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## **Event Calendar**

# Roll Cart Requests - Existing Customers



The information below applies to existing customers, including existing homes with new ownership.

#### Submitting a garbage or recycling roll cart request

(Due to the popularity of the single-stream recycling program, there may be a slight delay with recycling roll cart ication/keep-delivery)

Online - Click here (https://de-kalb-county-sanitation-roll-cart-program-dekalbgis.hub.arcgis.com/) to submit a request.

USPS mail - Click here (https://www.dekalbcountyga.gov/sites/default/files/users/user291/RS%20-(https://www.dekalbcountyga.gov/sanitation %20, Residential%20 Garbage%20 and%20 Recycling%20 Roll%20 Cart%20 Form%20-%20 Existing%20-Washington Roll (Market Roll) and (Mar%2002.08.21\_0.pdf) to print a paper application. Click here

> (https://www.dekalbcountyga.gov/sites/default/files/users/user291/Submitting%20new%20sanitation%20serv USPS mail instructions.

Secure drop box - Click here (https://www.dekalbcountyga.gov/sites/default/files/users/user291/RS%20-Connection Service %20Residential%20Garbage%20and%20Recycling%20Roll%20Cart%20Form%20-%20Existing%20-www.dekalbcountyga.gov/sanitation/commercial-%2002.08.21\_0.pdf) to print a paper application. Click here

> (https://www.dekalbcountyga.gov/sites/default/files/users/user291/Drop%20Box%20Web%20Flyer%20-%20Final\_2.pdf) for secure drop box instructions.

#### Additional garbage or recycling roll cart

Property owners can request a second 95-gallon garbage roll cart or an additional recycling roll cart, which will require an increase in annual sanitation service fees.

#### Click here

(https://www.dekalbcountyga.gov/sites/default/files/users/user291/Prorated%20Annual%20Assessment%20Fees%20for%2 %2010.05.21.pdf) for service fee information for households with a 95-gallon roll cart.

(https://www.dekalbcountyga.gov/sites/default/files/users/user291/Existing%20Customers%20with%20one%2095gallon%20roll%20cart%20and%20requesting%20a%202nd%20-%2001.27.21.pdf) for service fee information for households with two 95-gallon roll carts.

#### Click here

(https://www.dekalbcountyga.gov/sites/default/files/users/user291/Prorated%20Annual%20Assessment%20F %2001.28.21.pdf) for service fee information for households with two recycling roll carts.

#### Garbage or recycling roll cart upgrade, replacement or exchange

Open κecoras κequest Upgrading to a 95-gallon garbage roll cart or 65-gallon recycling roll cart requires a one-time \$15 prepaid roll cart fee. (https://www.dekalbcountyga.gov/sanitation/open-Stolen or damaged roll cart replacements or exchanges may require a fee. 35- and 45-gallon roll carts are replaced or exchanged for a 45-gallon roll cart. 95-gallon roll carts are replaced/exchanged for a 95-gallon roll cart.

Click here (https://www.dekalbcountyga.gov/sites/default/files/users/user291/RS%20-

%20Garbage%20and%20Recycling%20Container%20Options%20and%20Pricing%20Flyer%20-

%20Updated%201.27.21.pdf) for information on roll cart replacement options and pricing.

#### Prepaid roll cart fee/prorated sanitation service fee payment options

Requests submitted **online** will receive online payment instructions via email.

(https://www.dekalbcountyga.gov/sites/default/files/users/user291/Submitting%20new%20sanitation%20sen information on making payments by USPS mail.

Click here

(https://www.dekalbcountyga.gov/sites/default/files/users/user291/Drop%20Box%20Web%20Flyer%20-%20Final\_2.pdf) for information on making payments by secure drop box.

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