaborative tools and strategies.

Collaborative Research (Filling Information Gaps)

Fosters cross-sector understanding of complex issues and challenges and promotes the development of collaborative solutions.

Joint Fact Finding (Solving Disputes over Science)

Addresses conflicts over cultural, scientific, and technical information, using a multi-party approach to inquiry so that scientific and technical information supports effective decision making.

Donate to RESOLVE



You can help us make
the world a better place

Donations to The Solutions Fund give RESOLVE the chance to invest in new creative projects that provide enduring solutions for environmental, social, and health challenges.

[Make a donation today](#)

RESOLVE defined

Independence - *Free from influence, impartial; not beholden to predetermined interests or outcomes.*

RESOLVE successfully mediated a dispute over a proposed titanium mine adjacent to the Okefenokee National Wildlife Refuge by developing a program that included all interests, fully explored options, and was supported by an interdisciplinary technical advisory group and joint fact finding.

Building Partnerships & Collaboration

Facilitation (Enabling Dialogue & Impact)

Helps groups work together productively to assess goals and design meetings, define issues, communicate effectively, participate fully, and achieve results in dialogues, workshops, and meetings.

Graphic Facilitation (Universal Communication & Advancing Dialogue)

Our language is full of rich imagery. When people talk about something they care deeply about, their words often include images. Using the word-and-image pictures people employ to illustrate what individuals and groups are thinking. The power of pictures is that they can, indeed, replace '1000 words' and become an efficient and universal communication tool. Imagery can be clear and deeply nuanced at the same time; and it can be extremely useful in helping move a dialogue to a result. Learn more about RESOLVE's graphic facilitation services [here](#).

Stakeholder Consultations (Probing for Insight)

Assists one party, such as a company, NGO, or agency, to understand stakeholder views and issues, learn about areas of agreement and potential opportunities to resolve differences, suggest solutions, or organize potential dialogue.

Partnerships and Collaboration (Supporting Outcomes)

Develops, organizes, and manages long-term partnerships and groups to implement collaborative plans and programs. We also work with groups to assess and revitalize collaborative projects that are stuck, or face new challenges or opportunities.

Voluntary Governance Systems (Designing Good Process)

Develops, manages, and advises on design, evaluation, and revisions of credible voluntary governance standards and systems, with a focus on ensuring legitimacy, credibility and impact. Examples include certification standards, observer selection processes, codes of conduct, and sector-specific voluntary initiatives. [More...](#)

Secretariat and Housing Services (Convening Efficiently)

Serves as an independent secretariat for multi-sector initiatives, coalitions, networks, or voluntary governance systems; and manages independent projects or funds on behalf of stakeholders.

Conflict Resolution

Mediation (Reaching Agreements)

Brings you to implementable agreement on controversial, challenging issues—RESOLVE's focus is on mediating negotiations to develop plans, public policies, legislation, standards, regulations, best practices, and voluntary programs and on resolving site based, regional, or ecosystem impacts or issues.

Engagement & Dispute System Design (Managing Conflict)

Partners with companies, organizations, institutions, and government agencies to create effective and credible stakeholder engagement programs and dispute resolution systems that improve relationships, address grievances, resolve disputes, and manage conflict.

Training & Capacity Building

Training (Gaining Insight & Skills)

Develops and delivers training programs to support collaborative leadership development in organizations (including NGOs, agencies, and corporations). Our training programs develop competence and improve leaders' knowledge, skills, and abilities to engage stakeholders, manage partnerships, negotiate, and manage conflict. [More...](#)

Coaching and Mentoring (Supporting Collaborative Leaders)

Coaches NGO, business, and government agency staff to build trusting relationships with stakeholders, manage partnerships, and lead collaboratively. RESOLVE professionals can partner with you to stretch your skills to manage new challenges.

Capacity Building (Building Collaborative Infrastructure)

Assesses and designs systems and structures to strengthen internal collaborative capacity across coalitions or other collaboratives, organizations, institutions, companies, or government agencies.

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