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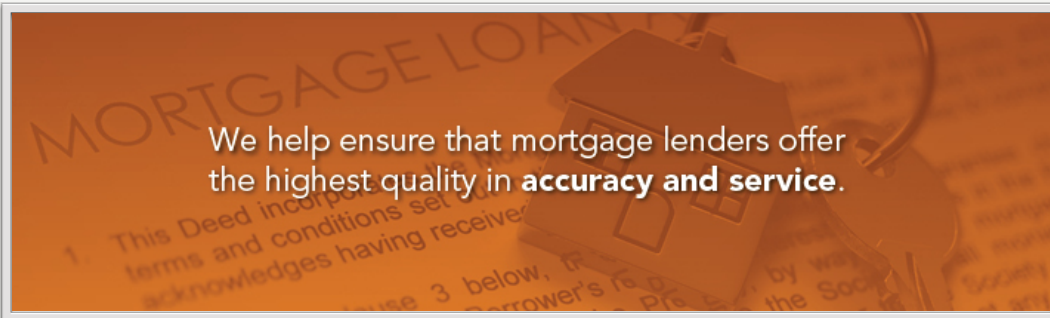
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Borrower's FAQ



We have designed this portion of the website to answer the frequently asked questions for our lender's clients. If you have additional questions beyond the following information, please contact info@questvendor.com, or you can call Traci Mollot, Chief Operating Officer, at 1-800-793-0542.

Who is Quest Advisors?

Quest Advisors is a third-party outsourcing quality assurance company engaged or contracted by the mortgage company, bank, savings and loan, or credit union ("Quest Client Lender") to conduct quality assurance services concerning Residential Mortgage Loans they originate. As their agent, we do residential mortgage loan quality control audits for them that are required by HUD, FHA, VA, Fannie Mae, Freddie Mac, other investors, and government regulatory agencies.

My residential mortgage loan is funded through the company you identified in your re-verification letter sent to me. Why haven't I heard of you?

Why did Quest Advisors order my credit report or other documentation?

How imperative is it that I send the information back to you?

The information you sent is incorrect or fraudulent. What are the next steps for addressing those inaccuracies?

Compliance

We help clients remain compliant with state and federal regulator compliance including HUD requirements, as well as to remain in accordance with CFPD Fair Lending Practices & Communication. [Learn More >](#)

Contact Us

Phone: (800) 793-0542
Email: info@questvendor.com
Address:
8801 Fast Park Drive, Suite 101
Raleigh, NC 27617

Upcoming Events

- MBA's Risk Management, QA & Fraud Prevention Forum (Sep 13, 20)
- MBA's Annual Convention & Expo (Oct 18, 20)

RECENT NEWS

Fannie Mae, Freddie Mac set new date for use of new Uniform Residential Loan Application (December 19, 2019)

Fannie Mae and Freddie Mac Curb Some Loans as Regulator Reins In Risk (December

UPCOMING EVENTS

MBA's Risk Management, QA & Fraud Prevention Forum (09/13/2020)

MBA's Annual Convention & Expo (10/18/2020)

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13, 2019)

Article From Chuck Sewright, Quest Advisors
CEO, in Mortgage Compliance Magazine
regarding viewing QC as a Profit Center (April
2, 2019)

Quality Control As A Profit Center (March 13,
2019)

MBA's Roadmap to CFPB 2.0 (March 12,
2019)



SUBMIT

🔍 Quest Advisors Inc. in Worldwide



Quest Advisors Inc.

Financial Services

Raleigh, NC · 119 followers

Mortgage Quality Assurance Experts



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About us

Quest Advisors ("Quest"), founded in 1995, has provided the mortgage banking industry with quality assurance consulting, advisory, and outsourcing services. The company was created to assist banks, mortgage companies, and credit unions in their pursuit of quality through cost effective, compliant residential mortgage loan programs. Since its inception, Quest has grown to provide

mortgage-related services to a broad base of clients nationwide. Available Quest services provide quality control and state/federal regulatory compliance outsourcing programs with timely turnaround and reporting, servicing audits and branch audits, operational reviews and improvement programs, policy development, due diligence programs, and advisory consulting in various areas.

Website	https://questadvisors.com/
Industries	Financial Services
Company size	11-50 employees
Headquarters	Raleigh, NC
Type	Privately Held
Founded	1995
Specialties	Mortgage Banking Quality Consulting, Quality Control and Regulatory Compliance Outsourcing, Servicing and Branch Audits, Post-Closing & Pre-Funding Loan File QC Audits, Staffing & Executive Search, and QC Plans and Policy Development

Locations

Primary

8801 Fast Park Drive
Suite 101
Raleigh, NC 27617, US

[Get directions](#)

Employees at Quest Advisors Inc.

Chuck Sewright, CMA

Chairman & CEO at Quest Advisors, Inc.

Matthew Reich, AMP

SVP & Chief Business Development Officer at Quest Advisors

Stephen Mollot

VP & CIO at Quest Advisors Inc.

Michael Woodard

Post-Closing QC Analyst at Quest Advisors Inc.

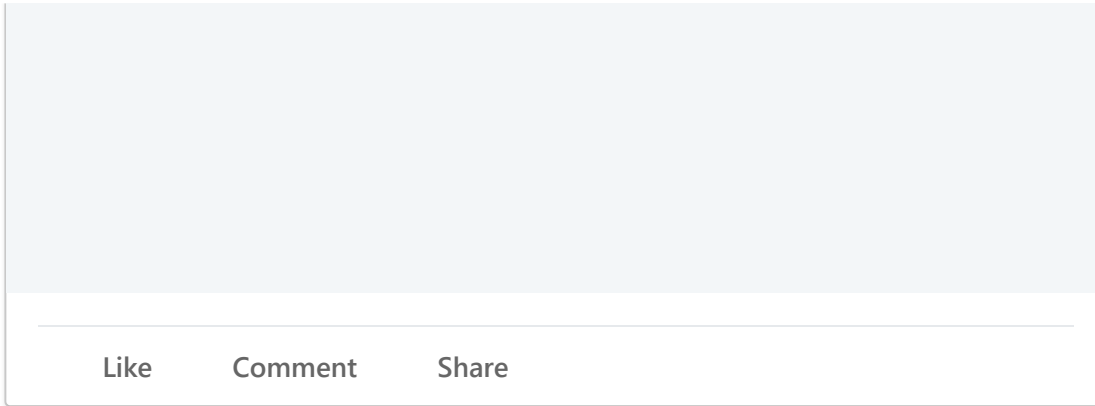
[See all employees](#)

Updates

Quest Advisors Inc.

7mo

Quest Advisors Inc. is coming up on its 25 year anniversary of providing top-notch mortgage quality control/assurance services for all types of lenders. Reach out to **Matthew Reich, AMP**, AMP to discuss how we can assist your organization. #qualityassurance



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Quest Advisors, Inc

Financing Consultants

Quest Advisors is an outsourcing quality assurance company engaged or contracted by lenders to conduct quality assurance services concerning their residential mortgage loans. [Read Less](#)

8801 Fast Park Dr STE 101
Raleigh, NC 27617-4853

<http://www.questadvisors.com>

[Email this Business](#)

[\(919\) 747-8193](tel:(919)747-8193)

Accreditation



Accredited Since: 2/23/2012

Years in Business: 25

BBB Rating



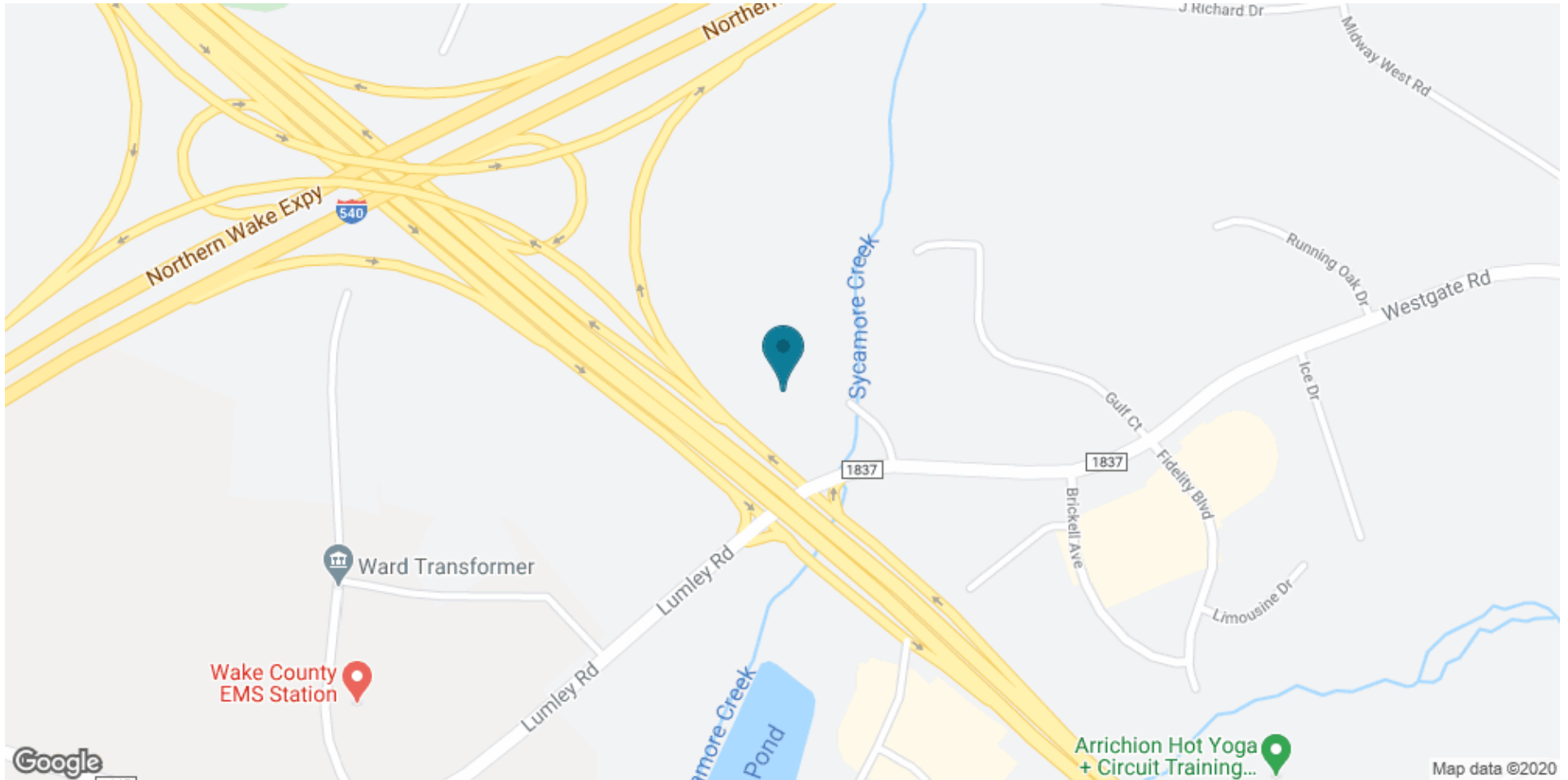
Customer Reviews are not used in the calculation of BBB Rating

Customer Reviews

THIS BUSINESS HAS 0 REVIEWS

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Customer Complaints

0 Customer Complaints

Customer Reviews

0 Customer Reviews

Products & Services

Quest Advisors provides quality assurance services, including audit reviews, compliance, consulting and quality control offerings to both mortgage lenders and mortgage servicers.

Business Details

Location of This Business

8801 Fast Park Dr STE 101, Raleigh, NC 27617-4853

 [Email this Business](#)

BBB File Opened: 8/4/2011
Years in Business: 25
Business Started: 4/1/1995
Business Incorporated: 12/10/2007 in NJ, USA
Accredited Since: 2/23/2012
Type of Entity: Corporation
Number of Employees: 12

Contact Information

Principal

Mr. Charles "Chuck" Sewright, President

Customer Contact

Mr. Matthew Reich, Director of Business Development

Additional Contact Information

Phone Numbers

[\(800\) 793-0542](tel:(800)793-0542) Other Phone

Email Addresses

[Email this Business](#) Primary

[Email this Business](#) Sales

Business Categories

Financing Consultants

Local BBB

BBB of Eastern North Carolina

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