



Nampa Cart Roll-Out - Frequently Asked Questions

Do I have to order a cart?

The new standard service for Nampa is one trash cart and one recycling cart. You only need to order a cart if you want something smaller than the 95 gallon cart for either garbage or recycling. Carts are available in 65 and 48-gallons sizes. The cost of service covers any size cart you prefer.

Are there different prices for different carts?

The cost of service covers any size cart, 95, 65 or 48 gallons.

If I want a smaller cart, what date do I need to place my order?

Please order them by August 16th either online at www.republicservicesidaho.com or by phone by calling 466-3302 or 345-1265.

When will my cart arrive?

Delivery of the new carts will begin the week of September 9th. Everyone should have their carts by October 4th. You will get a notice in the mail a week before your cart arrives.

When can I start using the new carts?

You can start using them as soon as you receive them.

How does this new standard service change my bill?

Remember we bill for services two months at a time...

If you currently use your own trash cans you are paying \$25.72 per bill, it will go up to \$30.44 per bill with the new standard service with carts.

If you currently rent a cart from Republic Service you are paying \$33.70 per bill, it will go down to \$30.44 per bill

What is the difference between a trash can and a cart?

A trash can has to be physically lifted by the driver and dumped into the collection truck. A cart is built so it can be lifted and dumped by the truck itself.

What if I want to keep using my own trash cans?

If you really want to keep using your own trash cans, you may, but your bill will go from \$25.72 per bill up to \$39.56 per bill.

What if I own a trash cart similar to what Republic Service provides - can I use it?

Customer owned carts must be compatible with automated service and requires a waiver of liability on file with Republic Services. Customer assumes all responsibility for loss damage and maintenance. The customer will pay \$27.22 per bill if they own one trash cart, and will pay \$24.00 if they own two carts - one grey for trash and one blue for recycling.

What if I don't want to recycle? Do I have to take a blue recycling cart?

A blue recycling cart is provided to each home as part of the standard service. If you choose not to recycle you may store the cart at your home, or the cart can be stored at Republic Services. The cost of service does not go down if you do not recycle!

In Boise, customers' bill actually goes up if they choose not to recycle.

What do I do with my old blue bin?

You may keep it and use it for storage or other purposes, or you may put it out at the curb and we will recycle it.

Will there still be senior and low income discounts?

Yes. Service for seniors and those who meet the Federal Poverty guideline will be \$29.44 per bill.

What if I am disabled and don't think I can handle the carts?

Republic Service employees are here to help. Our drivers would be happy to get the cart from your garage and return them for our disabled customers as a courtesy. Please contact Republic Services for the necessary forms.

What if I have a lot of garbage and grass clippings one week and have too much for my trash cart, what do I do?

We are still providing unlimited trash service. Please fill your cart first, and then put additional trash or yard waste into another trash can. If you find you need to do this frequently, we would ask you to consider going to a larger size cart or perhaps renting a second cart. **We will no longer collect garbage bags set beside carts at the curb.** If you have trimmed branches, you may still cut them into 4 foot pieces and tie them in bundles weighing less than 60 pounds and put the bundles beside your cart.

I understand the recycling schedule will no longer be every week, how will I know when to put out the recycling?

Recycling will be every other week. When you receive your blue recycling cart you will receive a calendar with blue and orange recycling weeks marked. Look inside under the lid and you will find either a blue or an orange decal that corresponds with the blue and orange recycling weeks marked.

What can I put in the recycling cart?

The same materials currently collected in the blue bin can be recycled in the blue cart but you don't have to separate anything! Those items include Paper & Cardboard (nothing with wax, grease or food contamination), Plastics (rigid plastics #1-7, water & pop bottles, milk jugs, yogurt containers, NO plastic bags!), and Cans (made of aluminum, steel, tin and even empty aerosol cans). Remember: NO YARD WASTE, NO GLASS, And NO STYROFOAM.

When is Spring Clean Up?

The last full week of April each year is Spring Clean Up which means FREE collection of bulky items, furniture and non-Freon appliances. However, we can take these items year-round for a small fee by calling Republic Service customer service and scheduling a collection.

Helpful Hints:

- Please make sure the cart handle faces toward the house.
- Make sure carts are at least 3 feet apart
- If you have tree branches hanging down where you set your carts, please make sure there is about 14 feet between the branches and your cart.