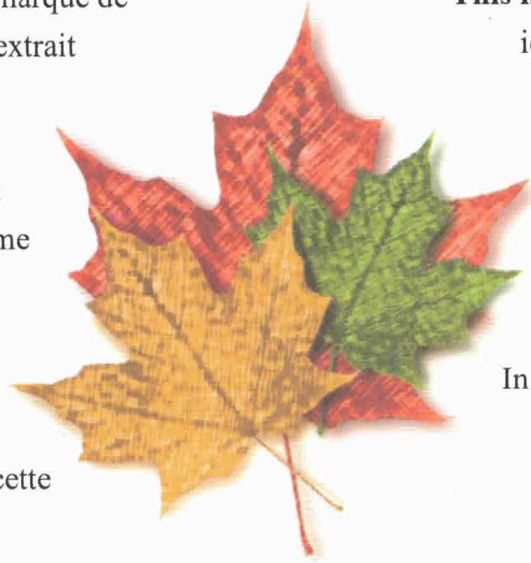




*Marques de commerce*  
*Certificat d'enregistrement*

**La présente atteste** que la marque de commerce identifiée dans l'extrait ci-joint, tiré du registre des marques de commerce, a été enregistrée et que ledit extrait est une copie conforme de l'inscription de son enregistrement. Conformément aux dispositions de la *Loi sur les marques de commerce*, cette marque de commerce est renouvelable tous les quinze ans à compter de la date d'enregistrement.



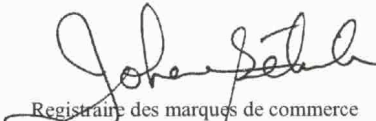
*Trade-marks*  
*Certificate of Registration*

**This is to certify** that the trade-mark, identified in the attached extract from the register of trade-marks, has been registered and that the said extract is a true copy of the record of its registration. In accordance with the provisions of the *Trade-marks Act*, this trade-mark is subject to renewal every 15 years from the registration date.

**SUPERHOST**

Numéro d'enregistrement  
Registration Number **TMA1,021,046**

Numéro de dossier  
File Number **1897992**

  
Registraire des marques de commerce  
Registrar of Trade-marks

Date d'enregistrement  
Registration Date **8 mai/May 2019**

FILING DATE/DATE DE PRODUCTION:

08 mai/May 2018

REGISTRATION DATE/DATE D'ENREGISTREMENT:

08 mai/May 2019

**REGISTRANT/PROPRIÉTAIRE ORIGINAL:**

Go2 Tourism HR Society, a British Columbia society  
Suite 450  
One Bentall Centre  
505 Burrard Street  
P.O. Box 59  
Vancouver  
BRITISH COLUMBIA  
V7X 1M3

**REP FOR SERVICE/REP POUR SIGNIFICATION:**

VANGUARD INTELLECTUAL PROPERTY LLP  
101 - 1001 West Broadway, Suite 380  
Vancouver  
BRITISH COLUMBIA V6H 4E4

**TRADE-MARK/MARQUE DE COMMERCE:**

**SUPERHOST**

**GOODS/PRODUITS:**

- 9 (1) Electronic instructional, educational and teaching materials, namely, books, booklets, handbooks, workbooks, course materials, presentation materials, brochures, pamphlets, manuals, guides and charts for training in the fields of customer service, client service, guest service, and visitor service.
- 16 (2) Printed instructional, educational and teaching materials, namely, books, booklets, handbooks, workbooks, course materials, presentation materials, brochures, pamphlets, manuals, guides and charts for training in the fields of customer service, client service, guest service, and visitor service.

**SERVICES:**

- 35 (1) Providing information and resources via the Internet including the online social networks and email marketing in the fields of customer service, client service, guest service, and visitor service standards, practices and guidelines.
- 41 (2) Operation of a computer database featuring training and educational information in the fields of customer service, client service, guest service, and visitor service; Providing a website featuring educational and vocational training in the fields of customer service, client service, guest service, and visitor service.
- (3) Educational and vocational training programs, courses, seminars, presentations and workshops in the fields of customer service, client service, guest service, and visitor service; Providing a website featuring educational information in the fields of customer service, client service, guest service, and visitor service;

Publication of papers and electronic educational and training materials in the fields of customer service, client service, guest service, and visitor service; Production of audio and visual recordings, videos, video clippings in the fields of customer service, client service, guest service, and visitor service.

**42** (4) Operation of a website featuring instructional, educational, teaching services, and providing instructional, educational, teaching and training materials, all concerning customer service, client service, guest service, and visitor service; Online courses in the fields of customer service, client service, guest service, and visitor service.

(5) Accreditation services, namely, testing and evaluation of skills and practices for purposes of issuing qualifications and certifications in the fields of customer service, client service, guest service, and visitor service; Developing, organizing and conducting qualifying training and examinations in the fields of customer service, client service, guest service, and visitor service; Operation of a website featuring qualifying training and examinations, accreditation and certification services concerning customer service, client service, guest service, and visitor service.

**45** (6) Research and analysis to identify and develop best practices, standards and guidelines in the fields of customer service, client service, guest service, and visitor service.

**CLAIMS/REVENDEICATIONS:**

Used in CANADA since at least as early as August 23, 2017 on services (1); October 24, 2017 on goods and on services (3), (5); November 29, 2017 on services (6).

Declaration of Use filed April 17, 2019 on services (2), (4).

**ASSOCIATED MARKS/MARQUES LIÉES:**

TMA631,599

TMA672,366