

# EXCHANGE

Back To Results Exchange Home & Appliances Major Appliances Refrigerators

Sale

## LG 25 Cu. Ft. 3 Door French Door Refrigerator with Smart Cooling

Item: #7323319



★★★★★ 4.3 (768)

List Price: ~~\$3,959.00~~

\$3,699.00

**\$2,999.97 Sale**

You save: \$699.03 (18.90%)

Quantity:

[Oversized Shipping Policy](#)

[Shipping Policy](#)



### Overview

The LG Energy Star LFXC24726S is a 25 cu. ft. Ultra-Capacity Refrigerator features French-Door construction to give you ample space for all of your family's favorite foods and keeps them conveniently organized and within reach. Not only does it carry all of the latest technology and features to help keep your foods fresh, it also has the capacity to store it all. Smart Cooling Plus technology keeps the temperature and humidity under control to preserve the fresh quality of your produce. The Fresh Air Filter works to circulate clean airflow around your food, preventing leftovers from becoming stale. The external ice and water dispenser also serves as a filter, ensuring that plenty of filtered water, crushed ice and cubed ice is always on hand. It's hard to believe this refrigerator can do all of this while still being Energy Star Compliant. Enjoy all that this model has to offer for your home, perishables and environment. Now all you have to do now is fill it up. Includes water filter; water supply line kit sold separately. Model: LFXC24726S.

From the Manufacturer | Powered by syndigo

### Key Features



24 cu. ft. French Door Counter-Depth Refrigerator





**Store More.**

Stock-up and store everything you need. With a cavernous 24 cubic feet of space, this LG French Door refrigerator gives you ample space for all of your family's favorite foods and keeps them conveniently organized and within reach.



**What Is Counter-Depth?**

LG counter-depth refrigerators align with countertops and cabinetry for a uniform profile, creating a sophisticated built-in look without the high-end price tag.



**Most shelf space.\***

Ice makers are great, but not if it means you can't fit all of your food in the fridge. The Slim SpacePlus® Ice System provides more shelf space and allows even more space for door bins.

*\*Standard width french door refrigerator, excludes other LG manufactured products*



**Fresher is better.**


Smart Cooling® system is designed to maintain superior conditions within the refrigerator. The Linear Compressor reacts quickly to temperature fluctuations and helps keep your food fresher, longer. Meanwhile, strategically-placed vents in every section surround your food with cool air no matter where you put it.




### Easy in. Easy out.

The **Smart Pull**® handle makes opening and closing the freezer quick and easy. All it takes is a simple lift of the handle for effortless access to your freezer.


See More: [Reviews](#)




Greater Accessibility  
for People with  
Disabilities



10-Year Warranty  
on Inverter Linear  
Compressor



ENERGY STAR™  
Certified




Inverter Linear  
Compressor



### Qualifications

### Interactive Tour

- ① Store More.
- ② What Is Counter-Depth?
- ③ Most shelf space.\*
- ④ Fresher is better.



### Product Views

 <p><b>ONS</b></p>		
<p><b>SUMMARY</b></p>		
<b>Door Type</b>	French 3-Door	
<b>Total Capacity</b>	23.7	
<b>Ice &amp; Water Dispenser</b>	Yes	
<b>ENERGY STAR® Qualified</b>	Yes	
<b>Counter Depth (in.)</b>	Yes	
<b>ADA Compliant</b>	Yes	
<b>SmartDiagnosis™</b>	Yes	
<p><b>CAPACITY</b></p>		
<b>Refrigerator</b>	15.80 cu. ft.	
<b>Freezer</b>	7.90 cu. ft.	
<b>Total</b>	23.7 cu. ft.	
<p><b>FEATURES</b></p>		
<b>ENERGY STAR® Qualified</b>	Yes (683 kWh/ Year)	
<b>Ice &amp; Water Dispenser</b>	Yes	
<b>Dispenser Type</b>	Tall Ice & Water Dispenser®	
<b>Ice System</b>	Slim SpacePlus®	
<b>Daily Ice Production</b>	4.5 lbs/ 5.0	
<b>Ice Storage Capacity</b>	3 lbs + 2.5 lbs	
<b>Water Filtration System</b>	Filter LT700P	
<b>Smart Cooling® Plus System</b>	Yes	
<b>Multi-Air Flow Cooling</b>	Yes	
<b>Temperature Sensors</b>	8	
<b>Linear Compressor</b>	Yes	
<b>Fresh Air Filter</b>	Yes, Air Filter LT120F	
<b>Dual Evaporator</b>	Yes	
<b>Display Type</b>	Smooth Touch Control / White LED	
<b>Temperature Controls</b>	Electronic/ Digital	
<b>Door Alarm</b>	Yes	
<b>Child Lock</b>	Yes	
<b>LoDecibel™ Quiet Operation</b>	Yes	
<b>SmartDiagnosis™</b>	Yes	
<b>Auto Closing Door Hinge</b>	Yes	
<p>REFRIGERATOR</p>		
<b>No. of Shelves</b>	4 Split (3 Fixed / 1 Folding)	
<b>Folding Shelf</b>	1	
<b>Cantilevered Shelves</b>	Yes	
<b>Shelf Construction</b>	SpillProof™ Tempered Glass	
<b>Crisper Bins</b>	2 Humidity Crispers/ 1 Bonus Drawer	
<b>Glide N' Serve®</b>	Yes	
<b>Refrigerator Light</b>	Premium LED (Ceiling and Side)	
<p>REFRIGERATOR DOOR</p>		
<b>No. of Shelves/Bin</b>	7 Total	
<b>Door Bin Construction</b>	3 Piece (Clear+Opaque+Spray Deco)	
<b>Dairy Corner/Bin</b>	Yes	
<p>FREEZER</p>		
<b>Door Type</b>	Pull Drawer	
<b>Handle</b>	Smart Pull®	
<b>DuraBase™ Solid Drawer Base</b>	Yes	
<b>Ice Bin</b>	1 Extra Ice Bin	
<b>Freezer Light</b>	Premium LED	
<b>No. of Door Bins/Construction</b>	Plastic	
<p>MATERIALS AND FINISHES</p>		
<b>Contour Door</b>	Yes	
<b>Hidden Hinges</b>	Yes	
<b>Surface</b>	Coated Metal, Stainless Steel / Coated Metal, Black Stainless Steel	
<b>Back</b>	Flush & Metal Cover Over Mechanical Parts	
<b>Available Colors</b>	Stainless Steel (S), Black Stainless Steel (D)	

**Handles** Matching Commercial Handles

**SPECIFICATIONS**

<b>Depth with Handles</b>	30 7/8"
<b>Depth without Handles</b>	28 3/8"
<b>Depth without Door</b>	24 1/8"
<b>Depth (Total with Door Open)</b>	42 3/4"
<b>Height to Top of Case</b>	68 7/8"
<b>Height to Top of Door Hinge</b>	70 1/4"
<b>Width</b>	35 3/4"
<b>Width (Door Open 90° with Handle)</b>	44 1/4"
<b>Width (Door Open 90° without Handle)</b>	40"
<b>Installation Clearance</b>	Sides 1/8", Top 1", Back 1"
<b>Weight (Unit/Carton)</b>	304 lbs./ 335 lbs.
<b>Carton Dimensions (WxHxD)</b>	38" x 73" x 33"

**WARRANTY**

**Limited Warranty** 1 Year Parts and Labor, 5 Years on the Sealed System (Parts & Labor), 5 Years on the Compressor (Parts & Labor), 6-10 Years on Linear Compressor (Parts Only)

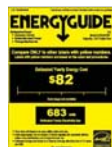
**UPC** 048231786478

Design, features and specifications subject to change without notice.

**Documents**



**Specifications**  
[Download](#)  
 PDF, 765K, 2 pages



**ENERGY GUIDE**  
[Download](#)  
 PDF, 1.16MB, 1 page

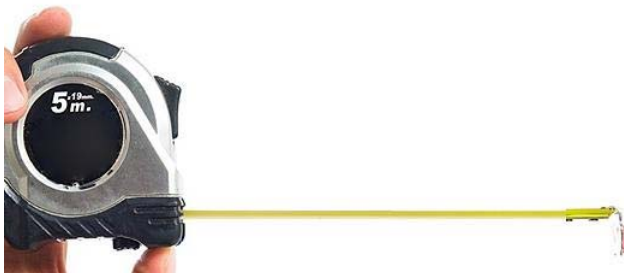


**24 cu. ft. French Door Counter-Depth Refrigerator**  
**LFXC24726S**

- 24 cu. ft. Capacity
- Counter-Depth
- ENERGY STAR® Qualified
- Slim SpacePlus® Ice System
- Smart Cooling® Plus System
- Smart Pull® Handle**

**OVERVIEW**

**SPECIFICATIONS**



**Measure Twice, Order Once**

Click below for tip to make sure your LG product will fit into space.

## Store More.

Stock-up and store everything you need. With a cavernous 24 cubic feet of space, this LG French Door refrigerator gives you ample space for all of your family's favorite foods and keeps them conveniently organized and within reach.



## Most shelf space.\*

Ice makers are great, but not if it means you can't fit all of your food in the fridge. The Slim SpacePlus® Ice System provides more shelf space and allows even more space for door bins.



\*Standard width french door refrigerator, excludes other LG manufactured products

## Fresher is better.

Smart Cooling® system is designed to maintain superior conditions within the refrigerator. The Linear Compressor reacts quickly to temperature fluctuations and helps keep your food fresher, longer. Meanwhile, strategically-placed vents in every section surround food with cool air no matter where you put it.





The **Smart Pull**® handle makes opening and closing the freezer q  
takes is a simple lift of the handle for effortless access to your fi



LG LFX31985ST refrigerator shown

## Qualifications



Greater Accessibility for People  
with Disabilities



10-Year Warranty  
on Inverter Linear Compressor



ENERGY STAR™ Certified



Inverter

[DOWNLOAD SPEC SHEET](#)

[SEE ALL SPECS](#)



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ie sealed system, 10 years on Linear Compressor

## Ratings & Reviews

### Rating Snapshot

Select a row below to filter reviews.

5 ★	494
4 ★	156
3 ★	31
2 ★	25
1 ★	62

### Average Customer Ratings

Overall ★★★★★ 4.3

9-38 of 768 Reviews

Sort by: Most Recent ▼ ☰


★★★★★ Razzo · 2 months ago

#### Easy install & fit

We had a 14 year old fridge freezer go down went to Home Depot and this was a floor model Always bought a side by side because we have issues with the grand kids not closing the bottom freezers draw! This model has a vacuum seal lower draw so they cannot get it open without one of us helping them so we close the draw Problem Solved! Also we had to have counter width model because of space restrictions the model was not over priced because of having this specific feature! Very happy so far!

🔹 **Pros:** Style/Design, ease of use, Quality

🔹 **Yes,** I recommend this product.


 Originally posted on lg.com

★★★★★ LGs are LEMONS · 2 months ago

**DO NOT BUY LG---LEMON!!!**

Bought 6 months ago... now not working at all. DEFECTIVE PRODUCT, customers should be able to get a REFUND, not have to wait on a repair person. Do not waste your time or \$\$\$ with LG. Customer service very accusatory in language, as if she was reading from playbook. I don't need someone asking me if I am sure the refrigerator is not working.

No, I do not recommend this product.

 Originally posted on lg.com

#### Response from lg.com:

Chris · Customer Service · 2 months ago


We definitely understand that it can be frustrating to spend money on a refrigerator and experience these issues within a few months. We'd like to see how we can help in getting this repaired for you. Please take a moment, at your convenience, to contact us directly. You can contact our Customer Support by any of the below options: Phone: 1-800-243-0000 Live Chat: <https://www.lg.com/us/support/chatbot> Email: <https://www.lg.com/us/support/email-appointment> Facebook Messenger: <https://www.facebook.com/LGUSA/> Twitter: @LGUSSupport

The LG Community Forum is also a great resource for getting help from other LG customers: <https://lgcommunity.us.com/>

★★★★★ DGE123 · 2 months ago

#### Good fridge - water dispenser mechanism is poor

I bought the fridge 2 years ago. The water dispenser switch has cheap plastic parts that hold it to the door and trigger the water. After 2 years, one of the parts broke. After looking at the mechanism, (I am an engineer) it appears to rely on very small bumps to serve as a fulcrum to turn on and off the water - the bumps are smaller than the flex in the plastic stems meant to attach to the bumps. Poor design.

 Originally posted on lg.com

★★★★★ Chelsea47 · 2 months ago

#### Great

Open space. everything I can organize And see. Good frozen space . [This review was collected as part of a promotion.]

Pros: Style/Design, ease of use, Quality

Yes, I recommend this product.

 Originally posted on lg.com

★★★★★ Never\_Buying\_LG\_Again · 2 months ago

#### Terrible fridge, truly a lemon

We bought one of these refrigerators in early 2015. It's now 2019, roughly four years later. The fridge is falling apart, and I swear I will never buy another LG appliance again. The plastic trim is very brittle and breaks easily, and has been replaced multiple times. We have also had mechanical issues with the refrigerator, where it has quit cooling. I miss the good old days when a refrigerator would last 10-20 years or more. Apparently now they are disposable after a couple of years. Save your money and buy something else.

No, I do not recommend this product.

 Originally posted on lg.com

#### Response from lg.com:

Chris · Customer Service · 2 months ago

We definitely understand that it can be frustrating to spend money on a refrigerator and experience these issues within a few years. If you're still experiencing cooling issues, head to our support page on Twitter, @LGUSSupport or on Facebook at <https://www.facebook.com/LGUSA/> and our specialists will be happy to look into it. ^CP


★★★★★ Gin19 · 2 months ago

#### Nice Refrigerator

We bought this a month ago and like the shelf features that allow making space for taller items when needed without having to remove a shelf.

Pros: Features/Settings

☑ Yes, I recommend this product.


 Originally posted on lg.com

★★★★★ Ricky69 · 2 months ago

#### Innovative design

Bought this fridge as an open box unit, I have no issues with it. Gets my beverages really cold, has plenty of ice for my family. Sleek good looking design plenty of storage space like the freezer on bottom, give the look of more room.

☑ Yes, I recommend this product.

 Originally posted on lg.com


★★★★★ Kwanmoy · 3 months ago

#### Enjoy the refrigerator for a few years but

We were very happy having this counter depth refrigerator but last month the motor fan was making a lot of noise and an error code popped up on the door with E for the refrigerator rF for the freezer & went online to see what they stand for. I am disappointed that we had the refrigerator for almost 4 years but the error codes upset me & tells me every one is experiencing the same issue. We picked LG because there is Hope their appliance better than others. [This review was collected as part of a promotion.]

☑ Pros: Style/Design, Features/Settings

☑ No, I do not recommend this product.

 Originally posted on lg.com

★★★★★ Amul · 3 months ago

#### Fancy but low quality

We have this fridge for less than 2 years and all of sudden it wasn't cooling. We called the authorized LG repair technician and he said it was due to faulty Compressor which is known issue. He said we will need to replace compressor and evaporator. The parts are covered by warranty but the labor charges are not and he said it'll take 4-5 hours to change and charges 1k. If LG was aware of their compressor issue and should be covering the labor charges as well for the fridge that's less than 2 years old. [This review was collected as part of a promotion.]

☑ Pros: Style/Design, ease of use

☑ No, I do not recommend this product.

 Originally posted on lg.com

#### Response from lg.com:


Chris · Customer Service · 3 months ago

We definitely understand that it can be frustrating to spend money on a refrigerator and experience these issues within a few years. We'd like to see how we can help in getting this repaired for you. Please take a moment, at your convenience, to contact us directly via Twitter @LGUSupport or Facebook <https://www.facebook.com/LGUSA/> ^CP

★★★★★ Doug219 · 3 months ago

#### Should be replaced by LG

The fridge has been nothing but problems. Bad circuit board and compressor. Had spoiled food twice and still not repaired! Several other reviews have indicated the same problems. LG should be obligated to replace this model with a new one at no charge due to the defects! [This review was collected as part of a promotion.]

 Originally posted on lg.com

#### Response from lg.com:

Chris · Customer Service · 3 months ago

We hate to see that you've had multiple issues with your refrigerator and that you're having a hard time getting it repaired. We'll be happy to take a look and see how we can help get this completed for you. Please take a moment, at your convenience, to contact us directly via Twitter @LGUSSupport or Facebook <https://www.facebook.com/LGUSA/> ^CP


★★★★★ LHCAZ · 3 months ago

### Wonderful interior design and lighting

This refrigerator replaced a 15 year old Jenn-Air that I hated to see come to its end-of-life. The interior configures easily to accommodate odd-shaped items and the bright LEDs light up every corner. [This review was collected as part of a promotion.]

● **Pros:** Style/Design, ease of use

● **Yes,** I recommend this product.


 Originally posted on lg.com

★★★★★ ShelleySs · 3 months ago

### 3 years old - waiting on third repair

This refrigerator is fine in terms of design, however it has failed 3 times in the past few months and it's only 3 years old. I purchased the extended warranty and they have sent LG staffed repair people and yet they can't seem to actually repair the thing. I stayed home from work for the third repair appointment today and at 5:30pm they still have not showed. It takes several days to get a repair appointment so I've lost my food each time and have to live without a refrigerator for days. The quality and service is definitely not aligned with the price tag.

● **No,** I do not recommend this product.

 Originally posted on lg.com

### Response from lg.com:

Chris · Customer Service · 3 months ago

We hate to see that you've had multiple issues with your refrigerator and that you're having a hard time getting it repaired. We'll be happy to take a look and see how we can help get this completed for you. Please take a moment, at your convenience, to contact us directly via Twitter @LGUSSupport or Facebook <https://www.facebook.com/LGUSA/> ^CP

★★★★★ Joe Joe the great · 3 months ago

### Looked great when new. But is JUNK!!

I bought this fridge 3 years ago. And it looked great. But then i noticed the Black is flaking off the bottom of the freezer. When I bought this I thought black stainless was black stainless NOT painted on.And now the compressor is broken!! [This review was collected as part of a promotion.]

● **No,** I do not recommend this product.

 Originally posted on lg.com

### Response from lg.com:

Chris · Customer Service · 3 months ago

That's not good! We're sorry to see that you've run into these issues with your refrigerator. We'll need to gather some additional details from you. Please reach out to a specialist via Twitter @LGUSSupport, Facebook <https://www.facebook.com/LGUSA/> ^CP


★★★★★ Djgolfer · 3 months ago

### Exceeded our expectations

Very happy. The water ice dispenser in great. They are separate and no changing a selector all the time. Very quiet. Do not here running at all. Bright interior and roomy.

● **Pros:** Style/Design, Features/Settings, Performance, Quality

● **Yes,** I recommend this product.


 Originally posted on lg.com

★★★★★ Sickened · 4 months ago

### You have got to be kidding me! Worst ever!

Owned this for 4 years now. It may be slick looking at first, but this thing will let you down. The refrigerator compartment compressor coils are always freezing up. The excessive ice and frost impedes the fan motor from circulating cold air in the refrigerator compartment. I can't believe I've had to become a refrigerator repair man and take apart the inside back portion of the refrigerator and spend hours with a hair dryer defrosting this thing - like every 4 months just to keep it working. All of this after spending \$2500 on this piece of garbage! LG should be reaching out to ALL purchasers and do a recall of this disgraceful product. DO NOT BUY THIS.

⊖ No, I do not recommend this product.

 Originally posted on lg.com

#### Response from lg.com:

Chris · Customer Service · 3 months ago

That's not good! We're sorry to see that you've run into issues with your refrigerator. We'll need to gather some additional details from you. Please reach out to a specialist via Twitter @LGUSSupport, Facebook <https://www.facebook.com/LGUSA/> ^CP

★★★★★ Ren Dawn · 4 months ago

### LEMON - DO NOT BUY

Within less two years, this refrigerator has spoiled my food three times. I have had to replace three parts, the condenser, compressor, and evaporator. LG refuses to replace my refrigerator and continues to say, as long as parts are replaced they will not provide me with a new refrigerator and was told replacing refrigerators is frowned upon. So it is ok, for your consumer to take three days off work, purchase a BACK UP refrigerator so when the LG stops working for me to save the groceries I bought and not to mention the inconvenience of dealing with a BRAND NEW LG to break down in less than three years?? I WISH I NEVER BOUGHT THIS LG PRODUCT!!! BUYER BEWARE, THEY DO NOT CARE ABOUT THEIR CONSUMERS ENOUGH TO REPLACE A PRODUCT THAT IS A LEMON!!!!

⊖ No, I do not recommend this product.

 Originally posted on lg.com

#### Response from lg.com:

Chris · Customer Service · 4 months ago

We hate to see that you've had multiple issues with your refrigerator and that you're having a hard time getting it repaired. We'll be happy to take a look and see how we can help get this completed for you. Please take a moment, at your convenience, to contact us directly via Twitter @LGUSSupport or Facebook <https://www.facebook.com/LGUSA/> ^CP

★★★★★ AMEC2LDO · 4 months ago

### Stay away from this refrigerator

I purchased this unit for \$3,200 in late 2016. I did my homework and was quite impressed by the reviews (at the time). I am a loyal LG customer (to date we've owned three televisions, two air conditioners, a dishwasher, two microwaves, two stoves and two refrigerators). However, after just 2.5 years with the latest refrigerator, I'm now in week three of waiting for a new compressor to arrive. Then I must schedule the technician for a return trip to replace it. Assuming the compressor fixes it, it will have been more than three weeks living without it.

I fully understand parts fail - some prematurely, but a quick check of the latest reviews elsewhere online indicates numerous complaints about these subpar units. On the bright side, LG is clearly aware of the poor quality as evidenced by the fact it extended the warranty for parts and for labor on the entire sealed system from one year to five years. At least LG is "owning it."

Prior to the compressor issue, we noticed what we thought was a high-quality finish to be chipping in multiple locations - mainly on the corners of the doors. We are in our 50s, and we owned our share of refrigerators. We're not hard on them by any stretch of the imagination. This refrigerator looks ten years old on the outside, and it looks like someone hasn't cared for it like we do.

In summary, I suspect LG doesn't do much in the way of testing its products - at least on the compressors and on the finishes on its high-priced late-model refrigerators. I'll see how the rest of the appliances do to determine if LG will get my business in the future.

⊖ No, I do not recommend this product.

 Originally posted on lg.com

#### Response from lg.com:

Chris · Customer Service · 4 months ago


That's not good! We're sorry to see that you've run into these issues with your refrigerator. We'll need to gather some additional details from you. Please reach out to a specialist via Twitter @LGUSSupport, Facebook <https://www.facebook.com/LGUSA/> or you can give us a call at 800-243-0000. ^CP

★★★★★ Surfdog · 4 months ago

### Very Poor Service

Bought this fridge in Jan 2016 with 5 yr extended warranty. It stopped working on April 6, 2019. Have had 5 service appointments with only one kept, others no-showed or cancelled. The one kept pronounced it DOA. That was a month ago. No communication from LG since last week with "we will attempt to find an other service/repair person. Won't buy LG again!"

No, I do not recommend this product.

 Originally posted on lg.com

### Response from lg.com:

Chris · Customer Service · 4 months ago


We hate to see that you've had multiple repairs scheduled for your refrigerator and that you're having a hard time getting it repaired. We'll be happy to take a look and see how we can help get this completed for you. Please take a moment, at your convenience, to contact us directly via Twitter @LGUSSupport or Facebook <https://www.facebook.com/LGUSA/> or you can give us a call at 800-243-0000. ^CP

★★★★★ Fredbirdfan · 4 months ago

### Great Refrigerator Bad Finish

We loved the look of the black stainless, however the finish is peeling off. The organization and features of this refrigerator are very good. The top freezer drawers are tight to access [This review was collected as part of a promotion.]

No, I do not recommend this product.

 Originally posted on lg.com

### Response from lg.com:

Chris · Customer Service · 4 months ago

That's not good! We're sorry to see that you've run into these issues with your refrigerator. We'll need to gather some additional details from you. Please reach out to a specialist via Twitter @LGUSSupport, Facebook <https://www.facebook.com/LGUSA/> or you can give us a call at 800-243-0000. ^CP

★★★★★ NCmomma · 4 months ago

### Worst refrigerator EVER!

Still basically new and still under warranty (thank goodness) and has been fixed once already and now the ice maker and surrounding area keeps freezing up so will be getting fixed again. For what we paid I expect better! Don't buy this as it is nothing but trouble.

No, I do not recommend this product.

 Originally posted on lg.com

### Response from lg.com:

Chris · Customer Service · 4 months ago

We hate to see that you've had multiple issues with your refrigerator and that you're having a hard time getting it repaired. We'll be happy to take a look and see how we can help get this completed for you. Please take a moment, at your convenience, to contact us directly via Twitter @LGUSSupport or Facebook <https://www.facebook.com/LGUSA/> or you can give us a call at 800-243-0000. ^CP


★★★★★ TexanJOHN · 4 months ago

### Exceeds expectations

Very pleased with how roomy the fridge is especially since it is "counter depth". Much easier to see everything in it with double doors. [This review was collected as part of a promotion.]

👍 **Pros:** Style/Design, ease of use

👍 **Yes,** I recommend this product.

 Originally posted on lg.com


★★★★★ **jeannieMo** · 4 months ago

### So far, it's great!

I bought this about six weeks ago and I love it. Installation and set up went very well. The refrigerator is beautiful inside and out. The stainless has a high quality finish and does not show fingerprints. Having had a side-by-side for years, I love the way you can see everything inside this French door model. The ice maker and water dispenser work well and quickly. Water has great taste. I'd prefer two large produce drawers rather than the three smaller one but they are OK. Great purchase. [This review was collected as part of a promotion.]

👍 **Pros:** Style/Design, Quality

👍 **Yes,** I recommend this product.

 Originally posted on lg.com


★★★★★ **MSB2** · 4 months ago

### Defective

Bought French Door counter depth refrigerator 4 years ago. The inside of the refrigerator is freezing. From the bottom of the refrigerator on the left side behind the vegetable crisper the back wall is freezing. I'm having to hand defrost inside my refrig. This is freezing all my vegetables and fruits.

👍 **Pros:** Style/Design

👎 **No,** I do not recommend this product.

 Originally posted on lg.com

### Response from lg.com:

**Chris** · Customer Service · 4 months ago

That's not good! We're sorry to see that you've run into this issue with your refrigerator's crisper drawer. We'll need to gather some additional details from you. Please reach out to a specialist via Twitter @LGUSSupport, Facebook <https://www.facebook.com/LGUSA/> or you can give us a call at 800-243-0000. ^CP


★★★★★ **diana21** · 4 months ago

### Beautiful and useful features

I had to find a counter depth refrigerator. Everything I saw had such limited space. This refrigerator was not only beautiful but it had more space available than others. The only think I would change is the water dispenser is a bit too close and if your cup is not in the right spot it can miss the glass [This review was collected as part of a promotion.]

👍 **Pros:** Style/Design, Features/Settings, Performance, Quality

👍 **Yes,** I recommend this product.

 Originally posted on lg.com

★★★★★ **KinSF** · 4 months ago

### Very Poor Reliability in a Nice Package

I purchased this refrigerator a little over two years ago. It worked well for the first two years, and then the compressor failed completely. Ever since it has been an awful experience working with LG. They had to replace the compressor and both evaporators which required 5 separate service calls and repair visits and the refrigerator still doesn't work. I then called customer service again and they began the process to review whether or not they would replace the unit. 4 calls to customer service later, they still have not said they would replace unit, instead they just keep saying that it was referred to the wrong department and that they will review it within 48-72 hours. End result, I have had a non-working refrigerator for 2 months and there is still to resolution in sight.

👎 **No,** I do not recommend this product.

 Originally posted on lg.com



**Response from lg.com:**

Chris · Customer Service · 4 months ago

Sorry to see that your refrigerator isn't cooling! We definitely want to get it up and running for you again. So that we can grab some information and see how we can help, please take a moment, at your convenience, to contact us directly via Twitter @LGUSSupport or Facebook <https://www.facebook.com/LGUSA/> or you can give us a call at 800-243-0000. ^CP


★★★★★ Robin June · 4 months ago

**Love our water and ice dispenser and the freezer h**

Not for a nano second have we regretted our new refrigerator.It is everything we needed.It has so much interior space.Looks really nice also. [This review was collected as part of a promotion.]

● **Pros:** ease of use, Features/Settings, Performance

● **Yes,** I recommend this product.


 Originally posted on lg.com

★★★★★ Deborah78 · 4 months ago

Looked at many refrigerators before we made our final choice. The LG French Door Refrigerator we chose is absolutely awesome. Getting ice and water from the outside of the door has been a pleasure, no mess! The 23.7 cu ft has lots of room in it. Love the way the shelves are set up, especially the shelf that collapses down for taller items. Great use of door space also. Nothing and I mean nothing gets lost on the back shelf anymore. There's so much space on the doors, you can see everything in this refrigerator. GLAD WE MADE THE PURCHASE!!! [This review was collected as part of a promotion.]

● **Pros:** Style/Design, ease of use, Features/Settings, Performance, Quality

● **Yes,** I recommend this product.

 Originally posted on lg.com

★★★★★ KathyKK · 4 months ago

**Lemon refrig - terrible service**

Bought this refrig; everything went wrong with it. Compressor goes bad, cooling issues; LG does not honor their service warrantee, its a lemon. Getting the run around in fixing it. Technician indicates its not fixable and still LG insists to send a repairman. Its a nightmare. Never buy an LG product. Buy American made.

● **No,** I do not recommend this product.

 Originally posted on lg.com
**Response from lg.com:**

Chris · Customer Service · 4 months ago

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★★★★★ NorthvilleRuss · 4 months ago

**Spacious interior**

We downsized to a counter depth fridge but didn't have to give up much interior space. Clean design, organized shelving and well lit. Sounds like simple things, but they make a Difference. [This review was collected as part of a promotion.]

● **Pros:** ease of use, Features/Settings

● **Yes,** I recommend this product.

 Originally posted on lg.com

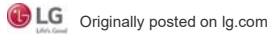
★★★★★ kirklee47 · 4 months ago

**much larger than one replaced with same footprint**

Very happy with this product, seems much larger than the replaced fridge. Quiet and working well. [This review was collected as part of a promotion.]

● **Pros:** Style/Design, Performance, Quality

● **Yes,** I recommend this product.



9-38 of 768 Reviews



## Warranty Information

1 year parts and labor, 7 years on the sealed system, 10 years on Linear Compressor

964	966
008	967
965	968
987	969
009	

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