

Noble® Cloud Connect

Noble Systems makes it easy to manage your cloud contact center activities by providing advanced insight into your cloud usage and billing, so you can track and report on platform use and trends..

NOBLE
CARE

The Noble Cloud solutions are designed for ease-of-use, enabling you to manage your contact center programs from virtually any location. The Noble® Cloud Connect Portal gives you greater insight into your cloud-based contact activities, with detailed reporting on system usage, call data, QoS, etc, giving you the crucial data you need to analyze results and make informed business decisions.

Features:

- ✓ View a Detailed Report of Call Activity and Usage: calls made, cloud usage detail, data trending, average call duration, payment history
- ✓ Call Duration Reports
- ✓ Quality of Service Reports
- ✓ Near Real-time Data
- ✓ Review Your Usage Statement
- ✓ Export Data
- ✓ Generate Reports with the option to view, download and/or eMail

Get started today...

1. Open a Ticket (cloudsupport@noblesystems.com or 1.866.662.5305) to receive credentials from the Noble CARE team.
2. Review the how-to presentation.
3. Login to begin viewing your reports.

Get real-time access to your cloud system information to make critical business decisions with the Noble® Cloud Connect Portal.



The World's Smartest Contact Center Software Company

Visit noblesystems.com or contact us to learn more:

info@noblesystems.com • +1.404.851.1331 or +1.888.866.2538, x1300