



Learn. Design. Smell Great.

Welcome to our creative platform for designing uniquely personalized fragrances. Here we unite your ideals of fragrance with the flexibility and independence of an artisan perfumer to create a scent that allows you to smell like no one else.

[Learn More - Click Here](#)

CUSTOMER SERVICE

[Contact Us](#)
[Order Tracking](#)
[Your Account](#)

STORE POLICIES & INFO

[Shipping](#)
[Terms and Conditions](#)
[FAQs](#)
[Privacy Policy](#)
[Security](#)
[About Us](#)

FOLLOW US



PAYMENT METHODS



Powered by
AspDotNetStorefront



Smell Like No One Else.

Your personalized fragrance, designed and delivered. Start with a Scent Palette for \$8, free shipping.



Design your fragrance.

1. Get the Scent Palette

Sniff the six fragrance families to discover what you love – and what you don't.

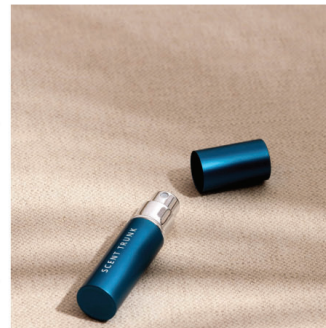
2. Personalize your fragrance

Do the Scent Test to tell our lab which families of ingredients to use or to avoid.

3. Get it delivered

If you choose to opt in, our lab will deliver your fragrance for \$16/month, free shipping.

[Click Here to Get Started](#)



Scent is personal - our tailored method reveals fragrances that fit your tastes.

Smell and feel your best each day

CUSTOMER SERVICE

[Contact Us](#)
[Order Tracking](#)
[Your Account](#)

STORE POLICIES & INFO

[Shipping](#)
[Terms and Conditions](#)
[FAQs](#)
[Privacy Policy](#)
[Security](#)
[About Us](#)

FOLLOW US



PAYMENT METHODS



Powered by AspDotNetStorefront



Login

Don't have an account? [Click here to create an account.](#)

My email address is *(required)*

name@domain.com

My password is *(required)*

password

Stay signed in on this computer

Login

Forgot your password?

Enter your email address and we'll send you a one-time, temporary password.

My email address is *(required)*

name@domain.com

Request A New Password

CUSTOMER SERVICE

[Contact Us](#)

[Order Tracking](#)

[Your Account](#)

STORE POLICIES & INFO

[Shipping](#)

[Terms and Conditions](#)

[FAQs](#)

[Privacy Policy](#)

[Security](#)

[About Us](#)

FOLLOW US



PAYMENT METHODS



Powered by
AspDotNetStorefront

Who is Scent Trunk?

Scent Trunk was founded in 2015 to combat the growing disconnect between product and consumer in the fragrance market. In May 2018 Scent Trunk was vertically integrated into the independent, woman-owned fragrance house - Perfumer's Apprentice.

Problems:

- o Retail spaces can become overwhelming, giving shoppers decision fatigue with sometimes pushy sales staff.
- o Fragrances tend to smell the same, just rebranded.
- o Most mainstream fragrances are made by a small elite group of perfumers with specific commercial styles, whose work can only be differentiated by branding and celebrity endorsements.

Our Solution:

- o Affordable direct-to-consumer fragrance.
- o Translating customer preferences into sensory expressions.
- o Elevating new noses into the perfumery spotlight by strictly collaborating with Indie/Artisan Perfumers.
- o Ingredient and industry education.
- o At-home evaluation.
- o Interactive creative environment.



Fragrance is personal

Fragrance is the most powerful accessory because the part of our brain that detects smells is also responsible for emotions and memories. A familiar scent can trigger fond memories and evoke strong feelings from the past. Our unique approach to fragrance allows you to create a lasting impression for any occasion.

Artful Formulas

We develop our fragrances in-house, partnering with independent artisan perfumers from all over the world. Inspiration for our fragrances comes from everything – from botanicals and cuisine to fashion, design and architecture. We combine your feedback with our expertise to influence each unique design.

Your Nose Knows

We make the experience accessible to anyone with a sense of smell and interest in fragrance. We offer the test kit so that you don't need to be a fragrance expert. You evaluate and our lab will handle the rest. If you have an in-depth expectation of your preferences, you can always let us know.

CUSTOMER SERVICE

[Contact Us](#)[Order Tracking](#)[Your Account](#)

STORE POLICIES & INFO

[Shipping](#)[Terms and Conditions](#)[FAQs](#)[Privacy Policy](#)[Security](#)[About Us](#)

FOLLOW US



PAYMENT METHODS



Powered by
AspDotNetStorefront



The Mission

To create a new standard in fragrance by offering uniquely crafted fragrances that are formulated by Independent Perfumers with transparent formulas and interactive ingredient learning.



Our Vision

To lead the future of fragrance with our ethos of transparency, fact-based education and individualized sensory expression.

Perfumery is an art form, and wearing perfume is an inherently personal expression. We give our customers a say in what is designed, while elevating independent artist perfumers, thereby building community. Each Scent Trunk fragrance will forge a connection through scent, completely free from corporate input or mass market consumer targeting.

Traditional perfume brands and major retailers sell you fragrances that are designed by a small and elite group of perfumers (same chef, different restaurant). These perfumes are created to appeal to the lowest common denominator of consumer preference.

At Scent Trunk, we believe this market-driven model dulls the transformative nature of fragrance, so we aim to be different.

CUSTOMER SERVICE

[Contact Us](#)
[Order Tracking](#)
[Your Account](#)

STORE POLICIES & INFO

[Shipping](#)
[Terms and Conditions](#)
[FAQs](#)
[Privacy Policy](#)
[Security](#)
[About Us](#)

FOLLOW US



PAYMENT METHODS



Powered by
AspDotNetStorefront

Have Questions? We Have Answers.

If you have any questions, or just want to chat, please ask.

Where can I take the Scent Test?

You can take a Scent Test at home. We'll send you a Scent Test kit through the mail. You can take the Scent Test at home. We'll send you a Scent Test kit through the mail. You can take the Scent Test at home. We'll send you a Scent Test kit through the mail.

What happened to my account?

If you created an account before September 1st, 2019, your account needs to be transferred to our new website. This is also the case if you created an account after September 1st, 2019, but you haven't logged in yet. We'll send you a Scent Test kit through the mail.

What is Scent Trunk?

Scent Trunk designs fragrances for you based on a guided process of discovery. It starts with a Scent Test. The Scent Test is a quiz that asks you about your preferences. You'll receive a Scent Test kit through the mail. You can take the Scent Test at home. We'll send you a Scent Test kit through the mail.

What does a Subscription cost?

A 30-day supply (30 scents) of your custom fragrance will cost \$19 per month. If you decide to opt-in, shipping is free for domestic US customers, unless specified otherwise.

What is the Scent Test?

The Scent Test consists of a sample palette of four scents. We'll send you a Scent Test kit through the mail. You can take the Scent Test at home. We'll send you a Scent Test kit through the mail. You can take the Scent Test at home. We'll send you a Scent Test kit through the mail.

What is your cancellation policy?

You can cancel any time from your MyScentTrunk.com. If you've placed an order, we'll be happy to assist you. If you've placed an order, we'll be happy to assist you. If you've placed an order, we'll be happy to assist you.

Is Scent Trunk available in my country?

Scent Trunk is available internationally. We'll send you a Scent Test kit through the mail. You can take the Scent Test at home. We'll send you a Scent Test kit through the mail. You can take the Scent Test at home. We'll send you a Scent Test kit through the mail.

I just signed up for the Scent Test, when will it ship?

After you take your Scent Test, you'll receive a shipping confirmation within 2-3 business days by email. US customers will receive shipping confirmation after their order ships and should receive your package within 3-7 business days by email. After you receive shipping confirmation, we'll send you a Scent Test kit through the mail.

Is this for men or women?

Anyone can wear fragrances. We'll send you a Scent Test kit through the mail. You can take the Scent Test at home. We'll send you a Scent Test kit through the mail. You can take the Scent Test at home. We'll send you a Scent Test kit through the mail.

How do you know what fragrances I like?

We'll send you a Scent Test kit through the mail. You can take the Scent Test at home. We'll send you a Scent Test kit through the mail. You can take the Scent Test at home. We'll send you a Scent Test kit through the mail.

What if I don't like every scent in the Scent Test?

That's expected! We'll send you a Scent Test kit through the mail. You can take the Scent Test at home. We'll send you a Scent Test kit through the mail. You can take the Scent Test at home. We'll send you a Scent Test kit through the mail.

What do I do with the Scent Palette after I have rated each scent?

The Scent Palette is designed to be reused. After you've rated each scent, we'll send you a Scent Test kit through the mail. You can take the Scent Test at home. We'll send you a Scent Test kit through the mail.

What do I do after I complete the Scent Test?

We'll send you a Scent Test kit through the mail. You can take the Scent Test at home. We'll send you a Scent Test kit through the mail. You can take the Scent Test at home. We'll send you a Scent Test kit through the mail.

When do you ship my fragrances?

Your order will automatically receive every two weeks (14 days), every month, or every other month. We'll send you a Scent Test kit through the mail. You can take the Scent Test at home. We'll send you a Scent Test kit through the mail.

What if I want to get a new fragrance or just change my fragrance for a new season?

We'll send you a Scent Test kit through the mail. You can take the Scent Test at home. We'll send you a Scent Test kit through the mail. You can take the Scent Test at home. We'll send you a Scent Test kit through the mail.

Where is my tracking number?

We'll send you a Scent Test kit through the mail. You can take the Scent Test at home. We'll send you a Scent Test kit through the mail. You can take the Scent Test at home. We'll send you a Scent Test kit through the mail.

What currency do you charge in?

We charge in USD. We'll send you a Scent Test kit through the mail. You can take the Scent Test at home. We'll send you a Scent Test kit through the mail. You can take the Scent Test at home. We'll send you a Scent Test kit through the mail.

Are there any hidden fees?

We have no hidden fees. We'll send you a Scent Test kit through the mail. You can take the Scent Test at home. We'll send you a Scent Test kit through the mail. You can take the Scent Test at home. We'll send you a Scent Test kit through the mail.

How much does shipping cost?

For domestic customers, your personalized fragrance shipping cost is absolutely free! We'll send you a Scent Test kit through the mail. You can take the Scent Test at home. We'll send you a Scent Test kit through the mail.

How do I update my Billing information?

You can update your billing address in your MyScentTrunk.com account. We'll send you a Scent Test kit through the mail. You can take the Scent Test at home. We'll send you a Scent Test kit through the mail.

Why did my payment fail?

We'll send you a Scent Test kit through the mail. You can take the Scent Test at home. We'll send you a Scent Test kit through the mail. You can take the Scent Test at home. We'll send you a Scent Test kit through the mail.

Can I re-subscribe a cancelled subscription?

You can re-subscribe from your account page if your account was cancelled after September 1st, 2019. We'll send you a Scent Test kit through the mail. You can take the Scent Test at home. We'll send you a Scent Test kit through the mail.

Can I change my scent preferences?

You can always change your account and make changes. We'll send you a Scent Test kit through the mail. You can take the Scent Test at home. We'll send you a Scent Test kit through the mail.

What if I don't like the personalized fragrance you send me?

We'll send you a Scent Test kit through the mail. You can take the Scent Test at home. We'll send you a Scent Test kit through the mail. You can take the Scent Test at home. We'll send you a Scent Test kit through the mail.

I'm new to fragrances and have some questions.

We'll send you a Scent Test kit through the mail. You can take the Scent Test at home. We'll send you a Scent Test kit through the mail. You can take the Scent Test at home. We'll send you a Scent Test kit through the mail.

I really can't wear a certain note or ingredient, can you make sure I don't get it?

We'll send you a Scent Test kit through the mail. You can take the Scent Test at home. We'll send you a Scent Test kit through the mail. You can take the Scent Test at home. We'll send you a Scent Test kit through the mail.

My package was damaged or lost.

We'll send you a Scent Test kit through the mail. You can take the Scent Test at home. We'll send you a Scent Test kit through the mail. You can take the Scent Test at home. We'll send you a Scent Test kit through the mail.

Do you sell gift subscriptions?

We do! Gift subscriptions were available as of November 2019. Currently, a Gift Subscription comes with a Scent Palette and the gift box. We'll send you a Scent Test kit through the mail.





Contact Us

Please send us a note using the form below and we'll get back to you as fast as we can.

Customer Service Hours are from 8:00am - 4:00pm (PST) M-F

Your Name *(required)*

Phone Number *(required)*

Email Address *(required)*

Subject *(required)*

Message *(required)*

CUSTOMER SERVICE

- [Contact Us](#)
- [Order Tracking](#)
- [Your Account](#)

STORE POLICIES & INFO

- [Shipping](#)
- [Terms and Conditions](#)
- [FAQs](#)
- [Privacy Policy](#)
- [Security](#)
- [About Us](#)

FOLLOW US



PAYMENT METHODS



Powered by
AspDotNetStorefront