

## Help Center

Search by Keyword

### MOST POPULAR TOPICS

Getting started

**Who is eligible to subscribe to Steer?**

Meet Steer: basic info

**What's included?**

Meet Steer: basic info

**What are swaps?**

### ALL TOPICS



#### Meet Steer: basic info

[What is Steer?](#)

[What's included?](#)

[Why subscribe?](#)

[Can I pick my own car?](#)

[What kinds of cars are there?](#)

[How new are the vehicles?](#)

[What are swaps?](#)

[What is a Swap Zone?](#)

[What is Service Territory?](#)

[Who is my personal concierge?](#)



#### Getting started

[Who is eligible to subscribe to Steer?](#)

[How do I sign up?](#)

[How do I get my first car?](#)

[Do I need to apply?](#)

[What do I do with my old car?](#)

[Can I refer a friend?](#)



[About Us](#)

[Pricing](#)

[Service Area](#)

[FAQs](#)

[Blog](#)

[Get Started](#)

**DEFINING THE WHEEL**

[Rules of the road: what can I do with the car?](#)

[How long can I keep the car?](#)

[Do I have insurance?](#)

[When do I need to request a swap by?](#)

[Charging 101](#)

[How do I charge my vehicle?](#)

[The SteerPass](#)

[Car apps](#)

[Do vehicles have self-driving features?](#)

[Accidents](#)

[Roadside Assistance](#)

[How do I contact the concierge?](#)

[Can I have other people drive my Steer vehicle?](#)

[Can I use advanced features of my vehicle?](#)

**FINANCING & BILLING**

[What is the tax rate I will be charged?](#)

[What is the Referral Program?](#)

[What is my monthly subscription fee?](#)

[What is the Activation Fee?](#)

[Billing frequency](#)

[Do I pay for gas?](#)

[Do I pay for electric?](#)

[I want to pause my Steer subscription](#)

[I want to cancel my Steer subscription](#)



**Terms of Use**

[Allowable vehicle uses](#)

[Mileage](#)

[Maintaining the car – like it's your own](#)

[Prepping my car for swap](#)

[Privacy Policy](#)

[Who can drive?](#)

Select the perfect Steer plan for you. [Learn More](#)



[About Us](#)

[Pricing](#)

[Service Area](#)

[FAQs](#)

[Blog](#)

[Get Started](#)

### Subscribe for Email Updates

Sign up for news and updates from Steer.

Email Address

[Subscribe](#)



#### Download



#### Info

[Privacy Policy](#)

[Terms + Conditions](#)

[Blog](#)

[Careers](#)

#### Social



#### Contact

[support@steerev.com](mailto:support@steerev.com)

[\(202\) 556-3132](tel:(202)556-3132)

701 9th St. NW Washington, DC 20001

Steer is a subsidiary of Exelon and is not affiliated with any other Exelon company, including PEPCO, a regulated utility.