

## Letter from the President

As President of the National Association of Parliamentarians, I am pleased to report that the 2011-2013 biennium was quite busy and very successful. At the start of the biennium, I established several goals for the board of directors to accomplish.

- ★ Increase the visibility and public name recognition of the National Association of Parliamentarians
- ★ Build a stronger foundation for partnerships with business and industry
- ★ Foster leadership and excellence throughout the NAP membership (from professional registered members to regular members and beyond)
- ★ Provide strong financial management and operate using sound financial business practices
- ★ Improve communication at every level of NAP
- ★ Retain existing members while bringing new members into the organization
- ★ Implement a new NAP Strategic Plan
- ★ Expand our online learning and online testing opportunities

Not only have we accomplished many of these goals, we accomplished other items as well. Our organization was reincorporated in the District of Columbia and we hired Michael Chamberlain as our new Executive Director.

The NAP Board of Directors worked together as a team in order to make decisions that were in the best interest of the organization. With the implementation of our new strategic plan, I am certain there are great things in store for NAP now and in the future.

Maurice S. Hender

Maurice S. Henderson, PRP President

## NAP Headquarters Staff

Michael Chamberlain, CAE, MBA, Executive Director Debbie Montavy, Administrative Assistant Stefanie Luttrell, Receptionist-Clerk