

Technology

Technology

Technical Expertise Customers Can Trust and Count On

Technical Services

Field Service

PM Programs

Training Programs

Winpak focuses on helping customers. The Winpak organization is based in technology, with engineering, packaging, polymer, and food chemistry expertise. Technical staff strives to ensure customers are provided practical solutions to particular packaging challenges.

Winpak understands that reliable and responsive technical support is fundamental to the Company's commitment to customers. Winpak also understands that partnerships bring shared benefits. That is why Winpak forms technical partnerships with customers and suppliers. Winpak provides the technical expertise customers can trust and count on.



Some of the many technical services offered by Winpak are:

- Responsive and reliable field service
- Packaging machinery preventive maintenance programs
- Packaging machinery training programs
- Complete packaging systems installation and integration
- Package design and development
- Package machineability and performance testing
- Material compatibility testing
- Shelf-life studies
- Microbiological contamination support



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Answering the Call

Technical Services

Field Service

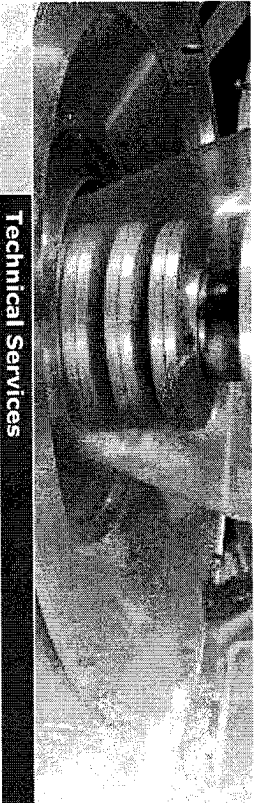
PM Programs

Training Programs

Winpak maintains a staff of regionally based field service engineers who provide technical services to customers upon request. The mission of technicians is to ensure customer satisfaction with the performance of Winpak products and systems. The "Complete Packaging System" approach ensures customers get practical solutions to packaging challenges.



- Experienced staff of regionally based field service engineers
- Flexible service agreements
- Telephone support
- Emergency service response within 24 hours
- Thorough understanding of packaging systems, automation, and downstream equipment
- Regularly scheduled visits and inspections
- Repair parts inventory
- Comprehensive training and preventive maintenance programs

**Technical Services**

Technology

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Packaging Machinery Preventive Maintenance Programs

[Technical Services](#)

Achieving Peak Performance



[Field Service](#)

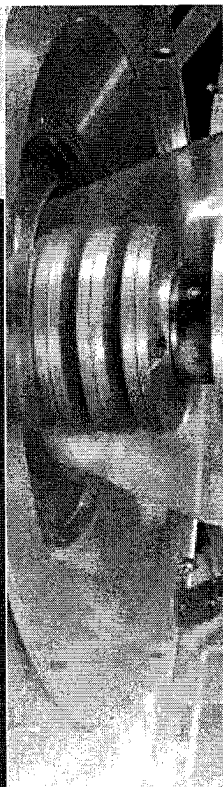
[PM Programs](#)

[Training Programs](#)

Winnpak has a comprehensive preventive maintenance program to assist customers in maintaining Winnpak packaging machines in peak operating condition. The program is designed to ensure expected equipment lifetimes are attained.

The program consists of:

- In-depth daily, weekly, and monthly preventive maintenance recommendations for customers
- In-depth periodic preventive maintenance inspections by a Winnpak field service engineer which includes:
 - A performance review of equipment
 - A review of the preventive maintenance program
 - A thorough inspection of equipment
 - Maintenance training during the inspection
 - Routine repairs and adjustments
 - A comprehensive written report



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Winpak Packaging Machinery Training Programs

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Proper operation and maintenance of packaging machinery is essential to achieve expected machine performance. To this end, Winpak offers a variety of comprehensive and formal training programs for customers. Winpak training programs are specifically tailored towards operations personnel or maintenance personnel.



Some of the many training options available are:

- Comprehensive training during equipment installation
- Ongoing training during periodic visits by a Winpak field service engineer
- Formal factory training at Winpak's packaging machinery assembly facility
- Formal on-site supplemental training classes at customer's facility with machinery

During formal comprehensive training sessions, trainees will learn:

- How to operate and maintain packaging machinery safely
- Overall operation of the filling machine
- Product filling techniques and theory
- Package quality checks
- Startup and in-operation machine inspections
- How to solve common filling problems
- Adjustments and troubleshooting (maintenance only)
- Preventive maintenance (maintenance only)