



Motic Instruments USA, Inc.  
Questions? Call us M-F, 8AM-5PM CST  
**1.877.967.9438**

SHOP BY CATEGORY

science supply SPECIALS

FREE SHIPPING on orders over \$150

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## Shipping & Returns

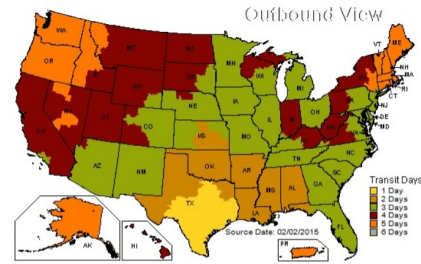
### Shipping

We offer free UPS ground shipping on all orders over \$150 to any of the Lower 48 contiguous US states. Shipping to other destinations is charged at cost.

Getting our products to you in a timely manner is important to us. 80% of our products ship next day. All orders are shipped at cost and include insurance.

We do not ship products on the weekend. **All orders placed after 12:00 p.m. CST will be shipped the following business day.**

International Customers: Please note that customers are responsible for any duties and taxes for goods shipped to Canada.



### Return Policy

This is ScienceSupply.com's Standard Return Policy applicable only to products purchased by you directly from the ScienceSupply.com website.

All product returns require a Return Merchandise Authorization (RMA) number. Should you need to return an item to ScienceSupply.com, please email us at [info@science-supply.com](mailto:info@science-supply.com).

Any return for a refund may be subject to a 50% restocking fee.

Products must be returned in their original packaging in new condition within 15 days. Products that are not eligible for return and will be sent back to you at your own cost and expense if received include:

- Any product without a valid, readable serial number, including but not limited to products with missing, damaged, altered, or otherwise unreadable serial number
- Any product that is returned without all original packaging and accessories, including the retail box, manuals, cables, and all other items originally included with the product
- Any product that exhibits physical damage
- Any product not purchased from ScienceSupply.com

Condition of returns will be assessed at the absolute discretion of ScienceSupply.com.

Unless defective out of the box, digital microscope cameras and digital handheld products may not be returned. If received, these products will be sent back to you at your own cost and expense.

All sales of products that are close-out specials, or special ordered on behalf of customers are final. No returns of such close-out or special ordered items will be accepted and no refunds can be made.

## OUR BRANDS



## ABOUT science supply

ScienceSupply.com offers a wide range of compound, stereo, and digital microscopes in conjunction with digital microscope cameras to enhance user experience. Our growing range of microscopes and microscope accessories include the ScienceSupply brand, along with National Optical, Swift Optical, and Motic.

With over 80 years of combined experience in microscopy, we pride ourselves on providing excellent customer service and our ability to help you make an informed decision based on your microscope needs. If you can't find what you're looking for on our website or have a few questions before you purchase a new microscope, give us a call and let us assist you.

We look forward to serving you!



The people at Science Supply are awesome! I called in with a few questions and they were very accommodating and didn't feel salesy at all! I am now more compelled to make a purchase because I know I can trust them.

Jane Doherty  
Veterinarian

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#### ADDITIONAL INFO

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#### CONTACT US

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