pts connect[®] ProLink

Powered by mHealthAlert

User Guide

1 Requirements

The minimum requirements for using the PTS Connect® ProLink desktop platform are as follows:

PC:

- Operating System: Microsoft Windows 10 (64 bits)
- Specifications: 64 bits CPU and 4 GB RAM
- Connectivity: *Bluetooth®* and internet connection required
- Others: Administrator permissions to install and run the application
- Web Browser: Google Chrome[™] or Mozilla Firefox[®]

Medical Devices:

- CardioChek[®] Plus or CardioChek PA professional analyzers using PTS Panels lipid panel and glucose test strips
- Connectivity: PTS Connect Adapter (Bluetooth)
- Blood Pressure: BP Monitor A&D UA-767PBT-Ci (Bluetooth)
- Scale: Weight Scale A&D UC-351PBT-Ci (Bluetooth)

PTS Connect ProLink Account:

 It is necessary to have a healthcare professional account created in the PTS Connect ProLink web platform

PTS Connect ProLink Desktop Hub Application:

• Download the application from the PTS Connect ProLink web platform

Note regarding the Bluetooth connection:

If the PC does not have integrated Bluetooth, it will be necessary to use a USB Bluetooth dongle (version 2.0 or higher).

2 Product Description

This user guide describes the functionality of the PTS Connect ProLink desktop hub application and its integration into the PTS Connect ProLink web platform.

General Functionality

This application is an auxiliary tool for the retransmission of measurements to the PTS Connect ProLink web platform. To send the measurements from the PC to the platform, the following steps must be followed:

- Access the platform from both the web application and the PC application with the same username and password.
- Ensure correct configuration of the devices. A user with configured devices implies that they can add biometric measurements to the platform automatically instead of having to manually enter the results.
- Linking Bluetooth devices to the PC. From a Windows PC (see requirements), lipid profile and glucose values will be captured from a CardioChek Plus or CardioChek PA analyzer using a PTS Connect Adapter (featuring Bluetooth technology). A&D Medical Bluetooth devices will be used for blood pressure and weight. *See section, Connecting Devices.*
- Taking measurements. The biometric devices, after taking a measurement, will send the results to the PTS Connect ProLink desktop hub software using Bluetooth connectivity. The PTS Connect ProLink desktop hub software will then retransmit the measurement to the PTS Connect ProLink web platform.
- Execution of the program and introduction of automatic measurements by the health professionals. Before taking measurements from the selected devices, the web platform must be prepared and waiting for an automatic measurement in the corresponding step of the program execution. We recommend following the device order provided by the program.

3 Installation

1. Download the PTS Connect ProLink desktop hub installer from the PTS Connect ProLink web platform and run the installer. The following screen will be displayed. Select the application installer language and click OK.





2. The installer welcome screen will appear. Click Next.



3. The license agreement will be displayed. Read the agreement and click the "I Agree" button to continue.

📌 Desktop Hub Setup	_		×
License Agreement			.
Please review the license terms before installing Desktop Hub.			ŗ
Press Page Down to see the rest of the agreement.			
Copyright 2016 Cystelcom			
This software is provided 'as-is', without any express or implied warrar the authors be held liable for any damages arising from the use of this	nty. In no software	event wi e.	ill
Permission is not granted to anyone to alter and/or redistribute it.			
If you accept the terms of the agreement, click I Agree to continue. Yo agreement to install Desktop Hub.	ou must a	ccept the	
mHealthAlert Install System v2.2.1			
< <u>B</u> ack I Ag	ree	Can	cel

4. The user will then be prompted to enter the installation directory. Use the default directory listed in the Destination Folder box, click Next.

< Desktop Hub Setup	-		×
Choose Install Location Choose the folder in which to install Desktop Hub.			•
Setup will install Desktop Hub in the following folder. To install in a differ Browse and select another folder. Click Next to continue.	ent fold	er , c lick	
Destination Folder C:\Program Files\DesktopHub	Bro	wse	
mHealthAlert Install System v2.2.1	t>	Can	cel

5. Choose Start Menu folder and click Install.

🕏 Desktop Hub Setup	—		\times
Choose Start Menu Folder			_
Choose a Start Menu folder for the Desktop Hub shortcuts.			•
Select the Start Menu folder in which you would like to create the program can also enter a name to create a new folder.	n's sho	ortcuts. Y	ou
Desktop Hub			
7-Zip			^
Accessionity			
Administrative Tools			
Android Studio			
Apache Tomcat 7.0 Tomcat7 Revond Compare 4			
Desinstalador de impresora Canon			
Ditto			
Herramientas de Microsoft Office 2016 Java			~
Do not create shortcuts			
Do not create shortcuts nHealthAlert Install System v2.2.1			
Do not create shortcuts nHealthAlert Install System v2,2,1			

6. The PTS Connect ProLink desktop hub software will begin to install.

< Desktop Hub Setup —		\times
Installing Please wait while Desktop Hub is being installed.		•
Extract: temp.zip 100%		
Show <u>d</u> etails		
mHealthAlert Install System v2.2.1		
< <u>B</u> ack <u>N</u> ext >	Car	ncel

7. Once the installation is complete, you will then proceed to the driver installation. Please follow the onscreen instructions thoroughly, then click Next.



8. Click Next to start installation.



9. Click Finish to complete installation.

Device Driver Installation Wizar	d		
	Completing the De Installation Wizard	evice Driver 1	r
	The drivers were successfully in	stalled on this com	puter.
	You can now connect your devi came with instructions, please re	ice to this compute ad them first.	r. If your device
	Driver Name	Status	
	✓ FTDI CDM Driver Packa	Ready to use	
	✓ FTDI CDM Driver Packa	Ready to use	
	< Back	Finish	Cancel

10. Plug a CardioChek Link[®] cable, if available, into a USB port on your computer and click Next. Otherwise, just click Next.



11. Click Finish to complete the installation.

Device Driver Installation Wizar	d	
	Completing the De Installation Wizard	evice Driver d
	The drivers were successfully in	stalled on this computer.
	You can now connect your devi came with instructions, please re	ice to this computer. If your device ead them first.
	Driver Name	Status
	✓ FTDI CDM Driver Packa	Ready to use
	✓ FTDI CDM Driver Packa	Ready to use
	< Back	Finish Cancel

4 Connecting Devices

Before proceeding to the pairing of Bluetooth devices, you must check that the appropriate Bluetooth hardware configuration is available.

Bluetooth Configuration

1. Open the Bluetooth control panel. You can access it from the icon that appears in the Windows taskbar or from the Windows control panel.



2. Open the Bluetooth hardware configuration. Enable the "Allow Bluetooth devices to find this PC" option. Some Bluetooth devices will require the activation of this permission to make the connection possible. Click OK to save settings.

8 Bluet	ooth Settings	×
Options	COM Ports Hardware	
Disco	overy	
	Allow Bluetooth devices to find this PC	
Â	Bluetooth devices will see the name of this PC.	
Notif	fications	
Ø	Nert me when a new Bluetooth device wants to connect	
₩ Sho	w the Bluetooth icon in the <u>n</u> otification area	
	Restore Defaults	
	OK Cancel Apply	,

Device Pairing

1. When starting the PTS Connect ProLink desktop hub software for the first time, you will see the following screen. Enter your PTS Connect ProLink username and password and click Login.

Double click the Desktop icon to launch the PTS Connect ProLink desktop hub application.

pts connect	REGISTERED DEVICES MONITORING / Press @WB to link a bluetooth\$ device. * If you do not receive measurements from a bluetooth\$ device press @WB& and press @AB again. + ADD DEVICE *	*
Company your posteriorit		

- 2. The configuration and the identification of the devices (serial number and MAC address) must be correct so that these devices can be matched properly and establish a Bluetooth communication.
- **3.** Once configured, the devices will appear on the left side of the screen.
- 4. In addition, it is mandatory to perform the pairing process through the PTS Connect ProLink desktop hub tool without using the Windows Control Panel or any other software.
- 5. Follow the steps below to add the CardioChek analyzer.

CardioChek Plus or CardioChek PA with the PTS Connect Adapter

1. Click the +ADD DEVICE Button.



2. Select the CardioChek analyzer from the list of devices.



3. Enter the serial number of the CardioChek analyzer, MAC address, and Bluetooth PIN of the PTS Connect adapter, then click CONTINUE.

ADD DEVICE		Х
	CardioChek	^
Please enter the data request	ed on the form below to register the device.	
The requested data can be located o	n the back of the device, under two barcodes or in its box.	
Serial Number	5106842	
MAC Address	00066679F7E9	
BTPIN	1FD 18F	
	PTS-BT: XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	×
CLOSE	CONTINUE	

4. Turn on the CardioChek analyzer and plug in the PTS Connect adapter. Click CONTINUE.



5. The PTS Connect ProLink desktop hub software will begin pairing the CardioChek analyzer.



6. You can now test the connection by either running a sample test on the analyzer or sending a result from the memory to the PTS Connect ProLink desktop hub application. Once the result has been sent, you will see the result in the PTS Connect ProLink desktop hub application window.



Measurement Transfer to the the PTS Connect ProLink Web Platform

In order to receive measurements in the web application, a program session must be started and waiting at a screen indicating that the measurement can be taken. It is at this time, and not before, when you take the measurement with the device and wait for the web screen to receive the measurement sent by the PTS Connect ProLink desktop hub.

Log into the web application using the same username and password that you used to log into the PTS Connect ProLink desktop hub application.

1. Select the program by clicking the Program Tile.

Home		
PTS Program	Q Search	Add User
Appointments View your upcoming and missed appointments	People you care for	Personal Data Michael Hewitt

2. Next, either search for a user by entering the patient's name, or add a user by clicking the +Add User button.

Search User			STOP PROGRAM
ID.	First and Middle Name	Last Name	Phone Sinirch

3. Add in the required information indicated by the * next to the field. Click Next after all information has been entered.

" (D altare 32 (Karinini)					
	Change				
* First and Middle Name		Additional information			
Juha					
* Last Name					
Smith		Address.			
Email					
janith@mail.com	Wiley7.	* Country			
* Birth Date		USA :	-		
12/15/1948		* Region			
Gender		bidate	*		
Mate Female		* Time zone			
Ptione		Eastern/New York			
		City			
* Language					
Erglish		ZIP Code			
				1	

4. Step 1 of the program will appear. Now is the time to run the test on the CardioChek analyzer. Once the test has completed, the results will automatically appear.



Click Next to move to Step 2.



5. Manually enter the HbA1c value, then click Next to move to next step.

Programs / P1	'S Program	STOP PROGRAM 🔁
A1c Te	stanting the transversel and the transversel and the transversel and the transverse and t	Wellness Report 6 Summary
A1c1	Fest	
		C See More
۵	Measurement date: (106/2017/50/02/50 AN (1))	
🗸 Back		Skip ≫ Next >

6. If using a connected scale, the weight value will be automatically transferred into the web application. If not using a connected scale, enter the weight manually, along with the height. Click Next to move to the next step.

TS Program	STOP PROGRA
	Summary
9	
Measurement date: 1100/077 08/04 (T AM	
Weight: 185 Int	
	Messurement date: 1150/2017 000/6 41 AM (1) Weight: 185 185 185 185

7. If using a connected blood pressure monitor, the values will be automatically transferred into the web application. If not using a connected blood pressure monitor, enter the blood pressure and pulse values manually. Click Next to move to the next step.

STOP PROGRAM 🛃
mary
C C A B B C C
Skip ≫ Next 🔪

8. Complete the "Do You smoke?" and the "Do you suffer from diabetes?" questions and click Next to move to the final step.

Vellness	Report					
Weilness Repor	t					
Apr 48	Do you smoke?	() Yes	0 No.	Do you suffer from diabele	en O Ves	10
2. Measuremen	t Summary					
Total Cholesterol (r	gali	145	Weight (Lts)	185.0	SYS (mmHg)	120
HOL Chilesterol (r	urit.)	55	Height divis	8.8*	DIA (metic)	80
TinghyCerides implic.		104	Body Mass Index (kgm2)	27.32		
Qlucose (mpit.)		308				
LDI, Cholesterol 1m	CN1	70				
TC/HDL Ratio		2.7				
LDL/HDL Ratio		1.3				
Non-HDL Cholester	of (mpist.)	91				

9. The Measurement Summary and Wellness Report are displayed. Click Print at the bottom of the report to print a copy of the report for the participant. Click Finish to complete the participant screening. The program will return to the main dashboard for the next participant screening.

	starter E					
Bate	Design	Manufactured	Model	Measurement	Threadsolution	- Yah
11/06/2017 69/32 AM	A1c Test			MbA32(%)	(2 - 7)	5.3
11/05/2017 09/34 AM				Weight (use)		985
	Scale		DMI	Reight (n.e.)		57.1
				EMD (righted)	118-252	22.3
			UA-767FBT-CI	SVS (month)	[105 - 143]	12
11/06/2017		ABD Medical		DIA (menta)	(ME - 90)	8.0
E18:07 AM	Blood Pressure			Pales (servi)	(44.1.10)	67
				MAP investige		97
			CardinChes	Cholesterol (mulit.)	[150 - 240]	. 64
				BDL Cholesterni()-gitt.)	(40 - 100)	66
		$\mathbf{p}_{+}\mathbf{g}$		Tripfyrenides.(orgict.)	175 - 2001	10
41/05/2017	Lipida & Glucose			Glacose (+g/m)	(90 - 140)	30
10.50 AM				LDL Cholesterol (mphil.)	100 - 1001	78
				TC000, Ratio		2.7
				LDL/HOL Ratio		1.3
				Rost-HDL Cholenierus (vigiti.)		91.0
Vellowse Riegiort						
CHOL		145			-	
Cholesteror is a so tecause it's used cholesterol in your	rd, fal-like, waxy substance for producing cell memorane r blood, if can build op in you	bund in the Modstream is, certain homories and r arteries and increase ye	end in ell of your body's i vitamms, and serves cits un chances of developing	erla. Choksterol a an important in recessary bodry turctions. W g heart disease or suffering a str	part of a healthy 5 her there is too m ske	ouly uch
arrene en		011200 01101 01010 01 01 01 01 01 01 01 01 0	******	+ + + + + + + + + + + + + + + + +		40.0000
HDI		SS MONTHINE			N	

6 Troubleshooting

If you cannot pair Bluetooth devices, follow these guidelines:

- 1. First, verify that the identification of biometric devices is correct. Check that the serial numbers and MAC addresses that appear in the PTS Connect ProLink desktop hub application match those of the physical devices in your possession.
- 2. Verify that you have the Bluetooth hardware installed and the appropriate visibility settings.
- 3. Ensure that the drivers for the Bluetooth adapter have been installed correctly.
- 4. If you disconnected the Bluetooth adapter when the application was running and you have problems communicating with a device, close the application and return to Step 2.
- 5. If you have more than one Bluetooth adapter connected to your PC, you are likely to have communication problems. Please use a single adapter and redo Step 2.
- 6. If problems persist, Bluetooth hardware may require a system restart. If all troubleshooting steps fail, consider changing your Bluetooth adapter or check with your administrator.

If the results from the connected devices are not transferring to the web application:

- 1. First, verify that the identification of biometric devices is correct. Check that the serial numbers and MAC addresses that appear in the PTS Connect ProLink desktop hub application match those of the physical devices in your possession.
- 2. Verify that you are logged into the Web Application and the PTS Connect ProLink desktop hub software with the same username and password.
- 3. Verify that the device is properly set up in the PTS Connect ProLink desktop hub software.

7 Customer Service

For assistance with PTS Connect products, call PTS Diagnostics Customer Service (M-F, 6 a.m. - 9 p.m. US EST): **Toll-free in the US:** 1-877-870-5610 | **Direct:** +1-317-870-5610 | **Fax:** +1-317-870-5608 **Email:** customerservice@ptsdiagnostics.com | **Website:** ptsdiagnostics.com

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