



Meet Atom. The Next Generation Total Office Manager.

I'm Atom. I am pleased to meet you! Let me show you how I can help manage your everyday business tasks.

Need to tell callers when you're in a meeting? No problem!



Schedule a lunch meeting at noon? You've got it!



Need to separate personal and business communications on your mobile device? I can do that.



On the move? That's okay. I know your location.



Atom hears you – simply speak up.

Atom is built with the world's leading speech recognition engine, Nuance®, which uses your voice to manage your messages, calendar, calls and availability from anywhere - even while driving.



"Atom is a first in the enterprise mobility industry."

Michael Finneran. Principal, dBrn Associates, Inc.

Atom knows your location.

Atom's location-based services know when you've arrived at the office, reached home or are anywhere in-between - and will deliver your calls to the optimal device.



Atom tells others when you're away.

Atom is always in sync with your calendar and will notify callers when you are "at lunch and will be back at 1 pm" or "in a meeting and will be back at 10 am." On vacation? Atom will let your callers know. Atom also keeps an eye on your IM presence and will not send calls to your device when set to "do not disturb".



Atom goes mobile when you do.

Atom is built with the most sought after mobile features: unified messaging, hands free speech access, single number reach, mobile number protection, location-based services and a native mobile client to manage messages, contacts and presence status. Plus, Atom is just as concerned about security as you are, and will not store any business data on your personal mobile device. Atom keeps you connected to the office, wherever you go.



Atom connects to the cloud.

Atom manages your office applications regardless of whether they are in the cloud or in the office. Atom connects to your email, contacts and calendar to deliver unified messaging, contact dialing and calendar management. Need access to voicemails, faxes and emails in a single location, accessible on any device? Driving to work and want to know what's on the schedule for today? Need to accept that meeting request your client sent? Making a call from the road and need to look up the contact in your address book? Atom is always with you to maximize your productivity.



Atom provides a personal touch to important callers.

When you're unable to take an important incoming call, one of Atom's unique qualities is to relay a brief personal message to your caller. Atom identifies the caller so you can "Acknowledge" them by sending a quick personalized message back. "John, I have someone in my office at the moment, I will call you back in 10 minutes."



Atom speaks your language.

Whether it's US English, US Spanish, Canadian French, UK English, Swedish or Australian English - Atom speaks your language and understands you.



"AVST offers best of breed Unified Messaging."

> Blair Pleasant President & Principal Analyst COMMfusion LLC



Atom Features

Mobile Client

Separates Personal and Business Communications

iPhone® and Android™ Native Client

Visual Call Screening of Incoming Calls

Contact Management and Dialing

View and Manage Voicemails and Faxes

Settings Management

Mobility

Location-Based Services: Geofencing and Wifi

Single Number Reach

Mobile Number Protection

Missed Call Notification

Call Transfer

Federated Presence

Federated Presence to Calendar Including Microsoft® Exchange and Office 365™

Federated Presence to Microsoft Lync®

Voice User Interface (VUI)

"Call John Smith"

"Dial 949 699 2300"

"Get new voice messages"

"Get new email"

"Get my calendar for today"

"Accept meeting request"

"Schedule a meeting"

"Change my availability to mobile"

"Enable do not disturb"

Call Screening on Any Device

Accept Call

Reject Call

Acknowledge the Caller with a Quick Message

Call Divert or Redirect (Prior to Answering)

Accept and Record the Call

Whisper Call Waiting

Atom is available on both CX-E and CX-S.

Unified Messaging (UM)

Deliver UM to Multiple Email Systems (Premise and Public Cloud) Including Microsoft Outlook, Office 365, Lotus® Notes®, Google™ Gmail™, Novell® GroupWise® and IMAP 4 Complaint Email

Integrates Email, Voicemail and Fax into a Single View

Access via Mobile Device, Email Clients, Web Client, Speech or DTMF Telephone Interface

Flexible UM Storage Model to Meet Security and Compliance Needs: Server, Client, Secure and Simplified UM

Voicemail-to-Text (3rd party service)

Text-to-Speech

Localized Desktop Clients: Danish, Dutch, English, Finnish, French, German, Italian, Norwegian, Spanish and Swedish

Atom Speech-based Multi-Lingual Support

US English, US Spanish, Canadian French, UK English, Swedish and Australian English



Industry's Most Interoperable, Unified Communications Platform

Ideal for Midsize Business to Multi-Site Global Enterprises

CX-E is the industry's most interoperable UC platform on the market. The extensive interoperability of the CX-E platform was developed specifically to support enterprises seeking to deploy UC in a rapidly evolving IT landscape - telephony, email and/or corporate databases - on-premise, in a private or the public cloud and/or a hybrid configuration. By deploying AVST's CX-E UC platform as part of an overall UC solution portfolio, an enterprise can avoid single vendor lock-in, achieve their high availability objectives and centralize their UC infrastructure into a data center/private cloud configuration. CX-E delivers best of breed UC mobile, voice and business process applications including: Atom's native mobile client for iPhone and Android; speech-enabled automated attendant and Atom; unified messaging; single number reach with intelligent call routing; mobile number protection; location based services; federated presence and identity; voicemail; fax; notification; and other business process integration capabilities.



Industry's Most Economical, Turnkey, Feature Rich IP-Enabled UC Solution

Ideal for Small and Midsize Business

CX-S is the right choice for any small or midsize business that demands an enterprise-class UC solution at an economical price point! CX-S comes standard with AVST's best of breed UC applications including: Atom's native mobile client for the iPhone and Android; speech-enabled automated attendant and Atom; unified messaging; single number reach with intelligent call routing; mobile number protection; location based services; federated presence and identity; and voicemail – all on the industry's most interoperable UC platform. CX-S integrates with all major IP-PBX brands and email systems including both – premise and public cloud solutions. Plus CX-S is easy to deploy and maintain. All CX-S software ships preinstalled on a server and is packaged with a three year hardware and software warranty.



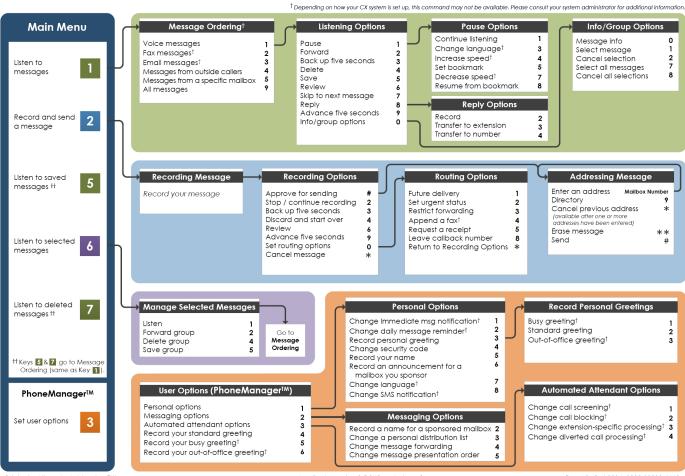
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CX-Series Quick Reference Card





Original – Alternate Addressing TUI Applies to version 8.5 SU2 and above‡ Rev 4.0, Oct 2014, 1082-10210-6660

Welcome!

Your organization's new CX unified messaging system is designed to provide you with the same convenient access to your voice, fax, and email messages whether you are at your desk or calling in over the telephone.

 $\ensuremath{\ddagger}$ Please be sure that this is the most recent version of the document.



Before You Start

Your subscriber mailbox number:

To set up your CX mailbox, your system administrator will give you the following information.

CX internal number:	

CX external number:			

Your system administrator may also give you a default security

Gaining Access to Your Mailbox

code to use when you log on to CX for the first time.

Follow these simple steps to start using CX.

- 1. Call the CX internal or external number.
- 2. If necessary, press the key for triggering a subscriber log on (default = #).
- 3. If prompted, enter your subscriber mailbox number.
- 4. Enter your security code (or the default code, if your administrator has given you one).

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Performing Common Tasks

If you are looking for a quick hint on how to perform a specific task, here is the list of the shortcut commands.

[†] Depending on how your CX system is set up, this command may not be available. Please consult your system administrator for additional information.

Getting Started...

If you want to	Then enter
Listen to new messages	1
Record and send a message	2
Listen to saved messages	5
Review, forward, delete, or save messages you have selected	6
Listen to and recover messages you have marked for deletion (in this session only)	7

Changing Your Mailbox Options

If you want to	Then enter
Change name	3 1 5
Change password	3 1 4
Change standard greeting	3 4 or 3 1 3 2
Change busy greeting [†]	3 5 or 3 1 3 1
Change out-of-office greeting	3 6 or 3 1 3 3
Set automatic message forwarding	3 2 4
Set message presentation ordering	3 2 5
Set Immediate Message Notification	3 1 1

While Listening to Message

If you want to	Then enter
Increase playback speed	1 4
Decrease playback speed	17
Skip back five seconds	3
Skip to next message	7
Skip ahead five seconds	9

After Recording Message

If you want to	Then enter
Request future delivery	0 1
Mark the message urgent	0 2
Restrict forwarding of the message	0 3
Append a fax	0 4
Request a return receipt	0 5
Leave a callback number	0 8

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